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QlikDev  
SAMPÁ

# Qlikview e otimização de hardware

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America's



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# Agenda

- Overview
- Hardware and QlikView
- QlikView Server Memory and CPU
- QlikView Optimization
- QlikView in a virtual environment
- What's new in QlikView 11

Before we start:

## Regarding QlikView Server and QlikView Publisher

- Always use separate servers for QlikView Server and QlikView Publisher
- Use Publisher license and separate the load and Client/Server roles, else customer will have performance degrade.
- QVS and QVP uses memory and CPU totally differently
- ***“We only load at night”*** will seldom work in the long run. Loads are often still running when users arrive in the morning causing performance degrade.

**This session will only cover QlikView Server performance optimization in Front End**

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## The Chain Is No Stronger Than Its Weakest Link

- All major components must be optimized for max performance
  - Hardware need to be optimized
  - QlikView Application need to be optimized
  - QlikView Server need to be optimized
  - Windows need to be optimized
- Only then is it possible to load 1600 simultaneous users as we did at the Swedbank technical tests.



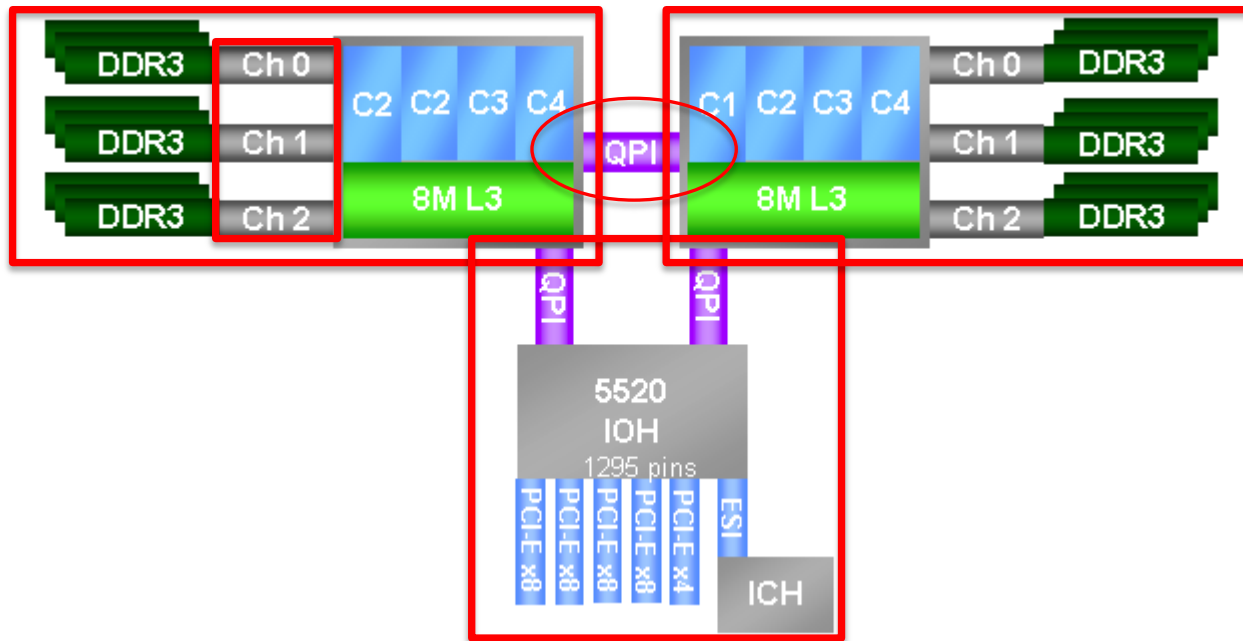


# Hardware Architecture Overview

- To understand how to optimize our hardware we need to understand the components and how they work together
- The primary “moving parts” in a modern hardware architecture are
  - Memory
  - CPU
  - Inter socket connection (QPI or Hyper-Transport)
  - Memory bus
  - Storage

# Modern hardware architecture design overview

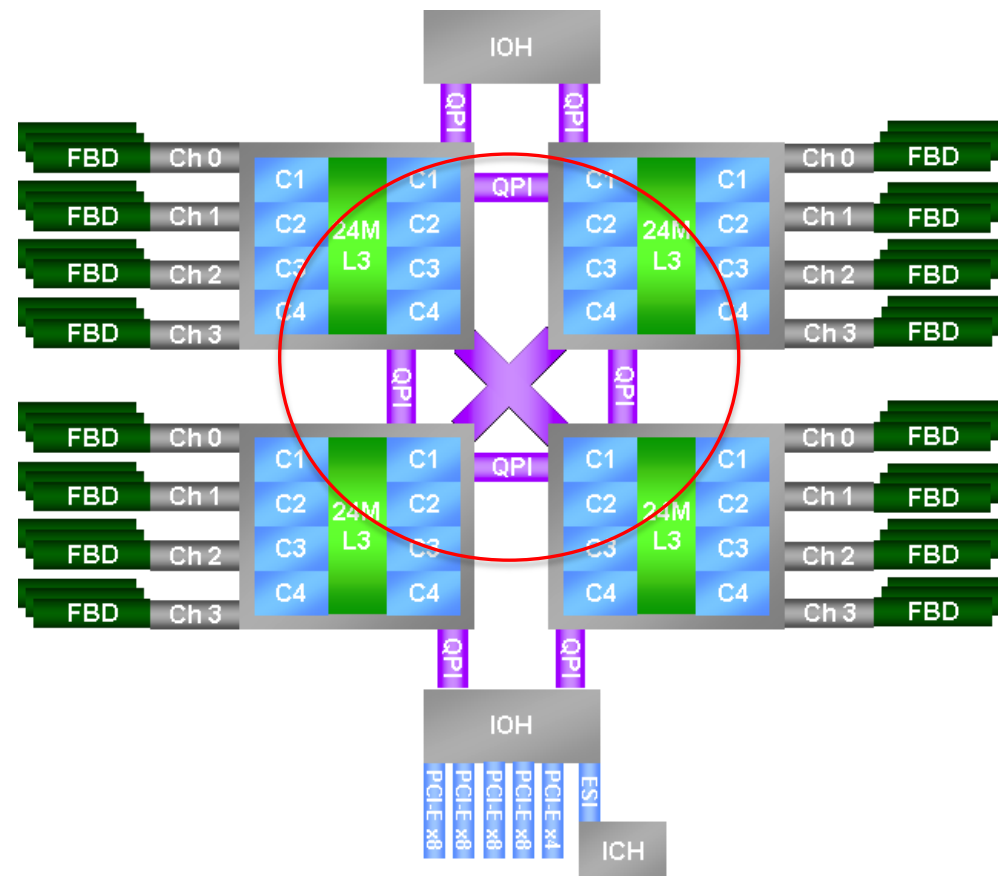
- Memory is connected to CPU one (4 cores)
- Via the memory bus (in this case three channels) integrated in the CPU
- This relationship also applies to CPU two
- An inter socket connection (QPI or Hyper-Transport) connects the CPU's together and thereby also connecting the memory.
- Each CPU have it's own link to the IO Hub (IOH)



