

Qlik NPrinting 17.1.x Installation Guide

Configuring a Reporting Environment with Qlik Sense

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Before You Begin

We recommend answering and fulfilling this list of questions, minimum requirements, and prerequisites prior to completing the NPrinting 17.1.x installation

This document provides instructions for installing NPrinting components in clean environments.

Supported Configurations

NPrinting 17.1.x and Qlik Sense must be installed on separate Windows server instances in test and production environments to comply with Qlik Support requirements.

NPrinting Engine and Server Minimum Requirements

- Windows Server 2012 or Windows Server 2012 R2
- Microsoft .Net Framework 4.5.2 or above
- 8 gigabytes of RAM for NPrinting Server
- 500 MB of disk space for NPrinting Server
- Minimum of 2 GB is required for each core with the minimum of 4GB of RAM in total for NPrinting Engine
- 300 MB of disk space for NPrinting Engine
- Qlik Sense Server 2.2.4 or higher to create connections to Qlik Sense
- Qlik Sense Server 3.0.1 or higher to distribute reports to the Qlik Sense hub
- Qlik Sense generated QlikClient certificate, server certificate, and root certificate
- NPrinting Console supports Internet Explorer 10 or above, Chrome, Firefox, and Edge



Qlik Sense 3.0.1 does not support Internet Explorer 10 and will not work.

NPrinting Designer Minimum Requirements

- Microsoft Windows 7, 8, 8.1, 10 operating systems (32- or 64-bit), Windows Server 2008 R2, Windows Server 2012, or Windows Server 2012 R2
- Microsoft Office is required for creating MS office templates with NPrinting Designer
- Microsoft .Net Framework 4.5.0 or above

TCP Ports for NPrinting

Port	Description
4992	NPrinting Repository service port
4993	NPrinting Web Console port (Uses HTTPS)
4994	NPrinting NewsStand port (Uses HTTPS)
4995	Windows authentication service for binding windows credentials to users in the web console
4996	Web Engine service port for connecting NPrinting Designer to the NPrinting Server
5672	RabbitMQ service port



Depending on firewall rules, ports 4993, 4994, 4995, and 4996 may need to be opened inbound on the server running NPrinting Server to allow access from web browsers and NPrinting Designer.

TCP Ports for NPrinting Communication with Qlik Sense

Port	Description
4242	Qlik Sense Repository Service (QRS) port
4243	Qlik Sense Proxy Service (QPS) port



Qlik Sense ports need to be opened inbound on the Qlik Sense server. These ports may need to be opened outbound on NPrinting Server and NPrinting Engine servers depending on firewall configuration.

NPrinting Installation Prerequisites

- Determine if NPrinting Engine and Server (Scheduler) will be installed in a virtual machine on premise (such as VMWare), physical server, or cloud provider (such as Amazon / Rackspace / Azure).
- Determine if NPrinting Engine and Server (Scheduler) will be installed on the same system.
- Determine the Windows domain the Qlik Sense server and NPrinting Server (Scheduler) will be attached to.
- Administrative rights and Remote Desktop access to the NPrinting Server(s).

- A Windows domain account for the NPrinting service account with administrator rights and Logon as a service rights on the NPrinting Engine and NPrinting Server systems.
- An account name, password, and email address for the NPrinting administrator console administrator.

This is the account used to administer the NPrinting console. It is different than the services account described previously.

- Validate the environment
 - Clean operating system desired.
 - Ensure the proper operating system is installed per minimum requirements.
 - Ensure Microsoft .Net 4.5.2 is installed.
 - Ensure recommended RAM is available on the system.
 - Ensure the server has access to the Internet for license activation.
 - Ensure firewall is disabled or appropriate ports are opened on firewall to enable NPrinting communications.
 - o Qlik Sense QlikClient, server, and root certificates exported and in hand (instructions below).

Be Prepared

- Have NPrinting installation files downloaded
- Have NPrinting license and control number in possession
- If Qlik Sense server is already installed, make note of the hostname
- Qlik Sense QlikClient, server, and root certificates exported and in hand.
- Administrator group access to the NPrinting server.
- The domain account used for NPrinting services is designated a Rootadmin on the Qlik Sense server.
- All userids and passwords for authenticating to servers and applications listed are in hand.
- Remote Desktop access to the NPrinting and Qlik Sense servers.

Pre-Installation Steps

Validate all prerequisites above have been met before continuing with installation

Windows Setup



If you plan to rename the machine or workgroup, do it before installing NPrinting Server and NPrinting Engine.



Disable Windows Firewall completely (if this is not acceptable, open inbound ports 4993, 4994, 4995, 4996).

