Installation Instructions - GeoAnalytics for QlikView Server

Version: February 2019 (5.15.2), Date: 2019-01-15

Contents

Introduction

Welcome to this quick guide to installing Qlik GeoAnalytics on a QlikView Server.

Note that you will need a Qlik LEF license to install version 5.8 or later.

Installation

- Start by unzipping 'GeoAnalyticsForQlikViewServer-<version>.zip' into any folder on the server computer.
- Navigate to the folder where you unzipped the 'GeoAnalyticsForQlikViewServer-<version>.zip'
- The next step is to extract the zip files to a folder where your QlikView Server expects to find extensions. This depends on the system as follows
- Windows Server 2008: C:\ProgramData\QlikTech\QlikViewServer\Extensions\Objects
- Windows Server 2003: C:\Documents and Settings\All Users\Application Data\QlikTech\QlikViewServer\Extensions\Objects

- After you have unzipped all GeoAnalytics files the directory structure should look like this:

- ..\QlikTech\QlikViewServer\Extensions\Objects\Animator
- ..\QlikTech\QlikViewServer\Extensions\Objects\IdevioAreaLayer
- ..\QlikTech\QlikViewServer\Extensions\Objects\IdevioBubbleLayer
- ..\QlikTech\QlikViewServer\Extensions\Objects\IdevioChartLayer
- ..\QlikTech\QlikViewServer\Extensions\Objects\IdevioLineLayer
- ..\QlikTech\QlikViewServer\Extensions\Objects\IdevioHeatmapLayer
- ..\QlikTech\QlikViewServer\Extensions\Objects\IdevioGeodataLayer
- ..\QlikTech\QlikViewServer\Extensions\Objects\IdevioMap

- 1) Run the GeoAnalyticsSetup to set up GeoAnalytics. This includes activating the Serial Number.
- 2) That is it, you should now be ready to use GeoAnalytics for QlikView Server

Custom Installation

If you have installed your Server to use different paths to resources than the standard paths. Please use the "Custom Installation" option when applying license in the GeoAnalyticsSetup.

Updating

To update your existing GeoAnalytics for QlikView Server simply remove all GeoAnalytics folders and repeat the steps in the Installation section.

After Installing/Updating

If you install the GeoAnalytics extensions as instructed but get the error "Invalid Visualization", it most likely is because QlikView occasionally has problems with its cache. To resolve this issue you need to clear the browser cache, but how you do that depends on how you run QlikView.

Below you will find a short step by step guide on how to clear the cache depending on how you run QlikView. Terminology may differ between languages but the functionality should be the same.

- Google Chrome

- 1) Navigate to the app you are having problems with.
- 2) Press F12 or Ctrl+Shift+j to open the developer tools.
- 3) Once the developer tools page is open you will find a tab called "Network". It will be between "Elements" and "Sources". Click it.
- 4) On the very top of the "Network" tab you will find the check box "Disable Cache". Check it if not already checked.
- 5) Hit F5 to refresh.
- 6) You can now close the developer tools by pressing F12 again.

- If you have the same problem with other apps, just repeat the process with that app.

- Firefox

- 1) Navigate to the app you are having problems with.
- 2) Press F12 to open the developer tools.
- 3) Once the developer tools page is open you will find an icon that looks like a small cogwheel. It is located in the top-right corner of the developer tools. Click it.
- 4) Look for a check box labeled "Disable Cache". Check it if not already checked.
- 5) Hit F5 to refresh.
- 6) You can now close the developer tools by pressing F12 again.

- If you have the same problem with other apps, just repeat the process with that app.

- Internet Explorer

- This is for Internet Explorer 9, but the steps for Internet Explorer 10 and 11 is most likely very similar.

- 1) Navigate to the Menu Button (the one looking like a small cogwheel) and click it.
- 2) Navigate to the "Safety" option and click the "Delete Browsing History" button.
- 3) Uncheck everything except "Preserve Favorites website data" and "Temporary Internet files".
- 4) Press Delete.
- 5) Hit F5 to refresh.
- 6) If you have the same problem with other apps, just repeat the process with that app.

- Once an app is working the cache should not be a problem again.

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