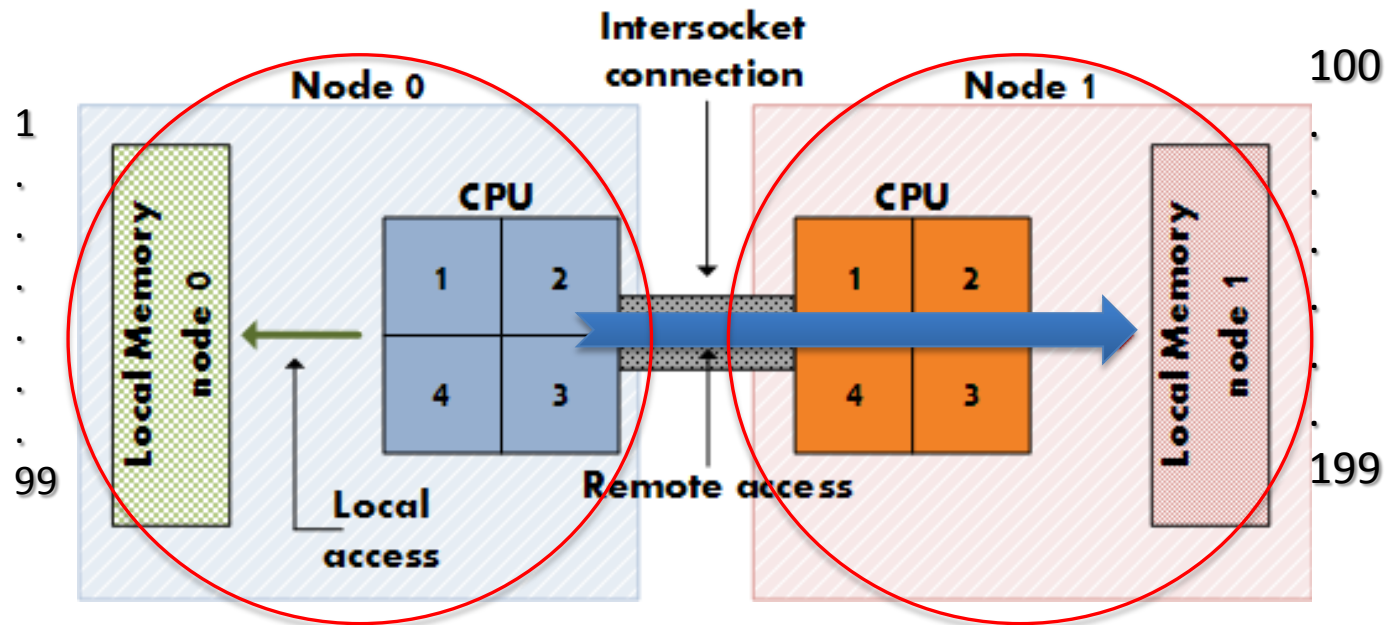


## Modern hardware architecture design overview

- In a bigger system like this Nehalem EX the four CPU's need to communicate between each other and the inter socket connections then becomes complex



# NUMA (Non-Uniform Memory Access), how does it work?

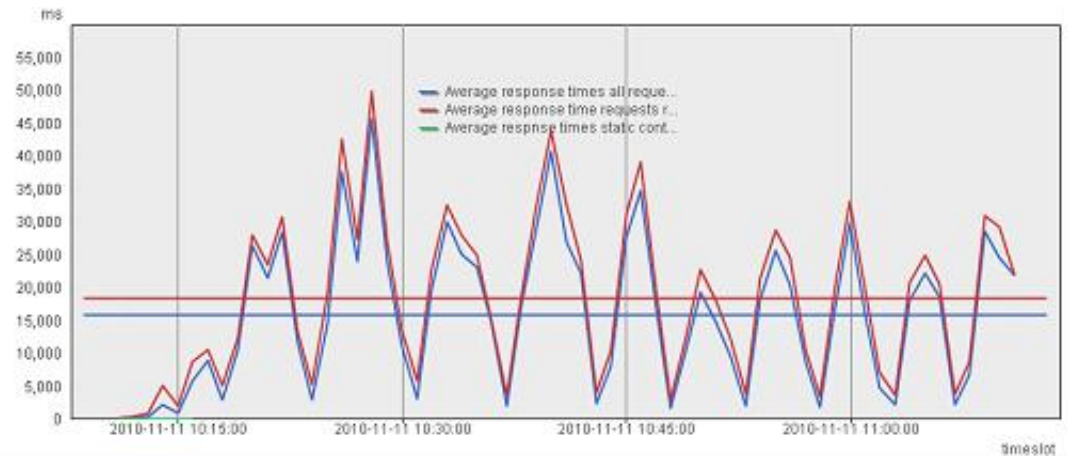


- Each processor have access its own local (and fast) memory, called a NUMA node
- Access to non-local memory (another NUMA node) will be slower
- Linear memory access (or NUMA) defines the memory on all nodes sequentially