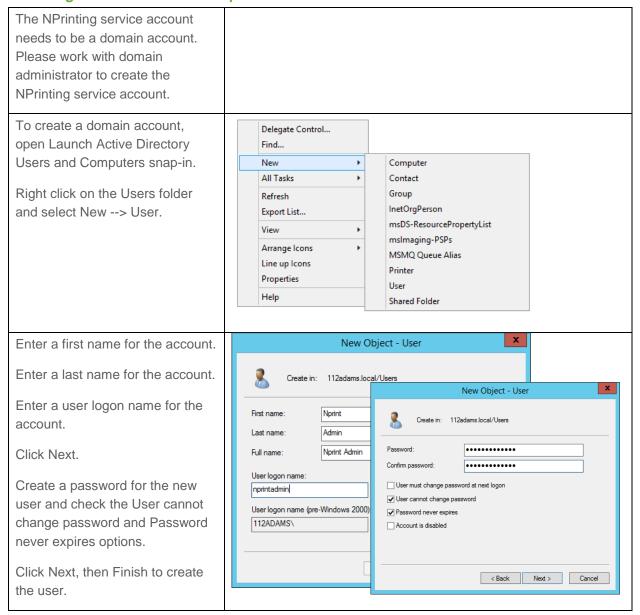


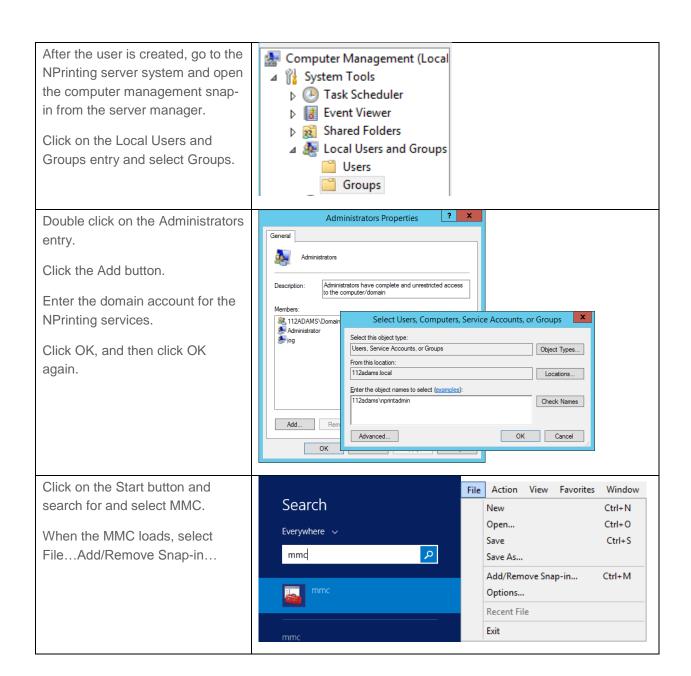
Disable Windows Internet Explorer Enhanced Security Configuration (IE ESC).

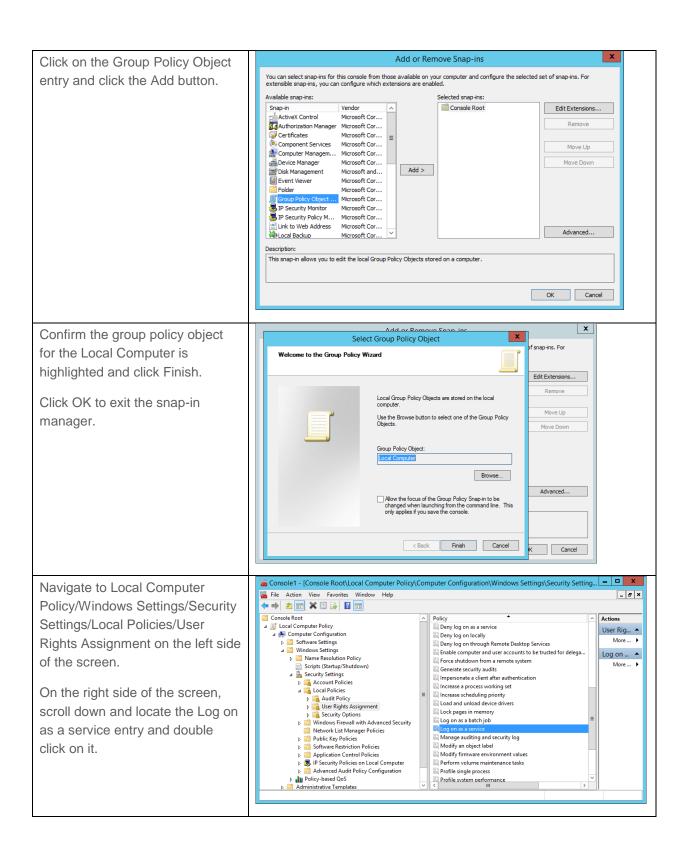
Installation Instructions

Please follow these instructions closely. NPrinting services require a specific order of install to work properly.

NPrinting Service Account Setup







Log on as a service Properties ? X Click on Add User or Group. Local Security Setting Explain Log on as a service Click the Add button. Enter the domain account for the NT SERVICE ALL SERVICES Select Users, Computers, Service Accounts, or Groups NPrinting services. Select this object type: Users, Service Accounts, or Groups Object Types... From this location: Click OK, and then click OK Locations... again. $\underline{\underline{\textbf{F}}}$ nter the object names to select (examples): Add User or Group... Remove Check Names OK Cancel Advanced... OK Cancel Apply

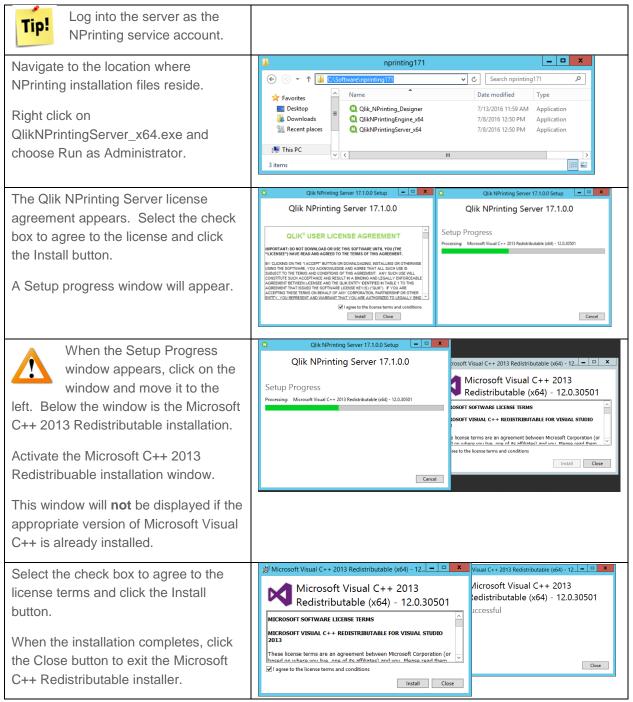


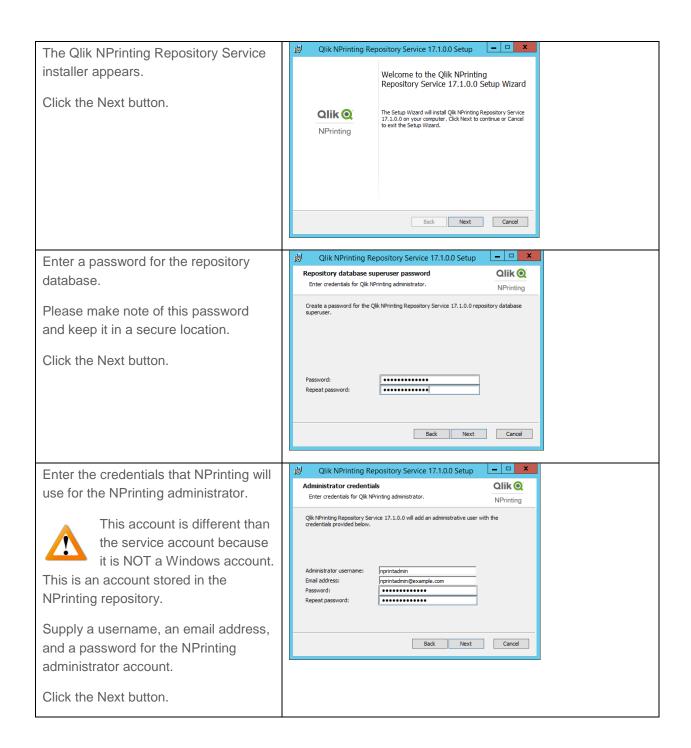
The NPrinting Server installation must be installed before the NPrinting Engine and NPrinting Designer. NPrinting may not work if the installation is not performed in the following order:

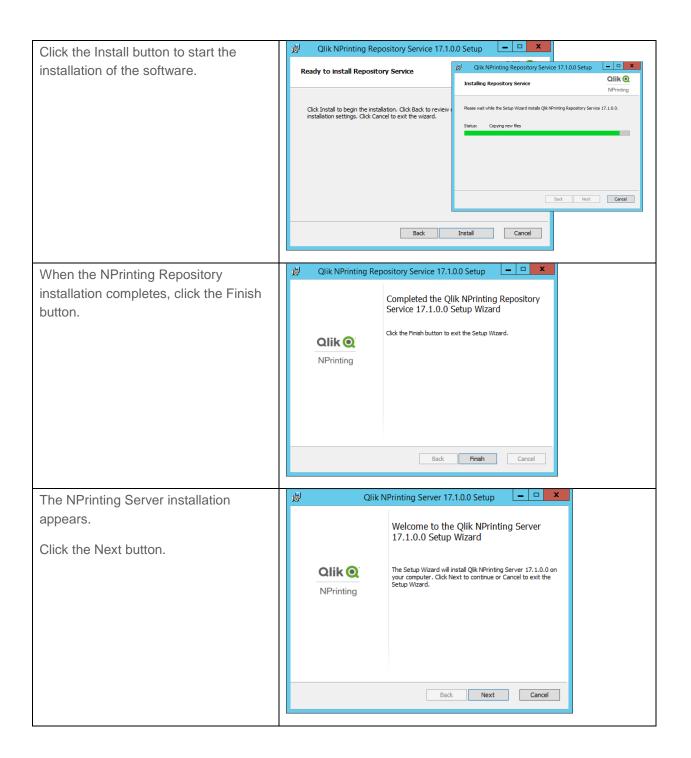
- 1. NPrinting Server
- 2. NPrinting Engine
- 3. NPrinting Designer

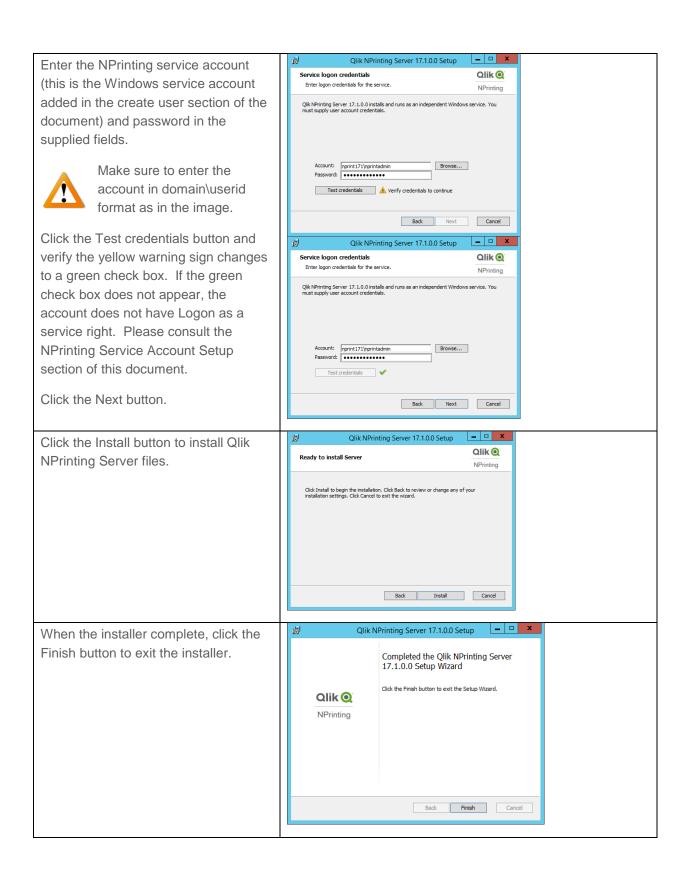
Please install the software in the correct order.

NPrinting Server Installation









Upon completion of all components, the main setup progress window will state success.

Click the Close button to exit the installation.

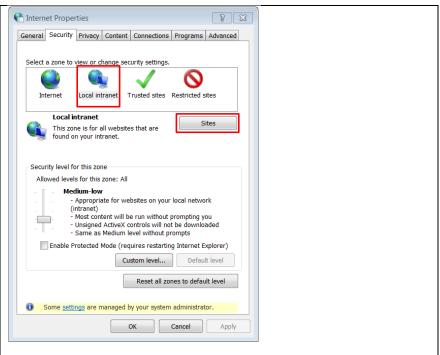
Close

NPrinting Server Post Install Configuration Configure Internet Options

There is an issue with rendering Qlik Sense images in reports where Sense prompts for username and password thus breaking the NPrinting rendering engine. The following modifications are required on the system on which NPrinting Server is installed to ensure proper image rendering.

Open Internet Options from the Network and Sharing Center in the Control Panel.

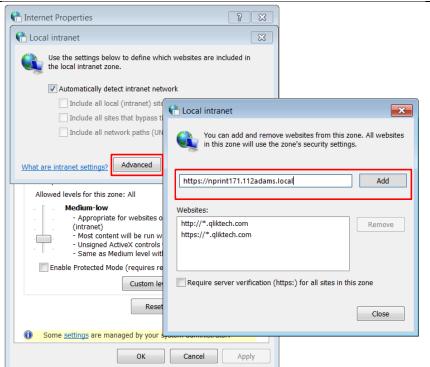
Click on the Security tab, then click Local Intranet and then click the Sites button.



