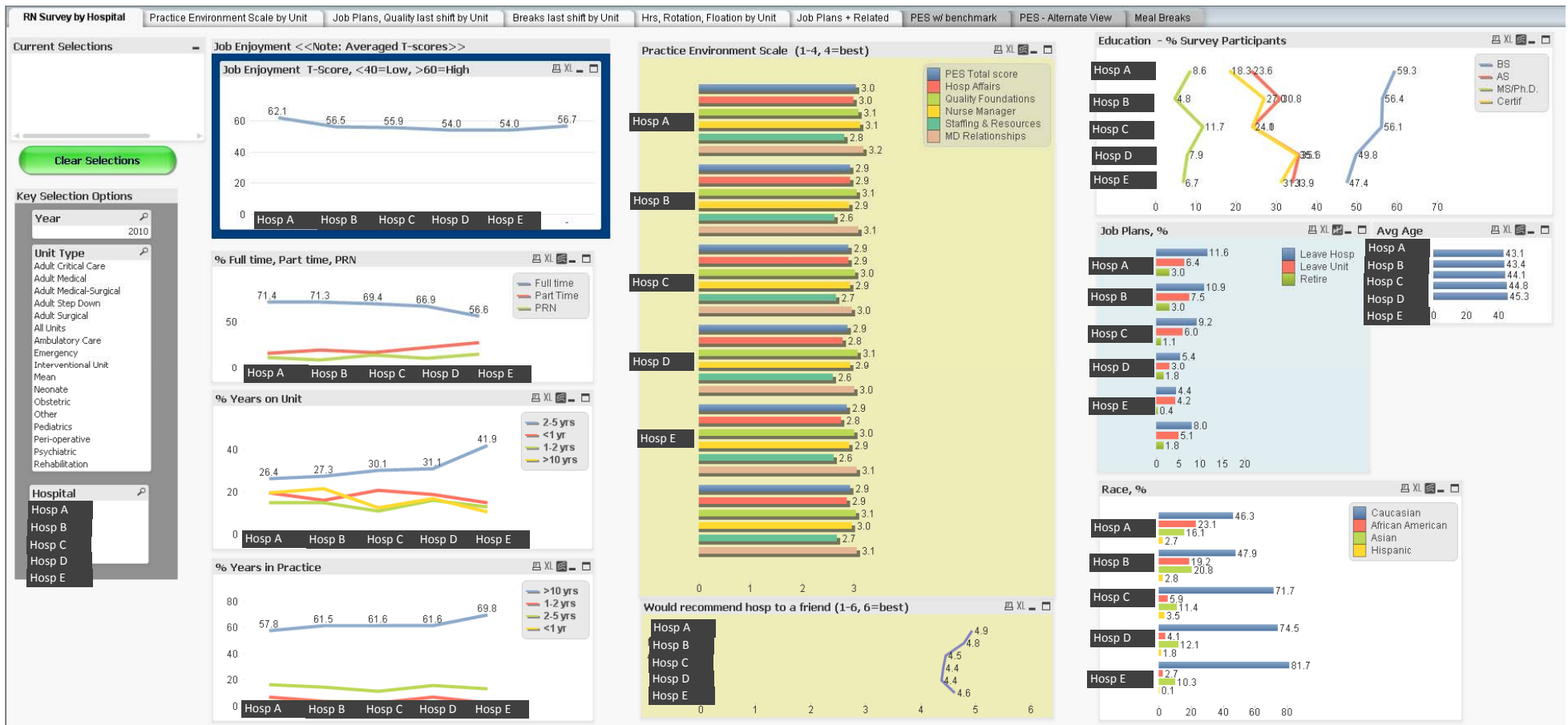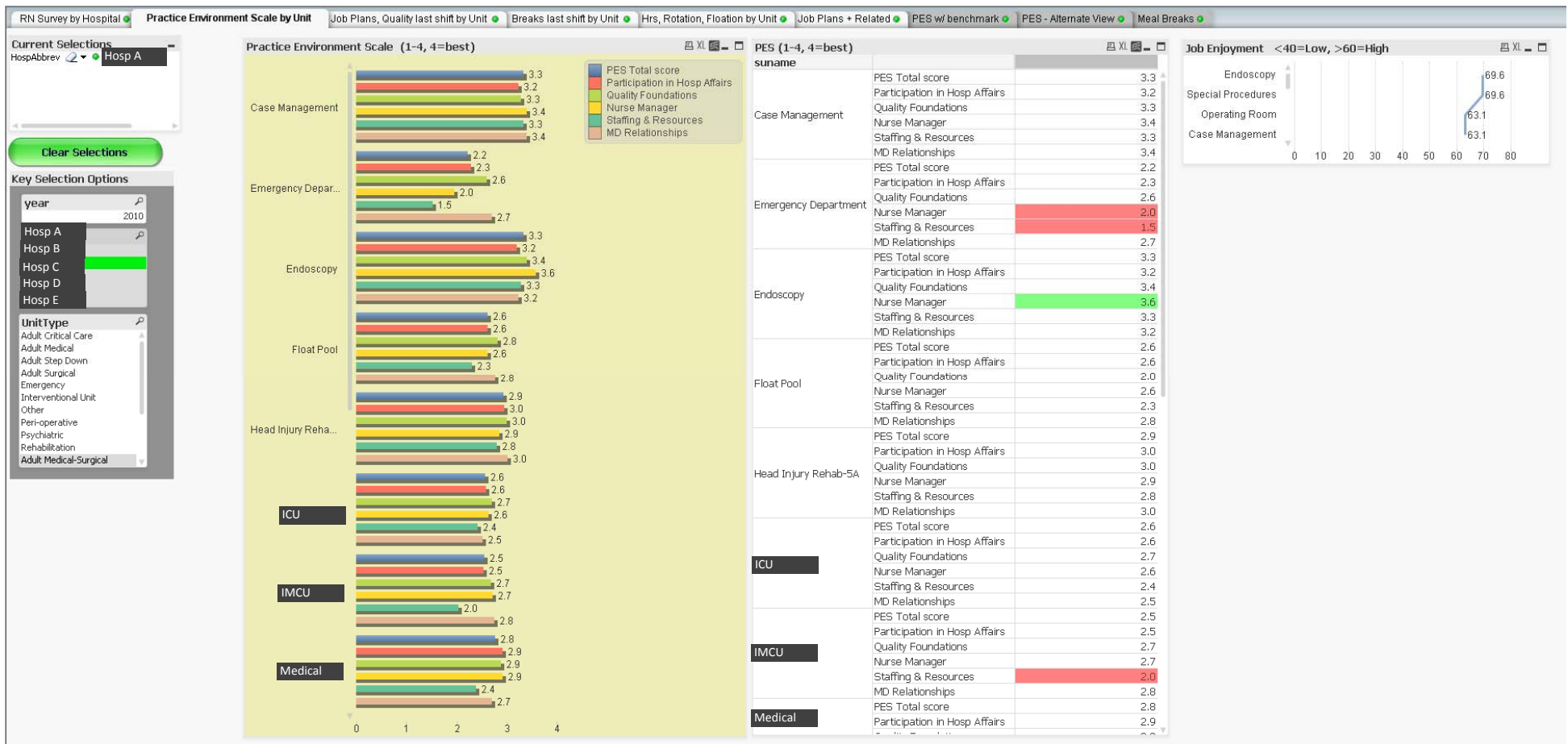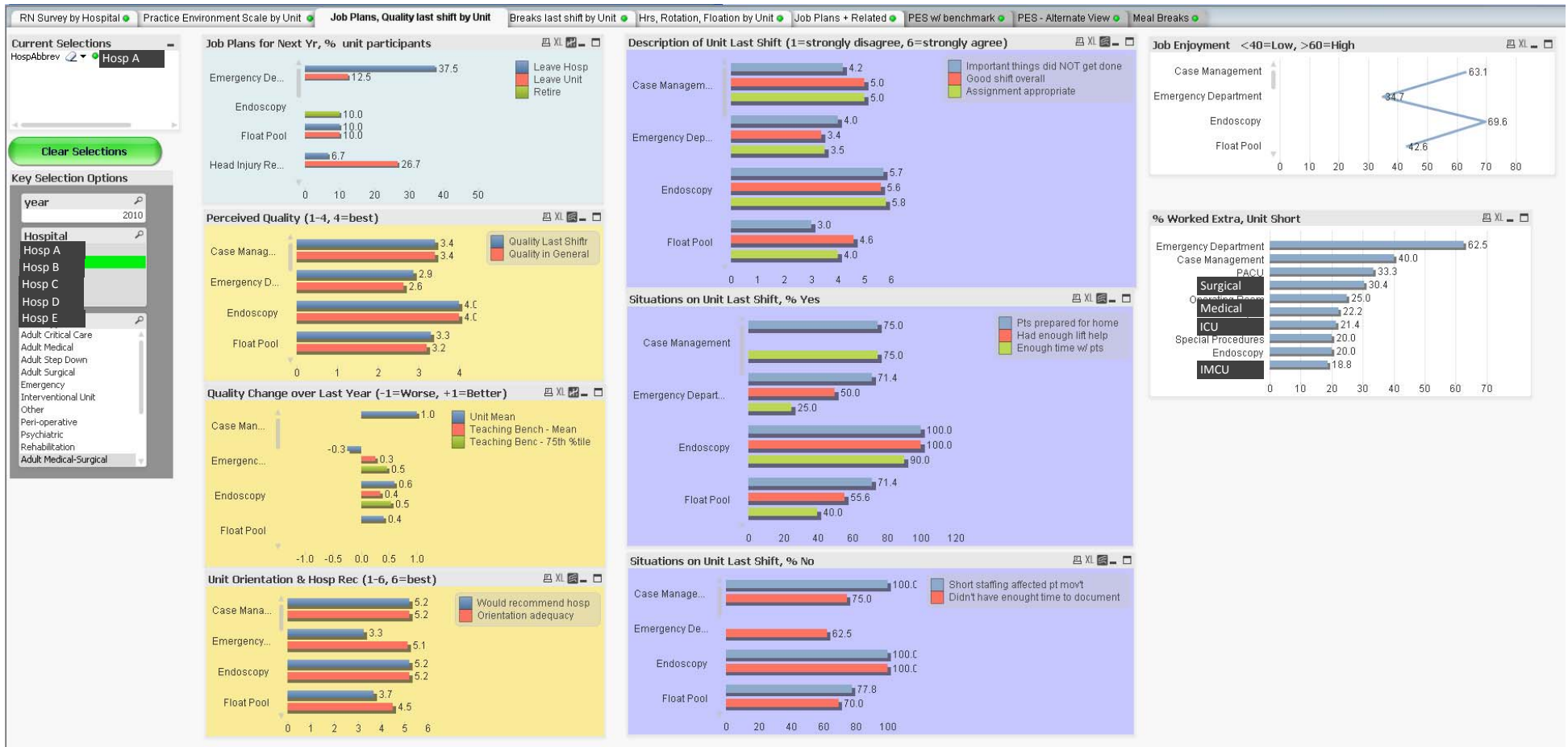NDNQI RN Survey – Snapshot view by hospital. Since NDNQI does not provide cross-hospital reports, this dashboard provides new viewing capabilities to the Chief Nurse Officers of hospital systems. In addition, users can drill down by Unit Type to see how different groupings of units such (e.g. Intensive Care Units) are performing across the system.