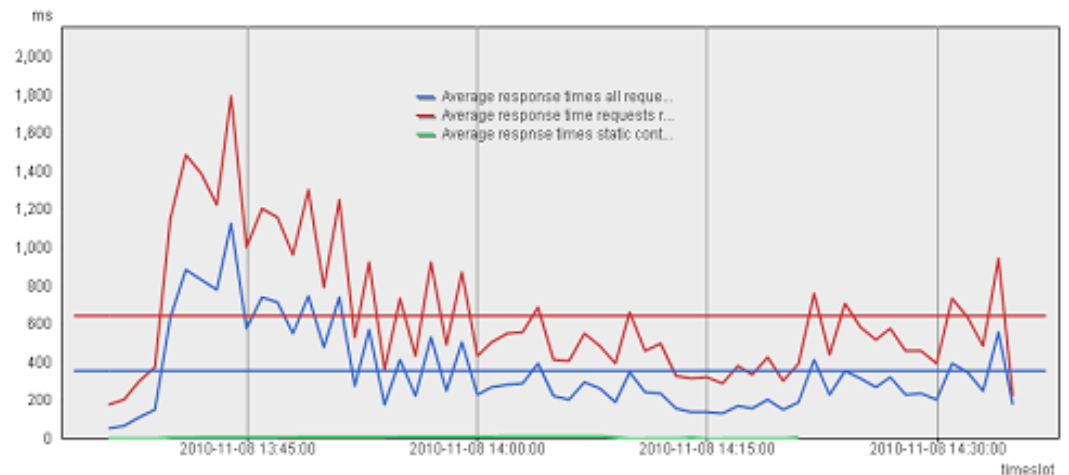
# NUMA and SUMA benchmarking

## NUMA Enable

Max response time is 50 ms

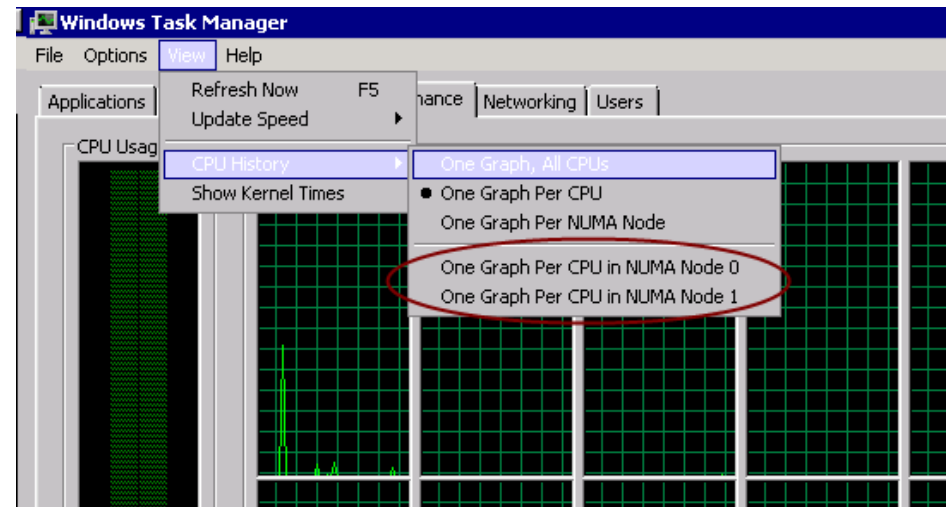


**NUMA Disabled (SUMA),** Max response time is now 1,8 ms

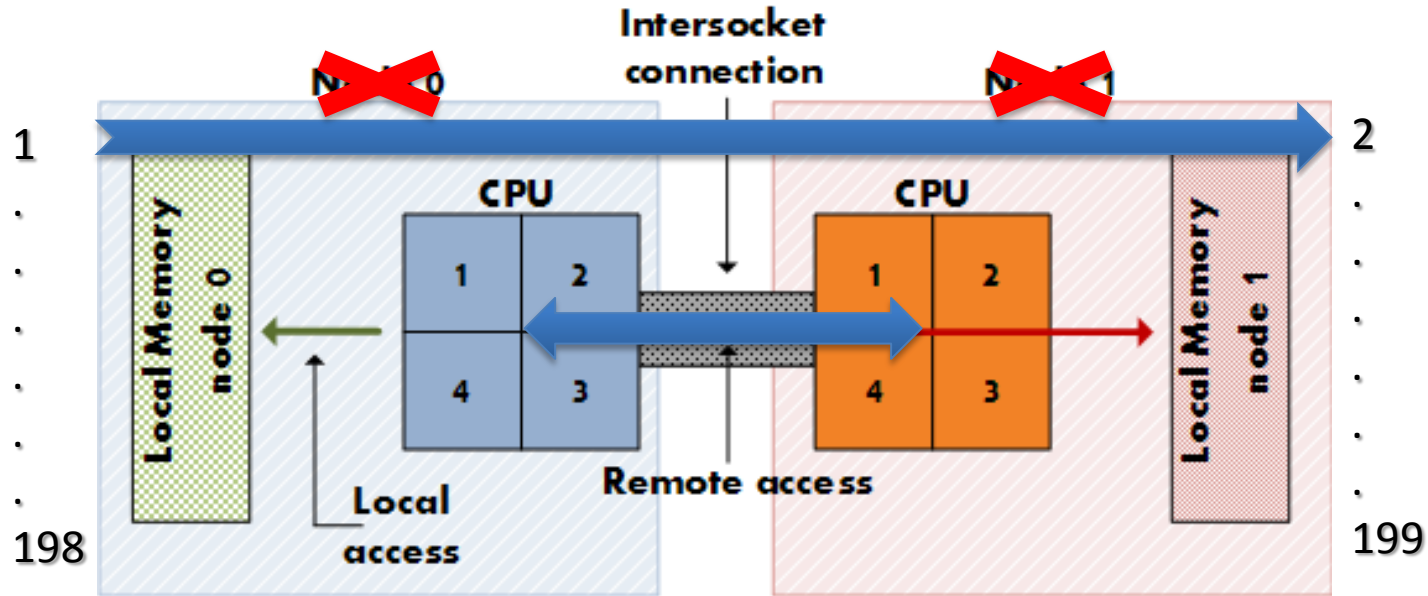


# NUMA

- QlikView Server is not NUMA aware and performance will be degraded when NUMA is activated
- If NUMA is enable it's shown in Task Manager
- Windows operating system controls memory distribution between the NUMA nodes.
- This could explain the extremely bad performance results using NUMA!?



# Disable NUMA

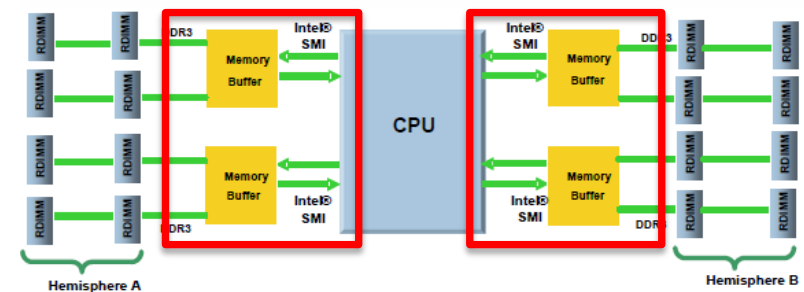


- Node interleaving (or SUMA) will address the memory across all the memory slots.
- Memory allocation and access is spread across the nodes.
- The isolated NUMA nodes will stop to exist
- Change in Bios to NUMA=Disable, Node interleaving=True or SUMA

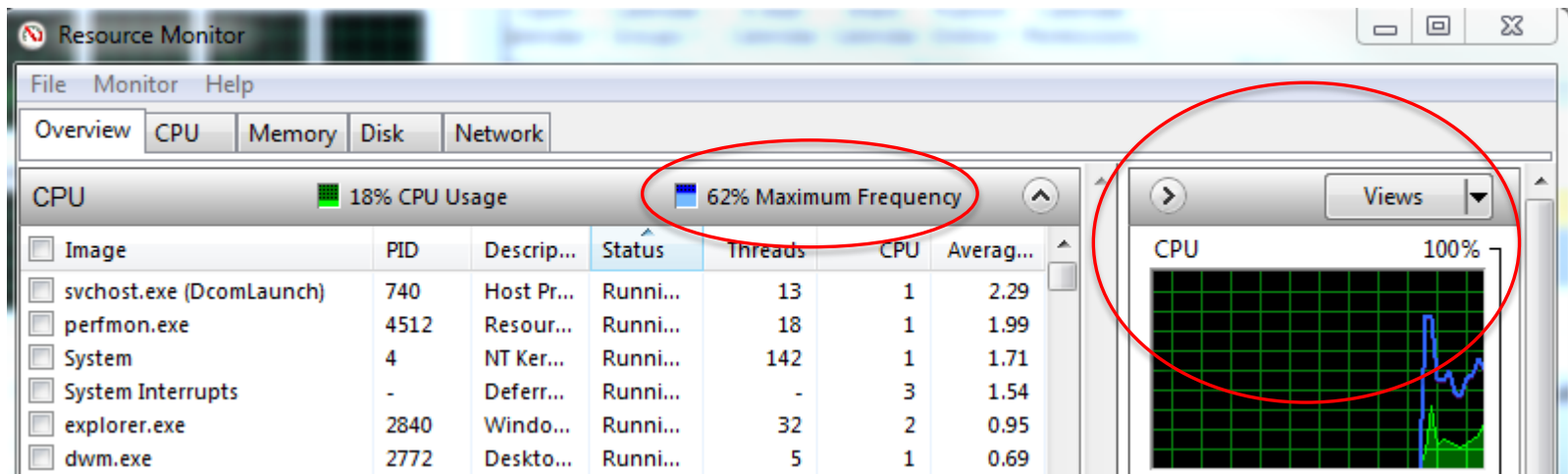
# Memory configuration

Fast memory access is extremely important for QlikView Server to get max performance

- Memory alignment: Align memory in the slots according to vendor instructions
- Memory frequency and size: Use DDR3,1333 MHz and on supported servers DDR3-1600 MHz or 1866 MHz
- Never mix different memory size and speed
- Memory bus speed: Faster CPU's will have a higher bus speed
- Hemisphere Mode: This mode allows interleaving between a processor's two memory controllers (Hemispheres) leading to improved performance on the memory buses.
  - Requires identical memory configuration across all memory controllers.  
Hemispheric mode is only available on CPU's with two memory controllers.  
Read server manual for detailed information



