

From: [Michael Nordstrom](#)
To: [Cimino, Carl](#)
Cc: [pinar.celen@qlik.com](#); [fady.heiba@qlik.com](#); [corey.epstein@qlik.com](#); [support@vizlib.com](#); [giuseppe.lolli@vizlib.com](#); [Riddle, Thomas J](#); [Cimino, Carl](#)
Subject: [EXTERNAL] Re: P&L Formatting Lost on Nprinting Job Using Excel
Date: Wednesday, October 21, 2020 3:49:59 AM
Attachments: [NPrinting Climber Finance Report.pptx](#)

Hi Carl,
of course, happy to!

Attached is a PowerPoint we created for the Nprinting team at Qlik during a conversation almost two years ago (when the extension was still Climber PnL but it is essentially the same today). The idea we had was to open this from our end so that the extension could export the actual Excel-file (blob) rather than relying on the Qlik Sense export function. I'm sure this could be done in many other ways too. This seems like a very simple solution though.

I was trying to dig through my old emails on the topic too and it seems the conversation was between Karl Fredberg Sjöstrand from our end with Federico Del Maso, Gianluca Perin, Riccardo Zulian and Enrico Mezzato at Qlik but then this was never prioritized to implement.

Kind regards

Michael

User portal: <https://community.vizlib.com/helpdesk/tickets/14533>

On Tue, 20 Oct at 3:18 PM , Carl Cimino <carl.cimino@chubb.com> wrote:
Michael, Can you provide the details you mentioned - ***"We have previously sent a definition to Qlik how our export in Finance Report could be accessed from Nprinting..."*** – and I will submit in the new ideas area.
Thanks,
Carl

From: Corey Epstein <Corey.Epstein@qlik.com>
Sent: Monday, October 19, 2020 12:55 PM
To: Michael Nordström <support@vizlib.com>; Cimino, Carl <Carl.Cimino@Chubb.com>
Cc: Pinar Celen <Pinar.Celen@qlik.com>; Fady Heiba <Fady.Heiba@qlik.com>; giuseppe.lolli@vizlib.com; Riddle, Thomas J <Thomas.Riddle@Chubb.com>
Subject: [EXTERNAL] Re: P&L Formatting Lost on Nprinting Job Using Excel

With speaking with our product management team, this is an enhancement request. It would be best to submit this request to our new [Ideas](#) platform. Our product team does review these requests but we cannot guarantee that it will make it ways into an upcoming release. Please let me know if you would be able to submit this request and if you have any questions.
Thank you,
Corey

Corey Epstein
Customer Success Manager

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Email: Corey.Epstein@qlik.com

Qlik

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From: Michael Nordström <support@vizlib.com>
Reply-To: Michael Nordström <support@vizlib.com>
Date: Thursday, October 15, 2020 at 3:52 PM
To: "carl.cimino@chubb.com" <carl.cimino@chubb.com>
Cc: Pinar Celen <Pinar.Celen@qlik.com>, Fady Heiba <Fady.Heiba@qlik.com>, Corey Epstein <Corey.Epstein@qlik.com>, "support@vizlib.com" <support@vizlib.com>, "giuseppe.lolli@vizlib.com" <giuseppe.lolli@vizlib.com>, "carl.cimino@chubb.com" <carl.cimino@chubb.com>, Tom Riddle <Thomas.Riddle@Chubb.com>
Subject: Re: P&L Formatting Lost on Nprinting Job Using Excel

Hi Carl,
yes, we are familiar with the documentation and features of Qlik exports. We are able to perform those non-formatted exports from the Finance Report extension as well as our other extensions. Maybe I misunderstood your question? Are you having issues with the data export (without formatting)?

If the question was around formatting and Nprinting there is no way of getting a properly exported table straight to a new Excel-file from Qlik Sense through Nprinting. This is due to the fact that Nprinting does not allow third party export functions. Nprinting can only use the exports defined by Qlik and those are limited to data export without formatting when it comes to Excel. (The export users do from Finance Report inside Qlik Sense is custom built by Vizlib but that can not be used inside Nprinting.)

As a workaround you could prepare a template in Excel and extract the data to that file. However I would say that workaround is unfortunately not very convenient or flexible.