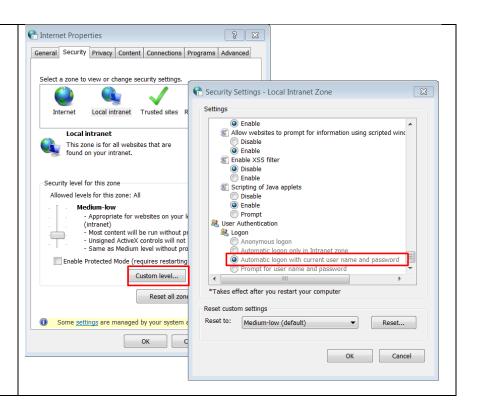
Then click Advanced and add

https://myNPrintingserverfull name.domain (for example, https://qlikserver1.domain.lo cal).

Click Add, then OK, then Close to get back to the Internet Properties.



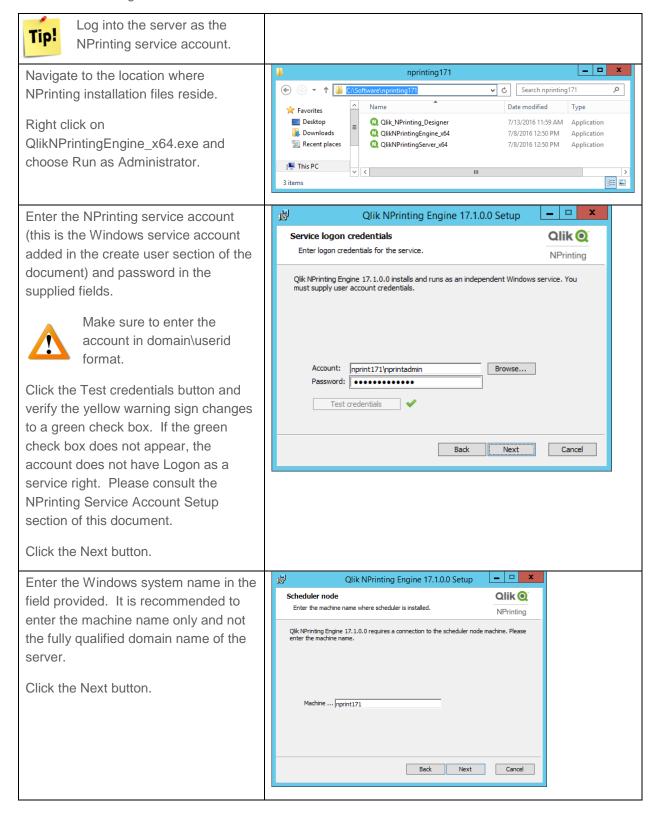
Once back on the Security tab, click on Custom level and make sure that "Automatic logon with current user name and password" is selected

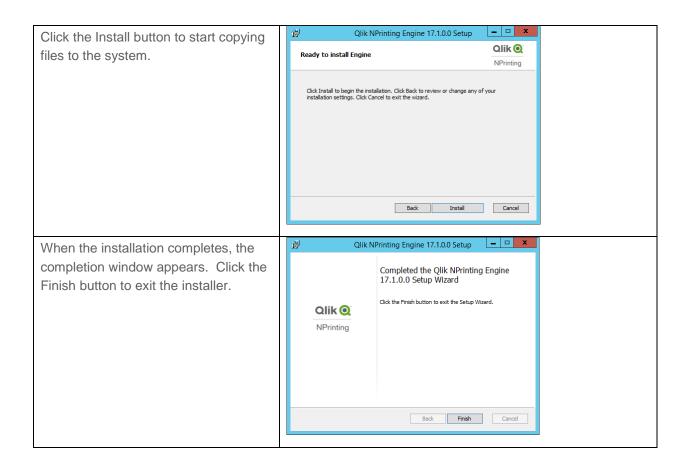


NPrinting Engine Installation

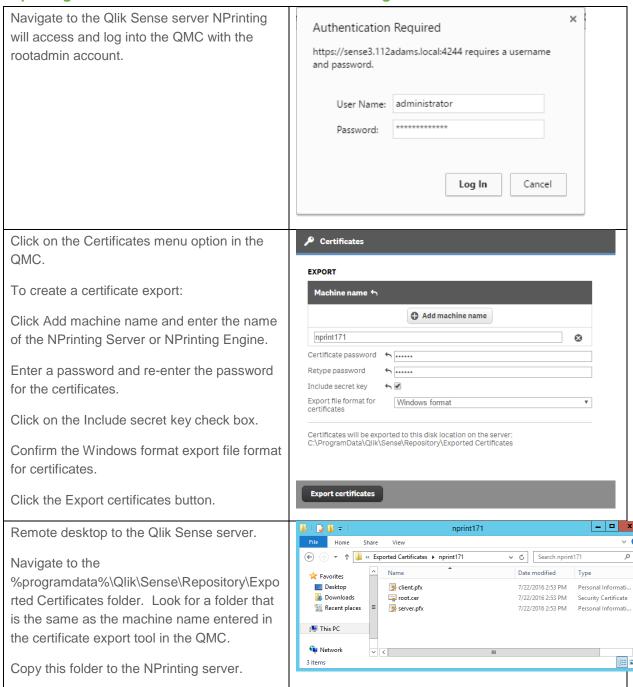


The NPrinting Engine is installed after the NPrinting Server. If NPrinting Server hasn't been installed, please go back to the NPrinting Server Installation section of this document before continuing.