# Energy saving settings



- Use Resource Monitor to identify if energy saving settings is active
- Modern processors only work at 60% efficiency when energy saving is turned on
- By activating Turbo Boost you will gain 3% to 9% extra CPU cycles
- Energy and Turbo boost settings are changed in Bios
- Disadvantage is the electric bills

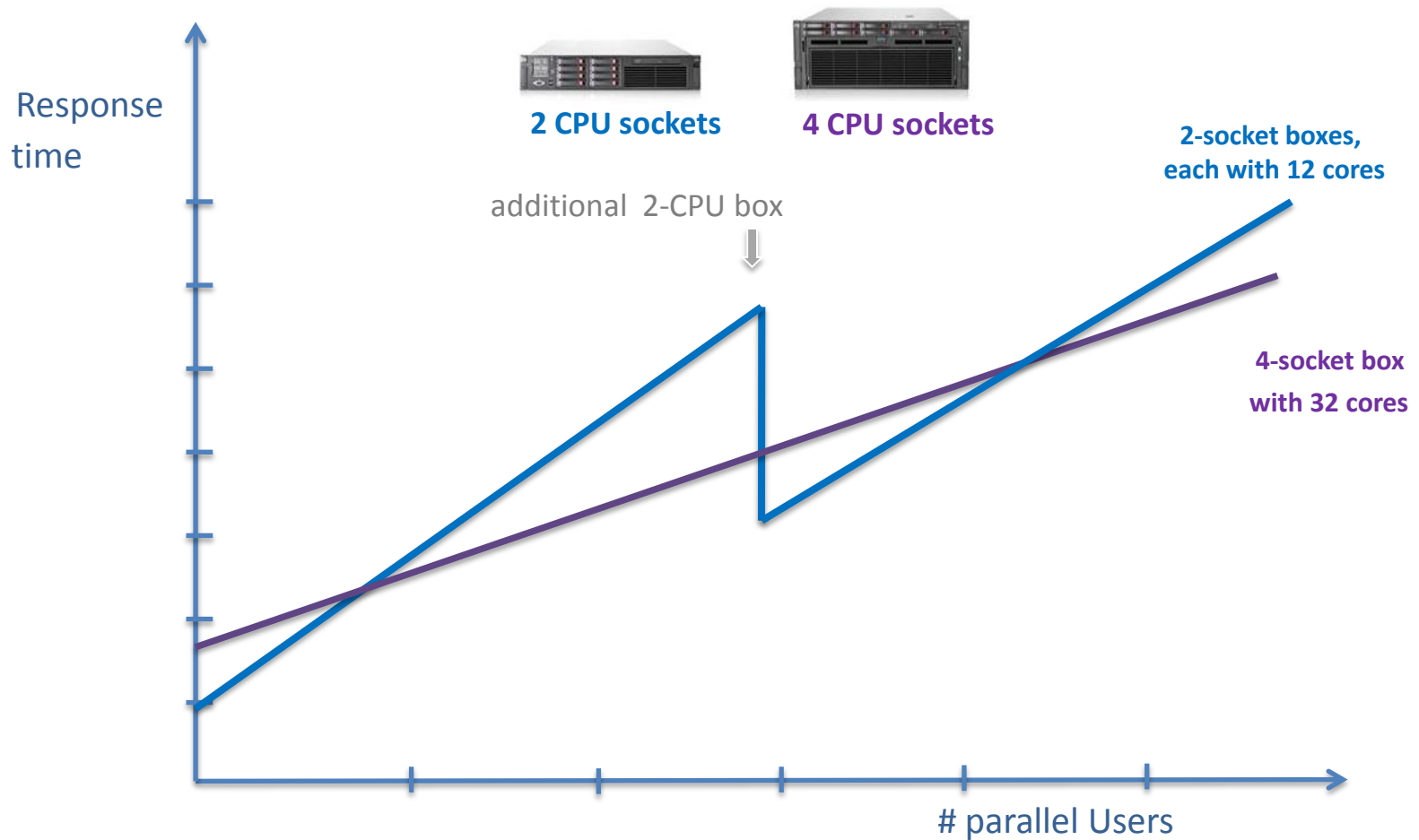


# Other possible hardware tweaks

- Hyper threading
  - Two threads on each core instead of one
  - Scalibility Center have noticed a QlikView Server performance degrading when using hyper threading
  - On smaller servers and laptops hyper threading could have a positive effect.
- Hardware prefetch
  - Processors is able to prefetch extra cache lines for every memory request
  - Have no measured performance benefit for QlikView Server
  - Could have a negative effect when QlikView Server fetching memory by loading the buss with unwanted requests.