This is the current situation as it has been for the last few years but we would be happy to hear if there has been any news in this area or if we are missing something. We have previously sent a definition to Qlik how our export in Finance Report could be accessed from Nprinting with what seems to be very minimal effort on the Qlik side. If anyone in this mail thread has any leverage to prioritize those changes at Qlik I could get the details again and of course prioritize any needed changes on our end.

Kind regards

Michael

User portal: <https://community.vizlib.com/helpdesk/tickets/14533>

On Thu, 15 Oct at 10:57 AM , Carl Cimino <carl.cimino@chubb.com> wrote:

Hi Vizlib – Please let us know if you have reviewed Qlik's documentation for Nprinting/3rd party extensions. Can you confirm the extension adheres to the points outlined in their requirements? I pulled out what I think are the main requirements (Qlik folks please correct me if I am going in the wrong direction).

<https://help.qlik.com/en-US/nprinting/September2020/Content/NPrinting/MultiDocument/Using-Sense-third-party-extensions.htm>

A third-party extension can be used as a table if:

- The object contains exactly one hypercube.
- The hypercube is either straight or stacked.

Qlik NPrinting does not support the exporting or printing of visualization extensions that use:

- External resources.
- External and undocumented JavaScript modules or APIs.

Thanks,
Carl

From: Corey Epstein <Corey.Epstein@qlik.com>
Sent: Thursday, October 15, 2020 10:29 AM
To: Cimino, Carl <Carl.Cimino@Chubb.com>; Pinar Celen <Pinar.Celen@qlik.com>; Fady Heiba <Fady.Heiba@qlik.com>
Cc: Riddle, Thomas J Michael Nordström <support@vizlib.com>; Giuseppe Lolli <giuseppe.lolli@vizlib.com>
Subject: [EXTERNAL] Re: VizLib P&L Formatting Lost on Nprinting Job Using Excel

Carl and the VizLib Team,
I would like to ask if you have been able to review the help documentation that we provided?

<https://help.qlik.com/en-US/nprinting/September2020/Content/NPrinting/MultiDocument/Using-Sense-third-party-extensions.htm>

Corey Epstein
Customer Success Manager

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From: Corey Epstein <Corey.Epstein@qlik.com>

Date: Wednesday, October 14, 2020 at 12:06 PM
To: "Cimino, Carl" <Carl.Cimino@Chubb.com>, Pinar Celen <Pinar.Celen@qlik.com>, Fady Heiba <Fady.Heiba@qlik.com>
Cc: "Riddle, Thomas J Michael Nordström" <support@vizlib.com>, Giuseppe Lolli <giuseppe.lolli@vizlib.com>
Subject: Re: VizLib P&L Formatting Lost on Nprinting Job Using Excel

Carl,
I will get you the answer to this question and will get back to you shortly.
Thank you,
Corey
[Corey Epstein](mailto:Corey.Epstein@qlik.com)
Customer Success Manager

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From: "Cimino, Carl" <Carl.Cimino@Chubb.com>
Date: Wednesday, October 14, 2020 at 12:04 PM
To: Pinar Celen <Pinar.Celen@qlik.com>, Fady Heiba <Fady.Heiba@qlik.com>, Corey Epstein <Corey.Epstein@qlik.com>
Cc: "Riddle, Thomas J Michael Nordström" <support@vizlib.com>, Giuseppe Lolli <giuseppe.lolli@vizlib.com>
Subject: FW: VizLib P&L Formatting Lost on Nprinting Job Using Excel
Pinar/Fady/Cory - Sorry for multiple emails. One last item that came up during discussions with Vizlib – if Nprinting allowed 3rd party exports it would resolve the issue.

Thanks,
Carl

From: Cimino, Carl
Sent: Wednesday, October 14, 2020 10:17 AM
To: Michael Nordström <support@vizlib.com>; Giuseppe Lolli <giuseppe.lolli@vizlib.com>
Cc: Pinar Celen <Pinar.Celen@qlik.com>; Fady Heiba <Fady.Heiba@qlik.com>; Corey Epstein <Corey.Epstein@qlik.com>; Riddle, Thomas J <Thomas.Riddle@Chubb.com>
Subject: FW: VizLib P&L Formatting Lost on Nprinting Job Using Excel

+Tom Riddle – Tom FYI on open tickets with Vizlib Finance Extension and Qlik/Nprinting.