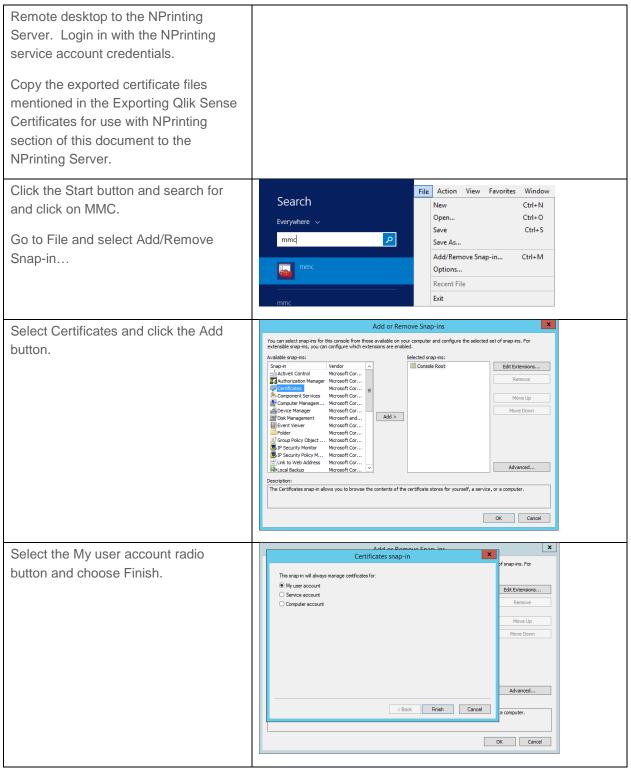


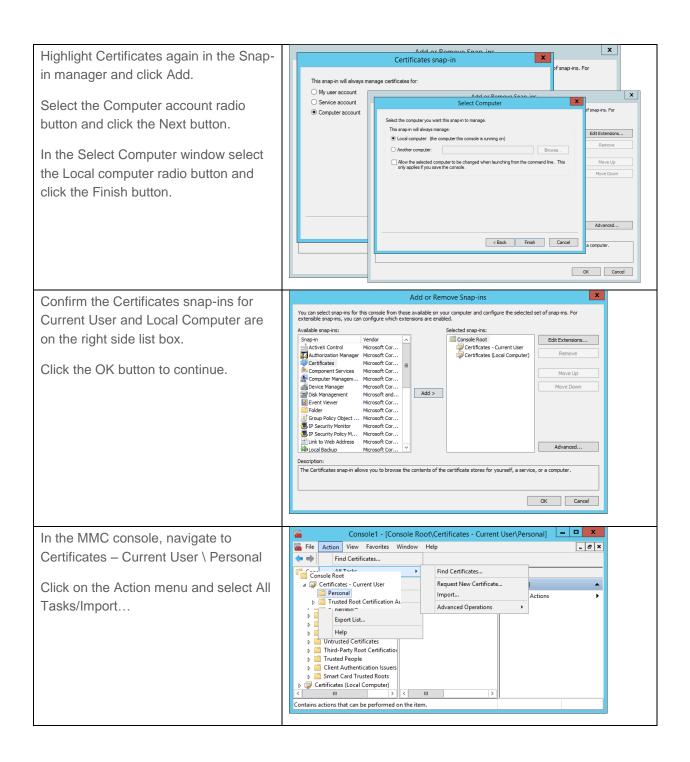
Exporting Qlik Sense Certificates for use with NPrinting



Import Qlik Sense Certificates on NPrinting Server and NPrinting Engine

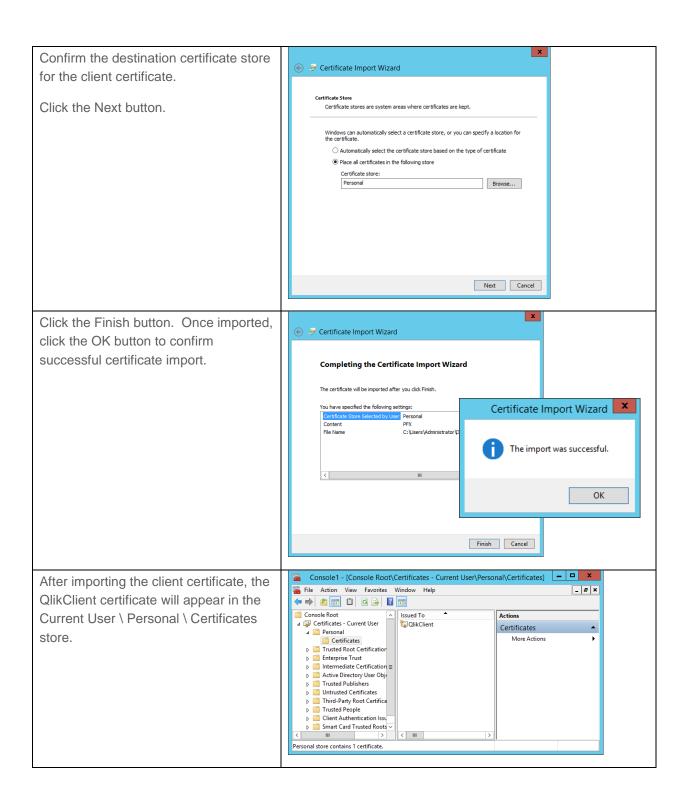
Importing the QlikClient certificate for the NPrinting Service Account





The Certificate Import Wizard appears. Certificate Import Wizard Click the Next button. Welcome to the Certificate Import Wizard This wizard helps you copy certificates, certificate trust lists, and certificate revocation lists from your disk to a certificate store. A certificate, which is issued by a certification authority, is a confirmation of your identity and contains information used to protect data or to establish secure network connections. A certificate store is the system area where certificates are kept. Store Location Current User O Local Machine To continue, dick Next. Next Cancel Click the Browse... button and navigate to the path where the certificate files were placed earlier. Specify the file you want to import. Locate the client.pfx file and click OK. C:\Users\Administrator\Desktop\nprint171\client.pfx Browse... The file extension may have Note: More than one certificate can be stored in a single file in the following formats: to be changed to *.pfx to find Personal Information Exchange- PKCS #12 (.PFX,.P12) Tip! Cryptographic Message Syntax Standard-PKCS #7 Certificates (.P7B) the client certificate when Microsoft Serialized Certificate Store (.SST) searching in the Browse... window. Click the Next button. Next Cancel Enter the password supplied during the ←

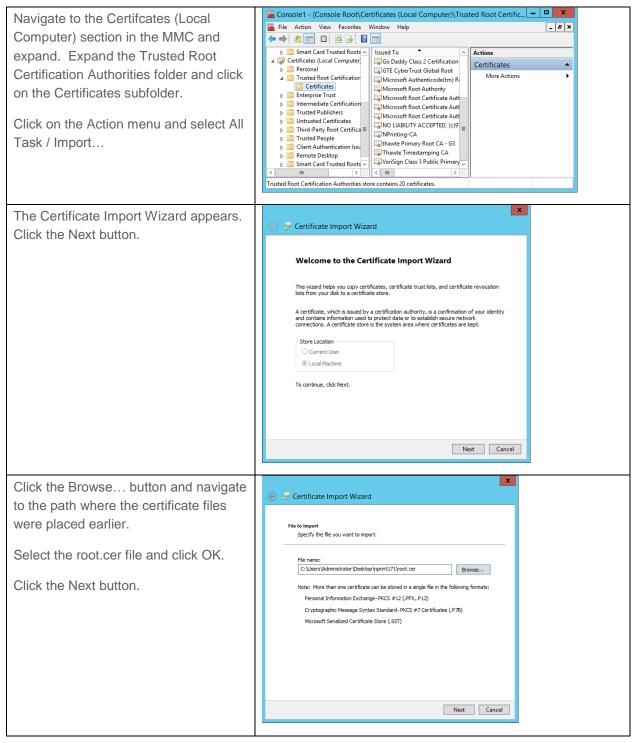
✓ Certificate Import Wizard certificate export process. Make sure the first two check boxes are not To maintain security, the private key was protected with a password. selected and the third check box is selected. Type the password for the private key. ••••• Click the Next button. Display Password Enable strong private key protection. You will be prompted every time the private key is used by an application if you enable this option. Mark this key as exportable. This will allow you to back up or transport your keys at a later time. ✓ Include all extended properties. Next Cancel