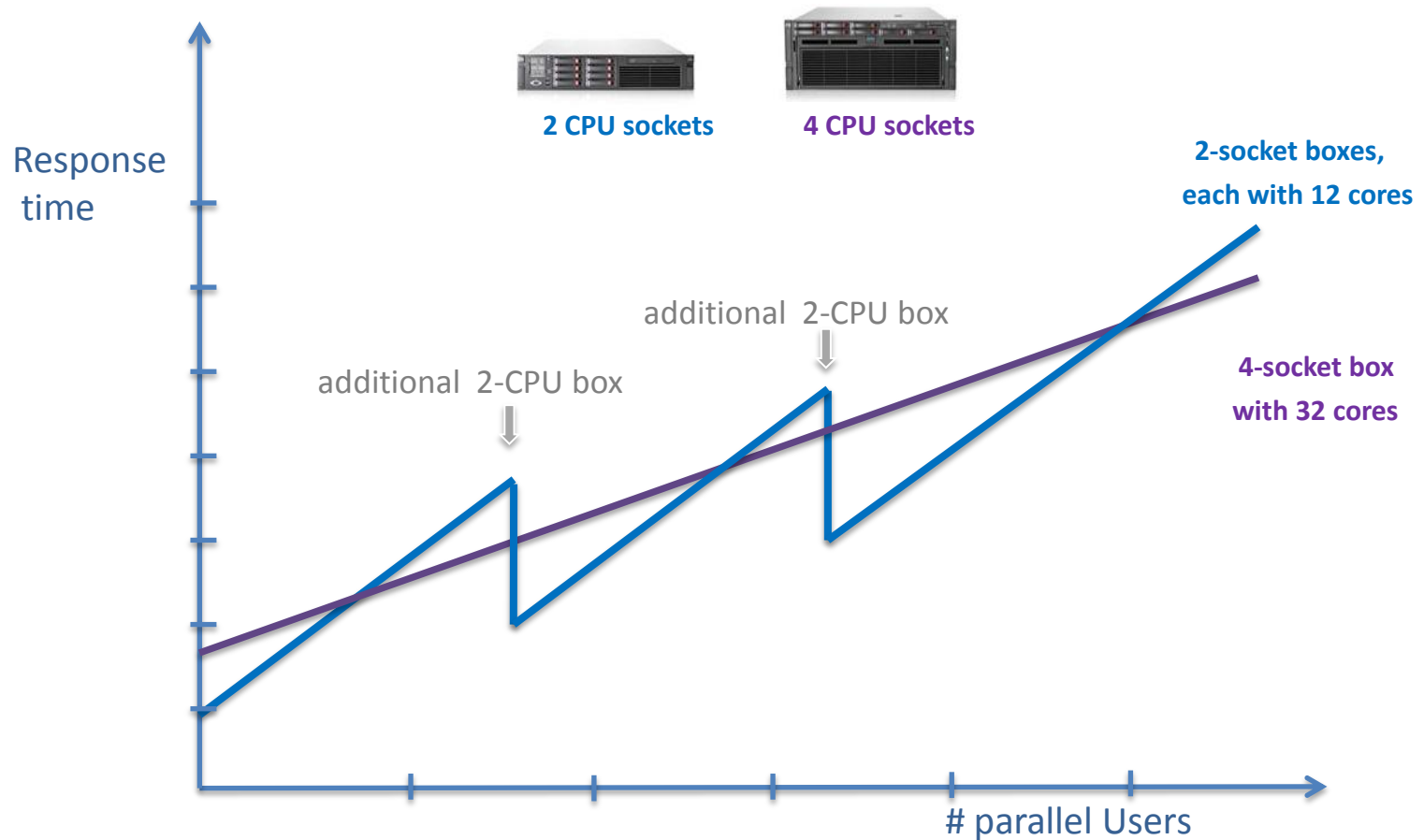
# Hardware Sizing

## Performance Characteristics of Platforms



# Hardware Sizing

## Performance Characteristics of Platforms



# Hardware Sizing

## 2 –socket servers



- Advantages
  - Stepwise growth: small start invest, purchase newest technology when new box needed
  - Small user communities have best performance
  - Tasks with 1 or few threads are faster compared with 4-CPU-boxes
  - Low HW costs compared to big servers
  - More flexibility to distribute apps for analysis and reports users on different boxes
  - Redundancy for high availability
- Disadvantages
  - High SW costs (sometimes higher costs by service provider) when more servers are needed
  - Single box doesn't scale with very large user communities

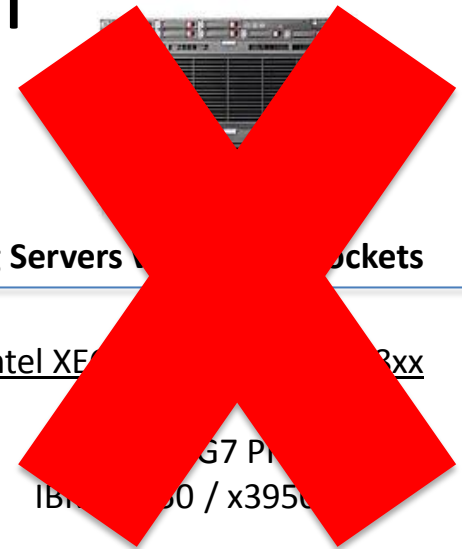
# Hardware Sizing

## 4/8 –socket servers



- Advantages
  - Due to the amount of total cores better handling of many user sessions - for large user communities
  - RAM- scalability (2 TB) => many applications , many users , big cache
  - Low SW costs (only 1 QVS license needed)
- Disadvantages
  - Expensive from the beginning
  - Lot of initial memory is needed for correct alignment (“Hemispheric Mode”)
  - No failover
  - Very big servers (8-socket via external interlink connections and mandatory NUMA mode)  
will have performance problems due to higher RAM access latencies

# Servers tested by Scalibility Center



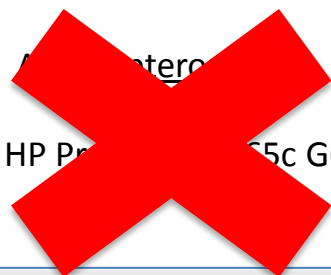
## Small Servers with 2 CPU sockets

Intel XEONs X5675-5690

HP ProLiant DL380 G7  
Dell R610 / R710  
IBM x35nn / x36nn M3

Intel Xeon E5-2690  
Sandy Bridge

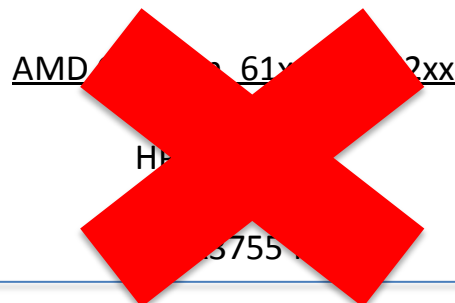
HP ProLiant DL380p Gen8



## Big Servers with 4 CPU sockets

-Intel XEON X7560 and E-4870  
Nehalem EX

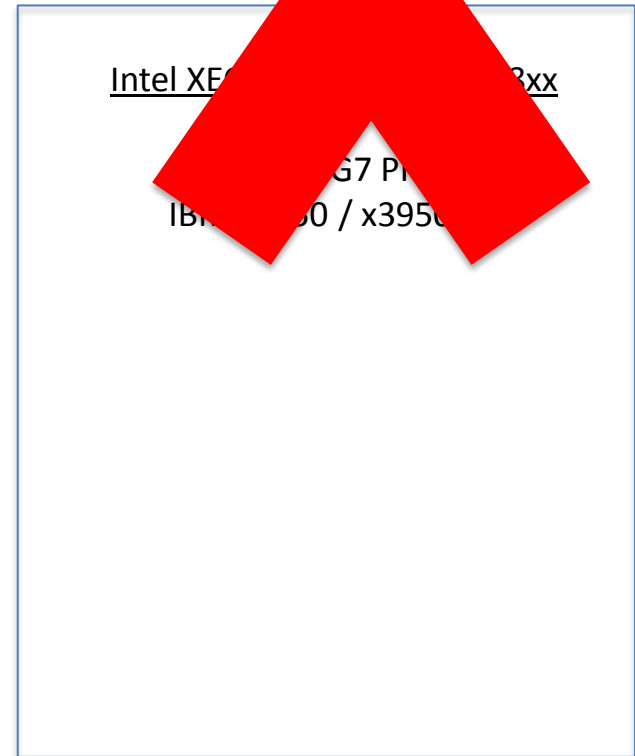
HP DL580 G7  
Dell R810 / R910 / DL980  
IBM x3850 / x3950 X5