NDNQI RN Survey – Environmental Scale by Unit. In this screen, the user has clicked on a particular hospital and is viewing that hospital's units. The second column is an alternate view of the same data, where high and low values are color coded to highlight "exemplar" and "challenge" areas at glance. Users can quickly click on another hospital name to view the same detailed information for other hospitals in the system.

Dashboard tabs: RN Survey by Hospital | **Practice Environment Scale by Unit** | Job Plans, Quality last shift by Unit | Breaks last shift by Unit | Hrs, Rotation, Floation by Unit | Job Plans + Related | PES w/ benchmark | PES - Alternate View | Meal Breaks

Current Selections
HospAbbrev — Hosp A

Clear Selections

Key Selection Options

year — 2010

Hosp A
Hosp B
Hosp C
Hosp D
Hosp E

UnitType:
Adult Critical Care
Adult Medical
Adult Step Down
Adult Surgical
Emergency
Interventional Unit
Other
Peri-operative
Psychiatric
Rehabilitation
Adult Medical-Surgical

Practice Environment Scale (1-4, 4=best)

Legend:
- PES Total score
- Participation in Hosp Affairs
- Quality Foundations
- Nurse Manager
- Staffing & Resources
- MD Relationships

Case Management: 3.3, 3.2, 3.3, 3.4, 3.3, 3.4
Emergency Depar...: 2.2, 2.3, 2.6, 2.0, 1.5, 2.7
Endoscopy: 3.3, 3.2, 3.4, 3.6, 3.3, 3.2
Float Pool: 2.6, 2.6, 2.8, 2.6, 2.3, 2.8
Head Injury Reha...: 2.9, 3.0, 3.0, 2.9, 2.8, 3.0
ICU: 2.6, 2.6, 2.7, 2.6, 2.4, 2.5
IMCU: 2.5, 2.5, 2.7, 2.7, 2.0, 2.8
Medical: 2.8, 2.9, 2.9, 2.9, 2.4, 2.7