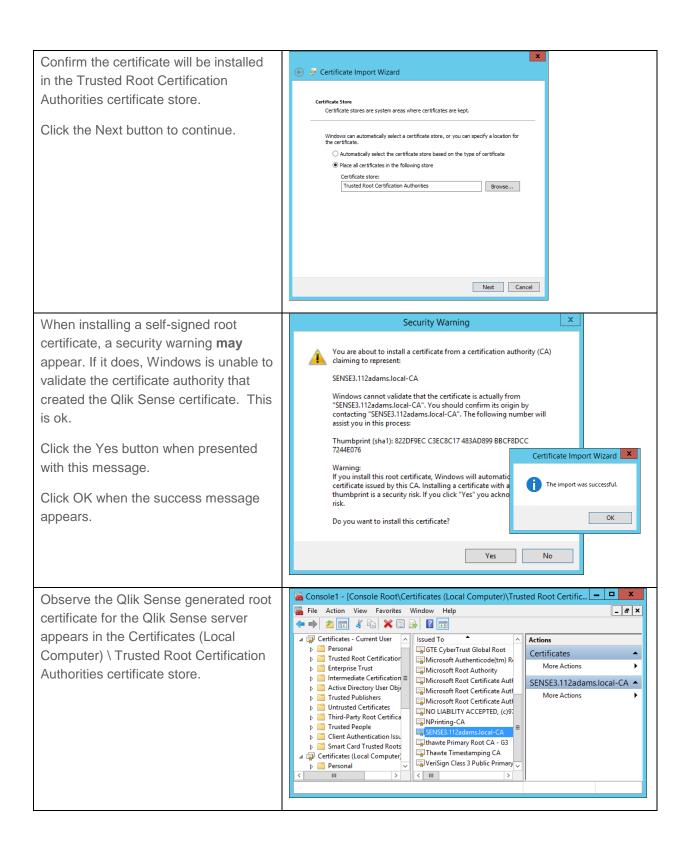


Importing the root certificate from the Qlik Sense server

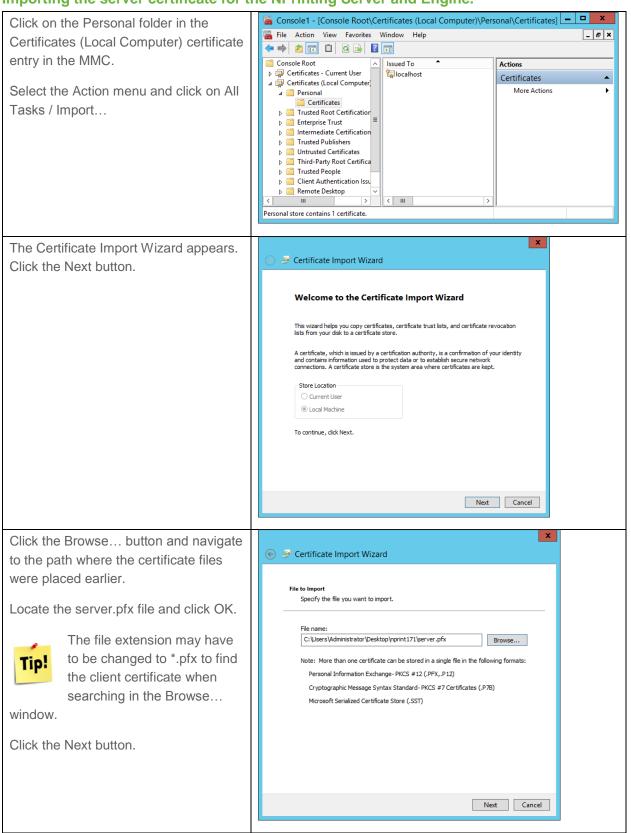


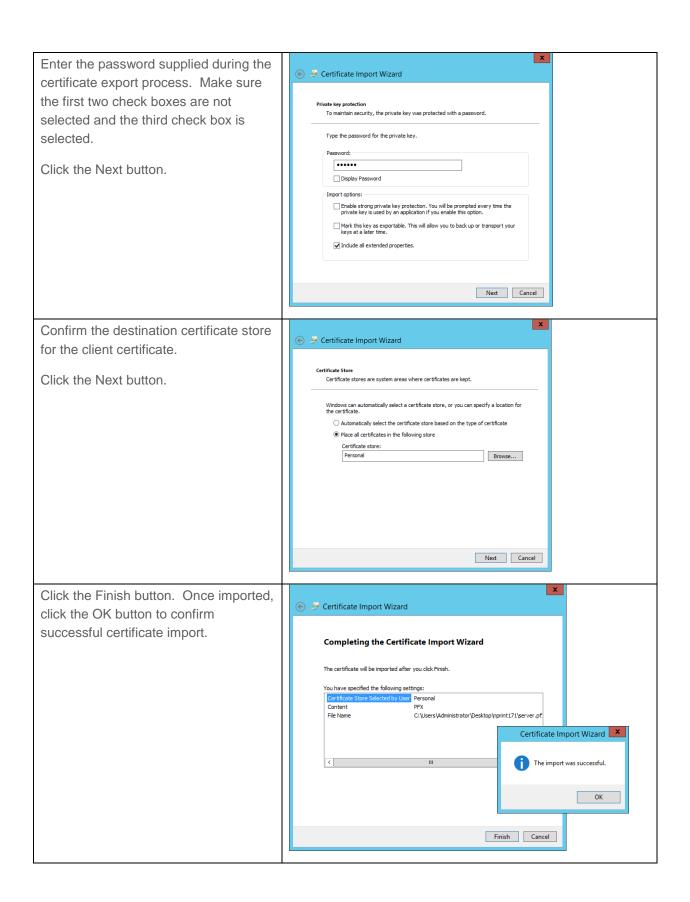
Importing the root certificate is necessary if NPrinting Server and Engine are installed on a separate server than Qlik Sense server.