## Very Big Servers with 8 CPU sockets

Intel XEON X7560 and E-4870  
Nehalem EX

HP DL580 G7 Pro  
IBM x3850 / x3950 X5



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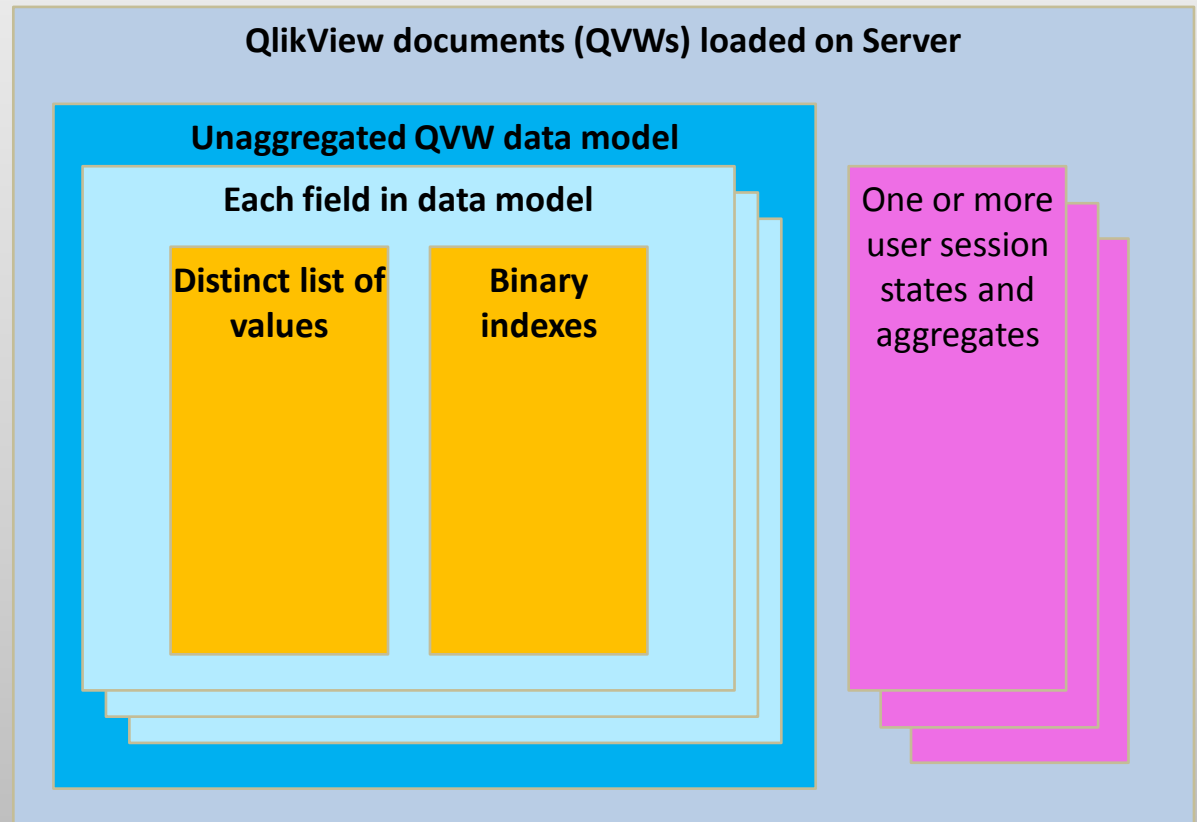
# How does QlikView Applications use Memory?

## Total RAM on the QlikView Server

RAM for Windows operating system  
(approx 500 - 2000 MB)

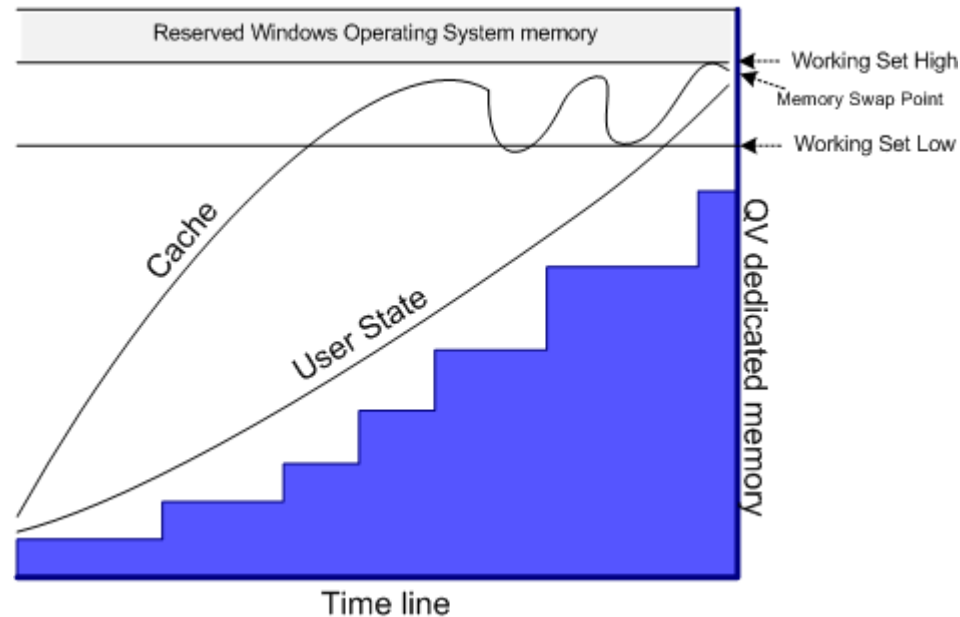
RAM for QlikView Server Processes  
(approx 30 - 100 MB)

RAM for other apps running on QlikView Server  
(not recommended)



# How does QlikView Server use Memory?

- QlikView documents in memory**  
 The **blue boxes** represent QlikView documents loaded into memory.
- User Session State memory**  
 Additional memory to keep user session information.
- Cache memory**  
 QlikView Server will use all available memory up to **Working Set Low** for calculation caching, this to reduce CPU usage and thereby gain speed.
- Memory Swap point**  
 When reaching memory swap point, **Working set High** plus having no cache left to swap out. QlikView will begin to swap memory on to disk resulting in performance degradation.



# QlikView Server Cache Design

- QlikView uses an MRU (Most Recently Used) list classifying the cache based on recently used and complexity.
- When QlikView memory usage gets close to Working Set High the cache will be flushed based on the MRU list.
- The MRU list engine is single treaded
- This could be a bottleneck when using the cache in an extreme way  
like automated performance tests

## How does QlikView Server use CPU?

- QlikView uses CPU for calculations and memory access
- 100% CPU utilization often means that the CPU is trying to retrieve data from memory. This is usually a symptom of slow memory access (or massive amount of data)
- Sometimes it looks like the CPU is at 30% to 60% but in reality the CPU is moving lightning fast between 0% and 100%.

This when QlikView Server is collecting data from the memory and is a healthy behavior.

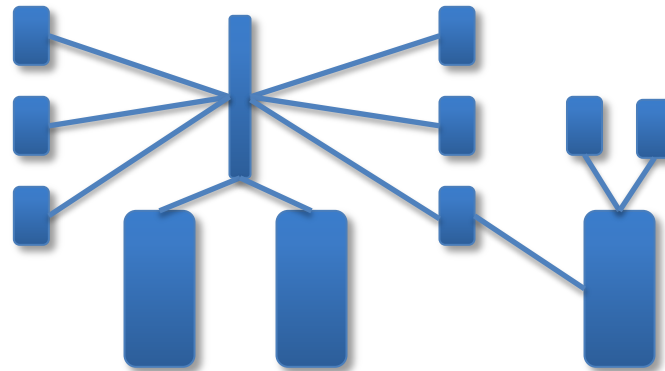
- A badly optimized function or calculation could utilize only one CPU (single threaded operation). Check task manager CPU usage tab during the test cycle.

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# Impact of data model

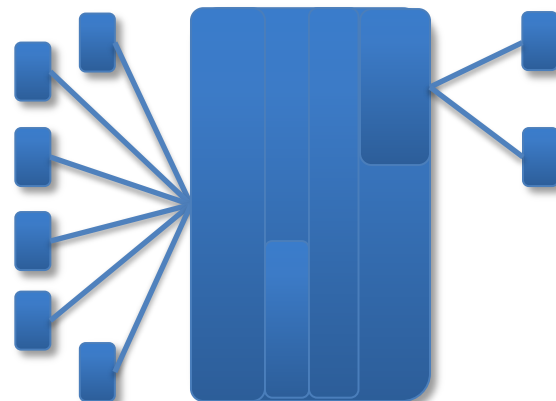
Relations via link tables



➔ Needs  
more CPU power

VS.