PES (1-4, 4=best)

suname		value
Case Management	PES Total score	3.3
	Participation in Hosp Affairs	3.2
	Quality Foundations	3.3
	Nurse Manager	3.4
	Staffing & Resources	3.3
	MD Relationships	3.4
Emergency Department	PES Total score	2.2
	Participation in Hosp Affairs	2.3
	Quality Foundations	2.6
	Nurse Manager	2.0
	Staffing & Resources	1.5
	MD Relationships	2.7
Endoscopy	PES Total score	3.3
	Participation in Hosp Affairs	3.2
	Quality Foundations	3.4
	Nurse Manager	3.6
	Staffing & Resources	3.3
	MD Relationships	3.2
Float Pool	PES Total score	2.6
	Participation in Hosp Affairs	2.6
	Quality Foundations	2.0
	Nurse Manager	2.6
	Staffing & Resources	2.3
	MD Relationships	2.8
Head Injury Rehab-5A	PES Total score	2.9
	Participation in Hosp Affairs	3.0
	Quality Foundations	3.0
	Nurse Manager	2.9
	Staffing & Resources	2.8
	MD Relationships	3.0
ICU	PES Total score	2.6
	Participation in Hosp Affairs	2.6
	Quality Foundations	2.7
	Nurse Manager	2.6
	Staffing & Resources	2.4
	MD Relationships	2.5
IMCU	PES Total score	2.5
	Participation in Hosp Affairs	2.5
	Quality Foundations	2.7
	Nurse Manager	2.7
	Staffing & Resources	2.0
	MD Relationships	2.8
Medical	PES Total score	2.8
	Participation in Hosp Affairs	2.9

Job Enjoyment <40=Low, >60=High

Endoscopy: 69.6
Special Procedures: 69.6
Operating Room: 63.1
Case Management: 63.1

(axis: 0 10 20 30 40 50 60 70 80)

NDNQI RN Survey – Job Plans, placed up against related information, including perceived quality change over the last year, and unit situations last shift. This allows Leadership at both the system and hospital level to identify where retention will be an issue, identify potential underlying issues so that retention efforts can be focused.

RN Survey by Hospital | Practice Environment Scale by Unit | **Job Plans, Quality last shift by Unit** | Breaks last shift by Unit | Hrs, Rotation, Floation by Unit | Job Plans + Related | PES w/ benchmark | PES - Alternate View | Meal Breaks

Current Selections
HospAbbrev — Hosp A

Clear Selections

Key Selection Options

year — 2010

Hospital
Hosp A
Hosp B
Hosp C
Hosp D
Hosp E

Adult Critical Care
Adult Medical
Adult Step Down
Adult Surgical
Emergency
Interventional Unit
Other
Peri-operative
Psychiatric
Rehabilitation
Adult Medical-Surgical

Job Plans for Next Yr, % unit participants
- Emergency De... 37.5 / 12.5
- Endoscopy 10.0
- Float Pool 10.0 / 10.0
- Head Injury Re... 6.7 / 26.7
Legend: Leave Hosp, Leave Unit, Retire

Perceived Quality (1-4, 4=best)
- Case Manag... 3.4 / 3.4
- Emergency D... 2.9 / 2.6
- Endoscopy 4.0 / 4.0
- Float Pool 3.3 / 3.2
Legend: Quality Last Shiftr, Quality in General

Quality Change over Last Year (-1=Worse, +1=Better)
- Case Man... 1.0
- Emergenc... -0.3 / 0.3 / 0.5
- Endoscopy 0.6 / 0.4 / 0.5
- Float Pool 0.4
Legend: Unit Mean, Teaching Bench - Mean, Teaching Benc - 75th %tile

Unit Orientation & Hosp Rec (1-6, 6=best)
- Case Mana... 5.2 / 5.2
- Emergency... 3.3 / 5.1
- Endoscopy 5.2 / 5.2
- Float Pool 3.7 / 4.5
Legend: Would recommend hosp, Orientation adequacy

Description of Unit Last Shift (1=strongly disagree, 6=strongly agree)
- Case Managem... 4.2 / 5.0 / 5.0
- Emergency Dep... 4.0 / 3.4 / 3.5
- Endoscopy 5.7 / 5.6 / 5.8
- Float Pool 3.0 / 4.6 / 4.0
Legend: Important things did NOT get done, Good shift overall, Assignment appropriate