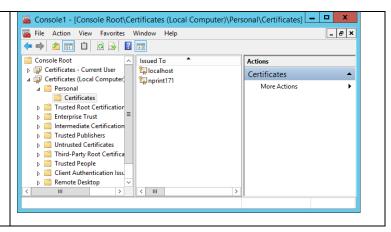


Importing the server certificate for the NPrinting Server and Engine.



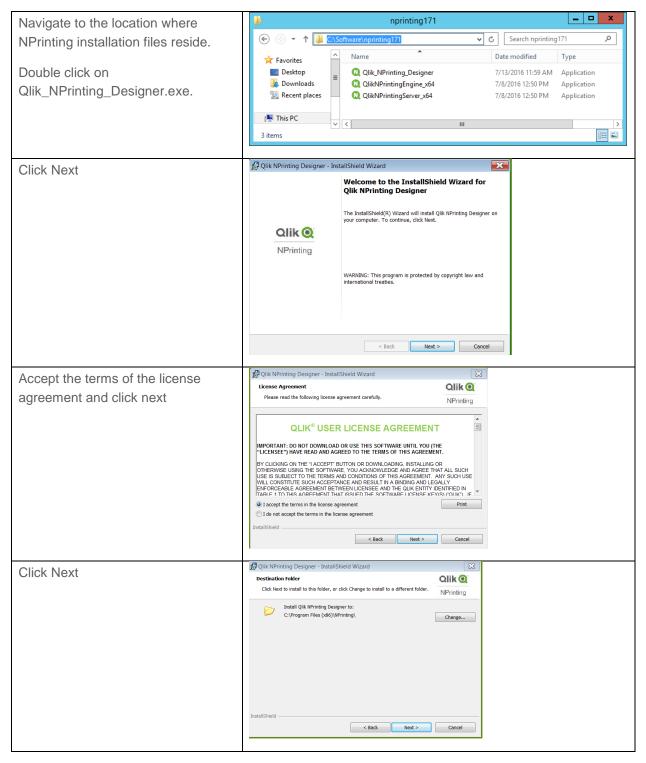


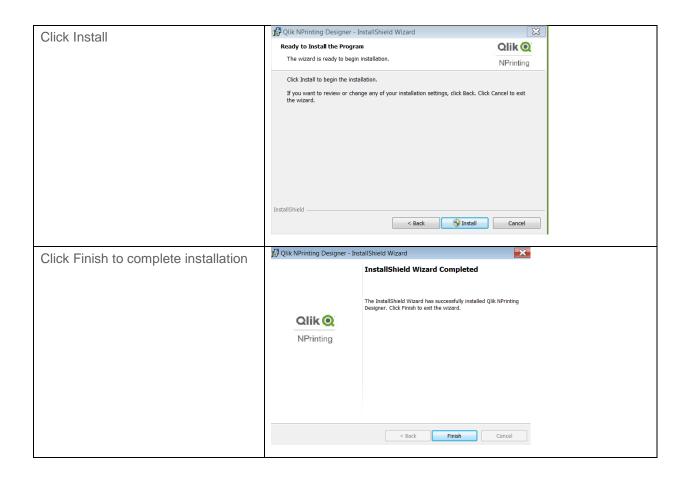
Observe the server certificate with the named entered during the export process appears in the Certificates (Local Computer)\Personal\Certificates certificate store.



Install NPrinting Designer

NPrinting Designer is used to create NPrinting report templates. NPrinting Designer is installed typically on a desktop system for report development. However, it does not launch like a conventional desktop application. NPrinting Designer launches from NPrinting's web interface.



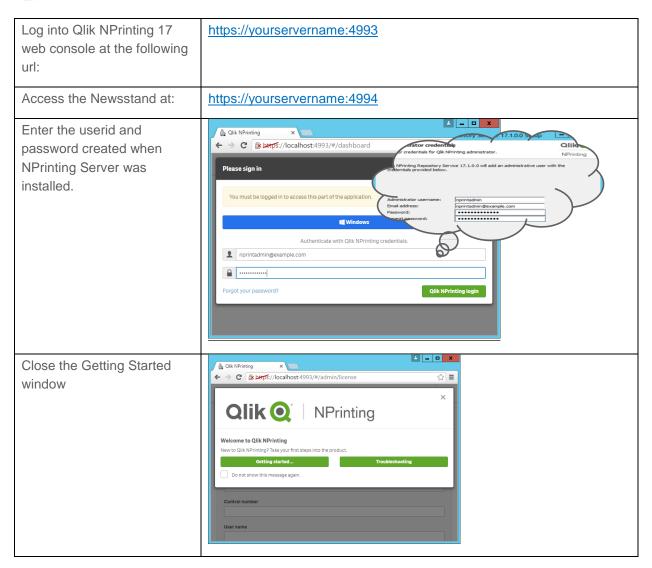


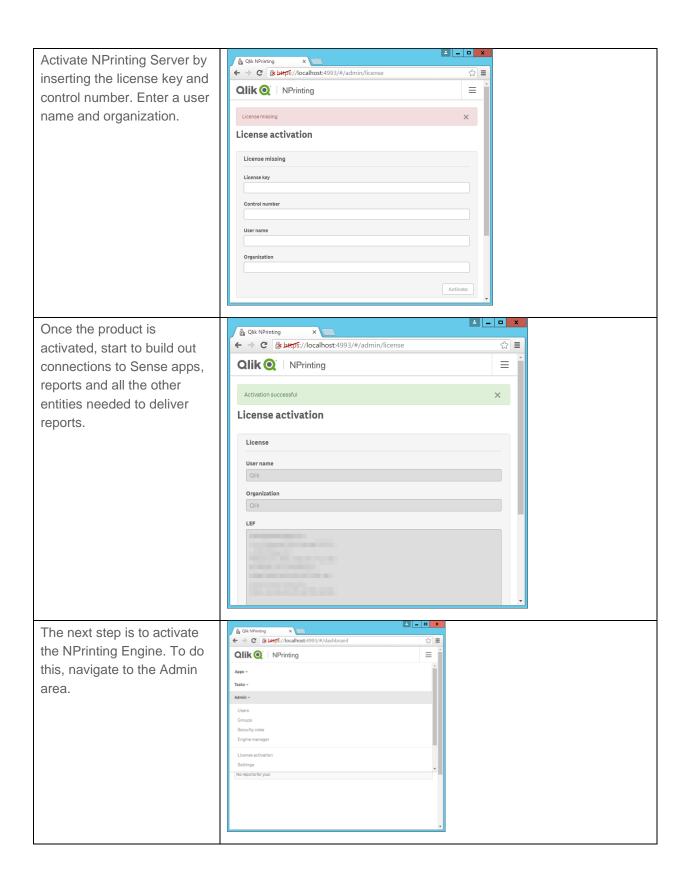
Login for the First Time and Activate NPrinting