Concatenated fact tables



➔ Needs  
less CPU power  
but sometimes more RAM

# Impact of formula complexity

```

If...
sum( aggr(
  ( sum( {
    $<AGR.Datum={">=$(vStart_Datum_Z)<=$(vEnde_Datum)"},
    AGR.IFCNAM={$(=chr(39) & replace(replace( concat( aggr(
      ( sum( { $<AGR.Datum={">=$(vStart_Datum_Z)<=$(vEnde_Datum)" } >}
      AGR.ChangeRateDiff.kursv)) /
      ((
        sum( { $<AGR.Datum={">=$(vStart_Datum_N)<=$(vEnde_Datum)" } >} AGR.Stock.RateV)) /
        ($(#vChart_Month_Diff_N))
      )
      ) <6, AGR.IFCNAM),AGR.IFCNAM),',','',#,#), '#',chr(39))&chr(39))}
      >} AGR.ChangeRateDiff.kursv))
    ,AGR.InvObjective2)) /
  sum( aggr(
    ( sum( {
      $<AGR.Datum={">=$(vStart_Datum_N)<=$(vEnde_Datum)"},
      AGR.IFCNAM={$(=chr(39) & replace(replace( concat( aggr(
        ( sum( { $<AGR.Datum={">=$(vStart_Datum_Z)<=$(vEnde_Datum)" } >}
        AGR.ChangeRateDiff.kursv)) /
        ((
          sum( { $<AGR.Datum={">=$(vStart_Datum_N)<=$(vEnde_Datum)" } >} AGR.Stock.RateV)) /
          ($(#vChart_Month_Diff_N))
        )
          ) <6, AGR.IFCNAM),AGR.IFCNAM),',','',#,#), '#',chr(39))&chr(39))}
          >} AGR.Stock.RateV)) / ($(#vChart_Month_Diff_N))
        )
        ,AGR.InvObjective2)

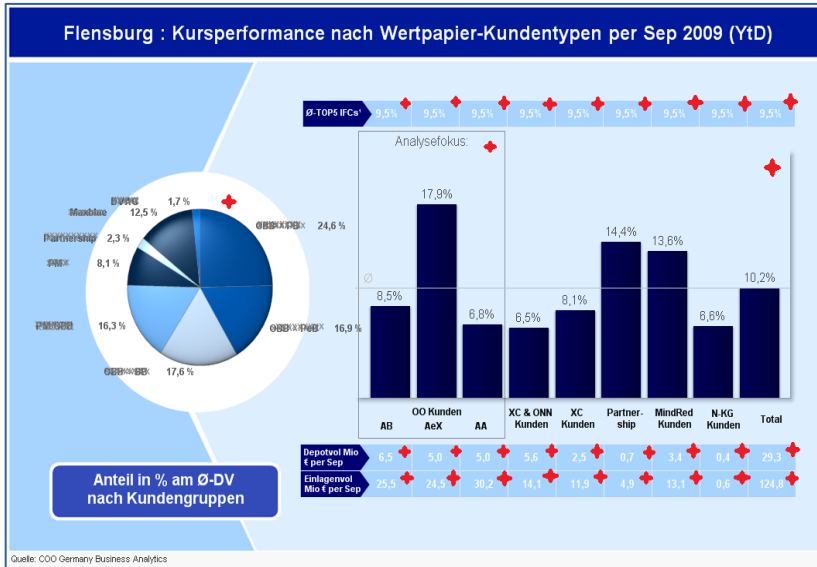
```

VS.

```
sum( {< Year={$(vPY)} >} Sales.Amount )
```



# Impact of formula amount



➔ 30 expressions in 30 objects

Max: 350 Expressions (incl. condition / color formulas) in one sheet!

vs.

VJ Vergleich Artikel KJ

Artikelhauptgruppe	aktuell	Q1	Q2	Q3	Gesamt	aktuell
6 kaltes Buffet	4.211.905 €	3.901.729 €	3.901.729 €	2.134.776 €	113	18.278.410 €
7 Brot	3.849.620 €	-112	3.495.497 €	-81	1.753.214 €	-89
10 Marschschinken	2.940.744 €	84	2.462.744 €	84	6.895.494 €	84
9 Obst/Jamose	1.948.622 €	270	1.296.808 €	1.212.087 €	270	4.457.435 €
14 Confiture	3.481.524 €	131	424.218 €	-903.210 €	-197	3.083.531 €
8 Eiscre	1.120.758 €	142	633.500 €	495.288 €	191	2.208.163 €
11 Wein	722.038 €	441	783.899 €	222	614.492 €	290
21 Geschirrabwäscher	786.467 €	187	561.347 €	109	314.528 €	189
35 Pasta	482.963 €	128	407.554 €	114	146.066 €	114
1 Fleisch	374.477 €	150	403.024 €	150	144.204 €	150
97 Portwein	109.036 €	274	475.731 €	1.624	117.604 €	344
5 Oelbalsamen	-193.491 €	29	379.171 €	-50	427.794 €	-129
30 Non Food	-13.944 €	-41	268.158 €	103	122.823 €	-41
3 Wild/geflügel	136.969 €	150	118.441 €	184	53.832 €	151
22 Liku/abber	-1.711 €	-20	6.395 €	279	2.041 €	6.723 €
20 Cafe/Brot	3.464 €	83	-1.049 €	-3.664 €	1.386 €	6.896 €
99 Rechnungsrabatte	1.219 €	-110	715 €	---	179 €	2.187 €
32 Artikel ohne Best.	-403 €	---	---	---	---	-403 €
42 Küchen	-693 €	---	---	---	---	-693 €
31 Verpackung Hand.	740 €	-95 €	---	---	---	-1.596 €
23 Restaurant	-1.740 €	7.453 €	-253	-7.252 €	-110	-9.871 €
26 Tabak	-2.521 €	-40	-6.013 €	-57	-1.361 €	-81
25 Party-Service	-52.256 €	149	-4.214 €	152	-21.248 €	-118
24 Geschenke NonFo.	-11.344 €	-5.470 €	---	-41.555 €	-305	-58.305 €
4 Warmes Buffet	-492.664 €	80	-598.864 €	160	65.574 €	-785.955 €
2 Fisch	-254.494 €	528	-667.731 €	528	-120.474 €	214
16 Trockenfrüchte	-313.264 €	35	-548.715 €	10	-195.834 €	10
17 Tee	-1.485.014 €	89	-667.731 €	140	-110.724 €	200
12 Sporttaschen	-1.304.532 €	49	-2.253.210 €	150	-162.774 €	59
18 Kaufmann/Kling	-1.317.663 €	64	-1.625.513 €	74	-899.969 €	84
13 Kaffee	-4.181.101 €	149	-2.142.801 €	151	1.239.101 €	149
15 Pastasene	-3.779.894 €	200	-4.776.561 €	-1.92	-2.880.728 €	-454
Gesamt	...	...	...	...	...	...

➔ 3 expressions in 1 object

# Impact of user types

## Report users

- Direct access to their data section ( the majority of the users have limited rights)
- Less analysis need
- Frequent, periodical access to the data of their business
- „one“-dimensional views

➡ 10 – 30 clicks in one session      ➡ 0,5 clicks per minute within one hour

VS.

## Analysis users

- Global, wider view at the data , top down , across many fields
- Often changes attributes, changes data vizalisation , create new filter combinations
- Intense but erratic access
- „multi“-dimensional views to data

➡ 30-120 clicks in one session      ➡ 2 clicks per minute within one hour

# Other influencing factors

- amount of dimensions in pivot tables
- cardinality of dimensions in diagramms and also in database
- Use of certain functions such as:
  - type conversions (date,num,dual)
  - count(distinct)
  - concat()
  - aggr()
  - firstsortedvalue()
  - rank()
  - .....