Situations on Unit Last Shift, % Yes
- Case Management 75.0 / 75.0
- Emergency Depart... 71.4 / 50.0 / 25.0
- Endoscopy 100.0 / 100.0 / 90.0
- Float Pool 71.4 / 55.6 / 40.0
Legend: Pts prepared for home, Had enough lift help, Enough time w/ pts

Situations on Unit Last Shift, % No
- Case Manage... 100.0 / 75.0
- Emergency De... 62.5
- Endoscopy 100.0 / 100.0
- Float Pool 77.8 / 70.0
Legend: Short staffing affected pt mov't, Didn't have enought time to document

Job Enjoyment <40=Low, >60=High
- Case Management 63.1
- Emergency Department 34.7
- Endoscopy 69.6
- Float Pool 42.6

% Worked Extra, Unit Short
- Emergency Department 62.5
- Case Management 40.0
- PACU 33.3
- Surgical 30.4
- Operating Room 25.0
- Medical 22.2
- ICU 21.4
- Special Procedures 20.0
- Endoscopy 20.0
- IMCU 18.8

NDNQI RN Survey – Professional Environment Survey, with benchmarks at the Unit Level.

Current Selections
HospAbbrev 🔍 ▼ ● Hosp A
suname 🔍 ▼ ● PACU

Clear Selections

Key Selection Options

Year 🔍
2010

Teaching Status 🔍
Academic Med Ctr
Non-Teaching
Teaching

Hospital 🔍
Hosp A
Hosp B
Hosp C
Hosp D

Unit Name 🔍
PACU
Unit A
Unit B
Unit C
Unit D

Practice Environment Scale, unit mean (1-4, 4=best) Benchmark: 75th percentile Teaching Status

Quality of Care in General 🖳 XL
PACU — 3.8 / 3.6 / 3.8
Mean
Teaching Benchmark - Mean
Teaching Benchmark - 75th %tile
0 1 2 3 4

Professional Environment Scale - Total Score 🖳 XL
PACU — 3.1 / 2.9 / 3.1
Mean
Teaching Benchmark - Mean
Teaching Benchmark - 75th %tile
0 1 2 3 4

Staffing & Resource Adequacy 🖳 XL
PACU — 2.9 / 2.8 / 3.1
Mean
Teaching Benchmark - Mean
Teaching Benchmark - 75th %tile
0 1 2 3 4

Nurse Manager Ability & Leadership 🖳 XL
PACU — 2.9 / 2.8 / 3.1
Mean
Teaching Benchmark - Mean
Teaching Benchmark - 75th %tile
0 1 2 3 4

Nurse Physician Relationships 🖳 XL
PACU — 3.3 / 3.0 / 3.1
Mean
Teaching Benchmark - Mean
Teaching Benchmark - 75th %tile
0 1 2 3 4

Nurse Participation in Hospital Affairs 🖳 XL
PACU — 3.2 / 2.7 / 2.9
Mean
Teaching Benchmark - Mean
Teaching Benchmark - 75th %tile
0 1 2 3 4

Practice Environment Scale, unit mean (1 = Disagree, 6 = Agree)

Would Recommend Hospital to a Friend 🖳 XL
PACU — 4.7 / 4.7 / 5.1
Mean
Teaching Benchmark - Mean
Teaching Benchmark - 75th %tile
0 2 4 6

Unit Orientation was Adequate 🖳 XL
PACU — 5.3 / 4.8 / 5.1
Mean
Teaching Benchmark - Mean
Teaching Benchmark - 75th %tile
0 2 4 6

Practice Environment Scale, unit mean (-1 = worse +1 = better)

Perceived Quality Change over Last Year 🖳 XL
PACU — 0.3 / 0.3 / 0.5
Mean
Teaching Benchmark - Mean
Teaching Benchmark - 75th %tile
-1.0 -0.5 0.0 0.5 1.0

Job Enjoyment T-Score, <40=Low, >60=High

Job Enjoyment 🖳 XL
PACU — 61.5 / 57.3 / 63.5
Mean
Teaching Benchmark - Mean
Teaching Benchmark - 75th %tile
0 20 40 60 80 100

Job Plans, % Plan to:

Leave Hospital 🖳 XL
PACU — 8.3
0 20 40

Leave Unit 🖳 XL
PACU — 8.3
0 20 40

Retire 🖳 XL
PACU — 8.3
0 20 40