From: Cimino, Carl
Sent: Wednesday, October 14, 2020 9:52 AM
To: Michael Nordström <support@vizlib.com>; Giuseppe Lolli <giuseppe.lolli@vizlib.com>
Cc: Pinar Celen <Pinar.Celen@qlik.com>; Fady Heiba <Fady.Heiba@qlik.com>; Corey Epstein <Corey.Epstein@qlik.com>
Subject: RE: VizLib P&L Formatting Lost on Nprinting Job Using Excel

Hi Corey, Thanks for sending. I'm including Vizlib support. Vizlib – This is related to two tickets (18535 & 14533). We upgraded our environment to Qlik Sense September 2020 and Vizlib Finance 3.5.0 (as suggested by Vizlib) running June 2019 Nprinting. The issue persists. Users are expecting what Nprinting produces to be what they would get from exporting the extension manually from the Qlik Sense dashboard. Nprinting produces a table like object with everything formatted as string, no formatting of rows/columns and no headers hidden when the option is selected in Nprinting designer.

Qlik has said that as long as the extension conforms to the standards in the help documentation there should be no problems with Nprinting. Does the Finance P&L conform to the standards documented? Can we work together to get this resolved?

<https://help.qlik.com/en-US/nprinting/September2020/Content/NPrinting/MultiDocument/Using-Sense-third-party-extensions.htm>

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Thanks,
Carl

From: Corey Epstein <Corey.Epstein@qlik.com>
Sent: Wednesday, October 14, 2020 9:07 AM
To: Cimino, Carl <Carl.Cimino@Chubb.com>
Cc: Pinar Celen <Pinar.Celen@qlik.com>; Fady Heiba <Fady.Heiba@qlik.com>
Subject: [EXTERNAL] FW: VizLib P&L Formatting Lost on Nprinting Job Using Excel

Carl,
Pinar has asked me to send you the following information from our product team about this. Please review and let us know if you have any questions.
Qlik NPrinting can support 3rd party extensions that conform with the specification in our help site.

<https://help.qlik.com/en-US/nprinting/September2020/Content/NPrinting/MultiDocument/Using-Sense-third-party-extensions.htm>

If Vizlib's component conforms with this then we would expect it to work. It might appear from the thread below that VizLib is aware the component doesn't work with this standard?

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Customer Success Manager

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From: Cimino, Carl <Carl.Cimino@Chubb.com>
Sent: Wednesday, September 30, 2020 1:04 PM
To: Pinar Celen <Pinar.Celen@qlik.com>; Fady Heiba <Fady.Heiba@qlik.com>
Subject: VizLib P&L Formatting Lost on Nprinting Job Using Excel

Hi Pinar/Fady, Wanted to follow up on this issue I'm having with Nprinting compatibility with the Vizlib Finance P&L extension. Vizlib is saying it is a Qlik issue that Nprinting only allows Qlik's native export. Is this something that will be addressed in a future release? Is there any way to get around this?

Thanks,
Carl

From: Cimino, Carl
Sent: Friday, January 31, 2020 8:58 AM
To: Pinar Celen <Pinar.Celen@qlik.com>
Cc: Burton, Joshua <Joshua.Burton@chubb.com>; Rahim, Ali-zain <arahim@chubb.com>; Mistry, Jay <Jay.Mistry@Chubb.com>

Subject: FW: [EXTERNAL] Re: P&L Formatting Lost on Nprinting Job Using Excel

Hi Pinar, Forwarding on a note from Michael Nordstrom from Vizlib. We have a few reports (and more coming) that utilize the P&L extension. But the formatting is lost when we put it as a table in Nprinting. If I use Image in Nprinting it works but the recipients of the Nprinting Report want to be able to get the numbers. The formatting helps highlight the headers and row/column breaks/variances etc. Is supporting this in the pipeline or do you have an alternative?

Thanks,

Carl

From: Michael Nordström [<mailto:support@vizlib.com>]

Sent: Thursday, January 30, 2020 5:50 PM

To: Cimino, Carl <Carl.Cimino@Chubb.com>

Subject: [EXTERNAL] Re: P&L Formatting Lost on Nprinting Job Using Excel

Hi Carl,

That is unfortunately correct. That fancy formatted export we do in the extension is not possible to do in Nprinting since Nprinting only allows Qlik's native (unformatted) export. This is a limitation in Qlik Nprinting and outside our control.

Kind regards

Michael

User portal: <https://community.vizlib.com/helpdesk/tickets/14533>

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