# RAM Consumption Calculation Example

	.QVW File Size (in MB)	RAM Footprint	Per User Footprint	# Users Concurrent	Total RAM Consumed (MB)
--	------------------------	---------------	--------------------	--------------------	-------------------------

QVW #1	500	2,000	200	50	12,000
--------	-----	-------	-----	----	--------

QVW #2	1,000	4,000	400	100	44,000
--------	-------	-------	-----	-----	--------

**Total: 56,000**

File Size is roughly 8% of original data size

File Size X 4 is estimated Footprint Size

Footprint Size X 10% is estimated Per User Footprint

For exact RAM Footprint save application with *Compression = None*

# Application Architecture

Split big QVWs also in additional, different smaller ones!



**Analysis Users**

Few users with  
heavy system load!



**Report Users  
Dashboard Users**

Many users with  
consistent system load!

# Application Architecture

Scenario:

You have 800 million rows of data and a total user audience of 400 users.

A max concurrency of around 10%, gives you 40 max users at any given time.

1 QlikView application has been identified to meet the needs.

## Option #1



800 M rows  
4GB file size  
16 GB footprint  
1.6 GB per user  
avg. resp. time ~5 sec

## Option #2



60 M rows  
.5 GB file size  
2 GB footprint  
.2 GB per user  
avg. resp. time <1 sec



800 M rows  
4GB file size  
16 GB footprint  
1.6 GB per user  
avg. resp. time ~5 sec

Avg. Resp. Time	Avg. Sessions per Day	Avg. Selections per Session	Total Wait Time per Day	# QVS Needed	CPU Cores	RAM
~5 sec	400	10	5.6 hours	2	24	64

	Avg. Response Time	Avg. Sessions per Day	Avg. Selections per Session	Total Wait Time per Day	# QVS Needed	CPU Cores	RAM
App 1	< 1 sec	350	10	.95 hours	-	-	-
App 2	~5 sec	50	10	.7 hours	-	-	-
				1.7 hours	1	24	48

### Option #2 is:

- The same solution
- Less than half the hardware needed
- Average 300% improvement in response times for users

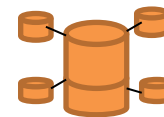
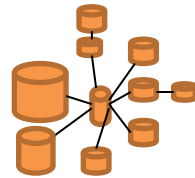
# Application data model

Schema alternatives for models with multiple source fact tables

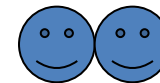
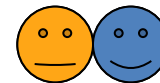
Alternative 1

Alternative 2

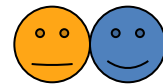
Alternative 3



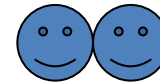
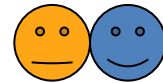
Response Time



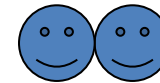
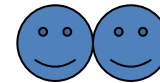
RAM consumption



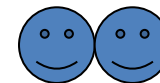
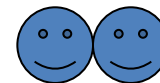
Script run time



Flexibility Model



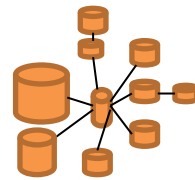
Complexity Script



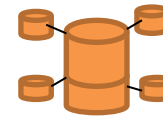


# Application data model

Alternative 1



Alternative 2

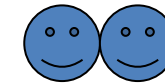
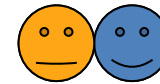
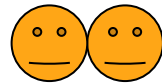


Alternative 3

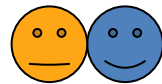


Concatenate  
fact tables

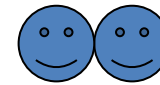
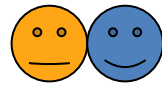
Response Time



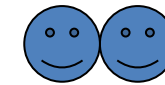
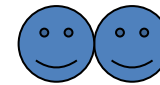
RAM consumption



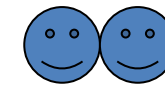
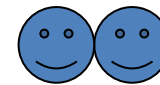
Script run time



Flexibility Model



Complexity Script



# Design Alternative: Fact Table Concatenation

Region	Product	Date	Sales
Region A	P1	2009-01-31	100
Region A	P1	2009-02-28	120
Region A	P1	2009-03-31	140
Region A	P2	2009-01-31	500
Region A	P2	2009-02-28	550
Region A	P2	2009-03-31	600
Region B	P1	2009-01-31	50
Region B	P1	2009-02-28	55
Region B	P1	2009-03-31	60
Region B	P2	2009-01-31	200
Region B	P2	2009-02-28	180
Region B	P2	2009-03-31	160

Sales

Plan Yearly

Region	Date	Plan
Region A	2009-01-1	8000
Region B	2009-01-1	10000

Procurement Cost

Product	Date	Cost
P1	2009-01-31	130
P1	2009-02-28	1400
P1	2009-03-31	1600
P2	2009-01-31	500
P2	2009-02-28	650
P2	2009-03-31	600

Concatenated Facts

Region	Product	Date	Sales	Plan	Cost
Region A	P1	2009-01-31	100		
Region A	P1	2009-02-28	120		
Region A	P1	2009-03-31	140		
Region A	P2	2009-01-31	500		
Region A	P2	2009-02-28	550		
Region A	P2	2009-03-31	600		
Region B	P1	2009-01-31	50		
Region B	P1	2009-02-28	55		
Region B	P1	2009-03-31	60		
Region B	P2	2009-01-31	200		
Region B	P2	2009-02-28	180		
Region B	P2	2009-03-31	160		
Region A		2009-01-1		8000	
Region B		2009-01-1		10000	
	P1	2009-01-31			130
	P1	2009-02-28			1400
	P1	2009-03-31			1600
	P2	2009-01-31			500
	P2	2009-02-28			650
	P2	2009-03-31			600

# Agenda

- Overview
- Hardware and QlikView
- QlikView Server Memory and CPU
- QlikView Optimization
- **QlikView in a virtual environment**
- What's new in QlikView 11

Does QlikView Server work in a virtual environment?

Yes and No

# YES, QlikView Server is certified for Vm-Ware

## QlikView Server

QlikTech



QlikView Server provides a platform for hosting, distributing, and sharing QlikView information over the Internet/Intranet. QlikView Server is tightly integrated with QlikView and QlikView Publisher to deliver a seamless suite of data analysis technology to end users. The server component of QlikView Server is the centerpiece of this technology, supplying a robust, centrally managed, QlikView document community, connecting multiple users, client types, documents, and objects within a secure and safe environment.

- This means that QlikView Server works 100% in a virtual environment
- QlikView have the same support on VM as in physical environments
- New VM-Ware 5 release is better to handle memory and CPU
- QlikView Publisher works fine in a virtual environment
- Cloud computing is based on the same idea

## **NO**, there are problems with QlikView Server in VM

- The VM host is an extra layer between Windows and hardware causing (10-40%) performance degrade.
- Memory access performance degrade, that is important for QlikView Server
- Memory ballooning will degrade QlikView Performance, Always turn off
- Sharing resources with other systems, try to get dedicated resources
- System Administrator can (and often will) reduce resources on the fly.

# Agenda

- Overview
- Hardware and QlikView
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- QlikView in a virtual environment
- **What's new in QlikView 11**

# What's new in QlikView 11 regarding performance?

- Memory allocation algorithm change  
QlikView now commits smaller memory blocks when allocating memory. Performance tests have shown that allocating bigger blocks takes time.
- Special NUMA disable tweak for systems that can't turn off NUMA.  
NumaRoundRobin=1 in  
c:\ProgramData\QlikTech\QlikView Server\Settings.ini
- Enhanced load balancing algorithm (CPU with RAM overload) for QlikView Server clusters
- QlikView Server performance has been overall improved in every QlikView version and SR, this is a result of ongoing Scalability Center testing.



**Questions?**

**QlikTech**



**QlikDev**  
**SAMPA**

**Obrigado! Thank you!**  
**Gracias! Tack!**

