SCM 2.2 Security
User Guide

Copyright

Trademarks

Introduction

This document serves as a guide for enabling and configuring the security authorization for use of Qlik Gold Client SCM. This guide will explain the Gold Client authorization object and other authorizations needed to execute different parts of the software.

Additional security is built into the tool so when Qlik Gold Client is installed in production the import functionality and selective deletion functionality is disabled.
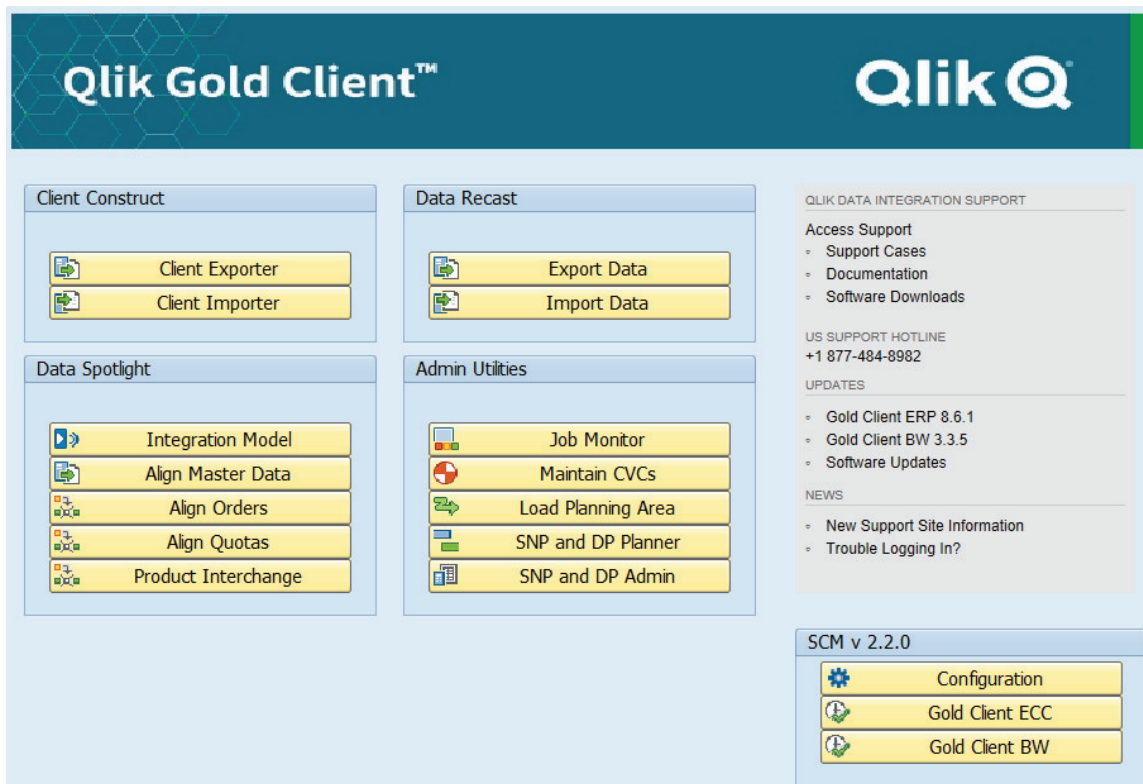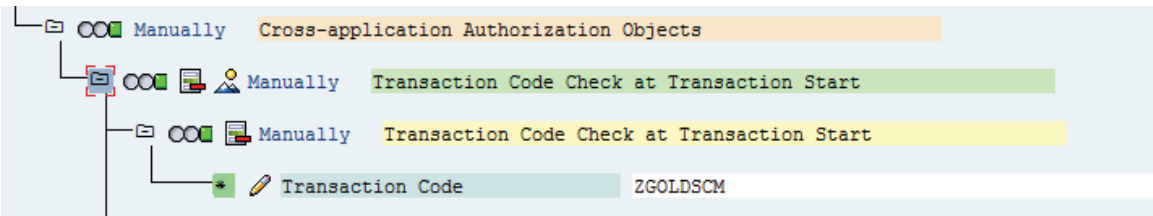
Table Authorization Group HTG

All /HTG/ tables have been assigned to authorization group HTG. This will allow Security to develop roles that only give table maintenance access to /HTG/ tables without compromising access to non-Gold Client tables.

Authorization to use Gold Client SCM

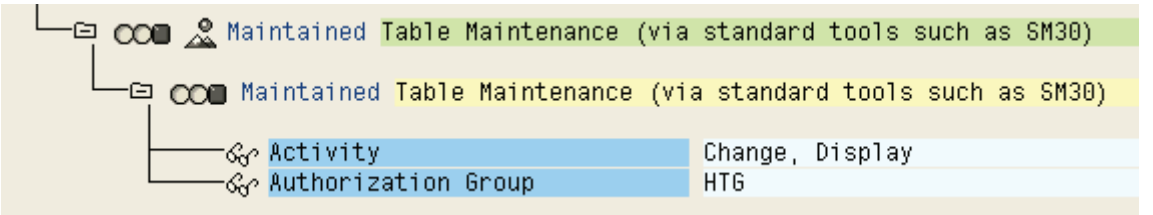The following authorizations are needed to use Qlik Gold Client SCM.

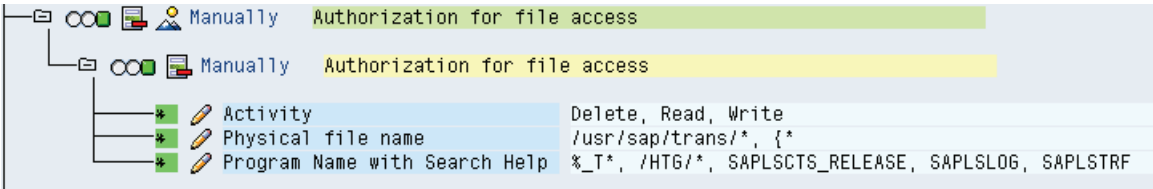- Access to run transaction ZGOLDSCM is needed

S_TCODE

- Ability to change and display Gold Client tables; all Gold Client tables are in the namespace /HTG/ with authorization group 'HTG'

S_TABU_DIS

- If a user has authorization to export data within Gold Client then authorization to write to the Gold Client File Path is needed

S_DATASET

Support Information

Qlik Analytics (ISR) Ltd. can be contacted either by telephone or via email. Any support related issue regarding problems with or use of the Gold Client software and process can be reported for resolution.

If our offices are closed, or staff is unable to directly respond to a support request, we will respond within 24 hours of the initial call. Problems related to the export or import processing may require code enhancements. If a code enhancement or fix is required, resolution time may vary.

As per the maintenance agreement, any repairs or enhancements to the Gold Client software will immediately be deployed to all customers up-to-date with their maintenance contract. It is the choice of the customer as to if and when such enhancements are implemented. In addition, customers may request a planning session with Qlik to review changes in the software and how the changes might impact their environment.

We can also be contacted to discuss application or feasibility of using the Gold Client process to resolve a current challenge the project team faces. When this is required, a planning session can be scheduled in advance to ensure proper participation by both Qlik and the client.

Corporate Offices:

QLIK TECHNOLOGIES INC.
211 South Gulph Road
Suite 500
King of Prussia, PA 19406
United States

Website:

https://www.qlik.com/us/products/qlik-gold-client

Contact:

goldclient.support@qlik.com

1-877-484-8982 (Toll Free in the USA)