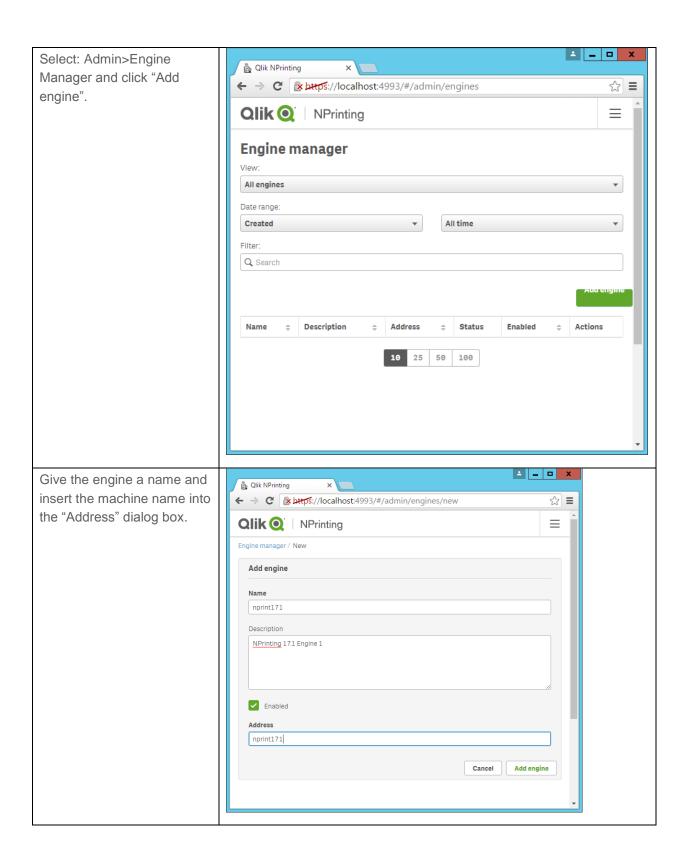
The Qlik NPrinting 17 web console is used for report development, scheduling and administration, and published reports can be viewed in the Newsstand in the browser.

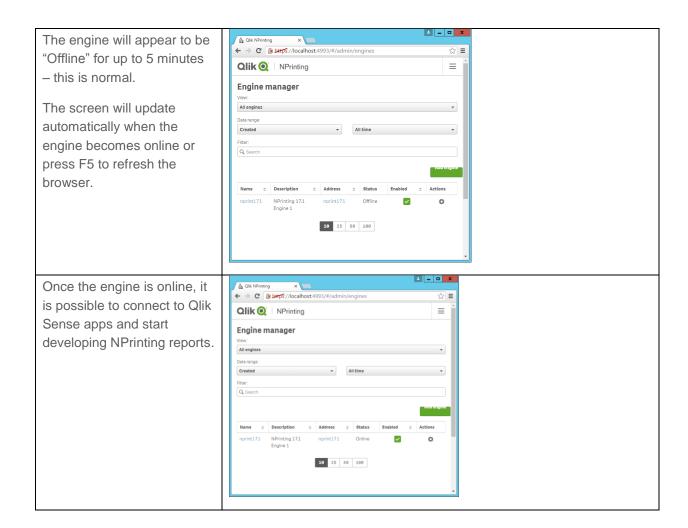


Typically, yourservername will be "localhost".









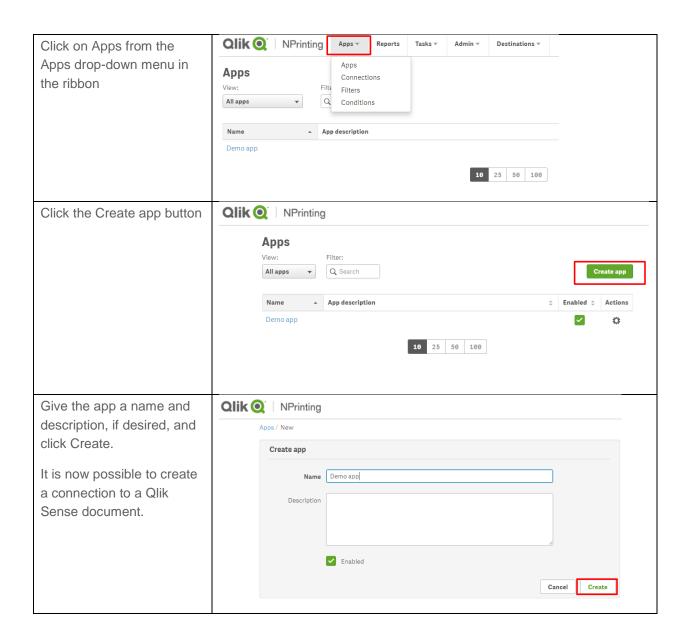
Connecting to a Sense app in Qlik NPrinting

To connect to a Sense app in Qlik NPrinting, first create an NPrinting app, then specify the user who will create the connection, and define the Qlik Sense Hub as a destination in NPrinting (if distributing reports to the Hub).

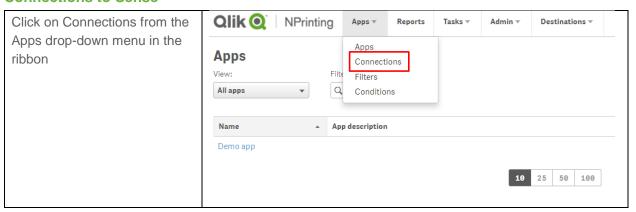
Create an app in Qlik NPrinting

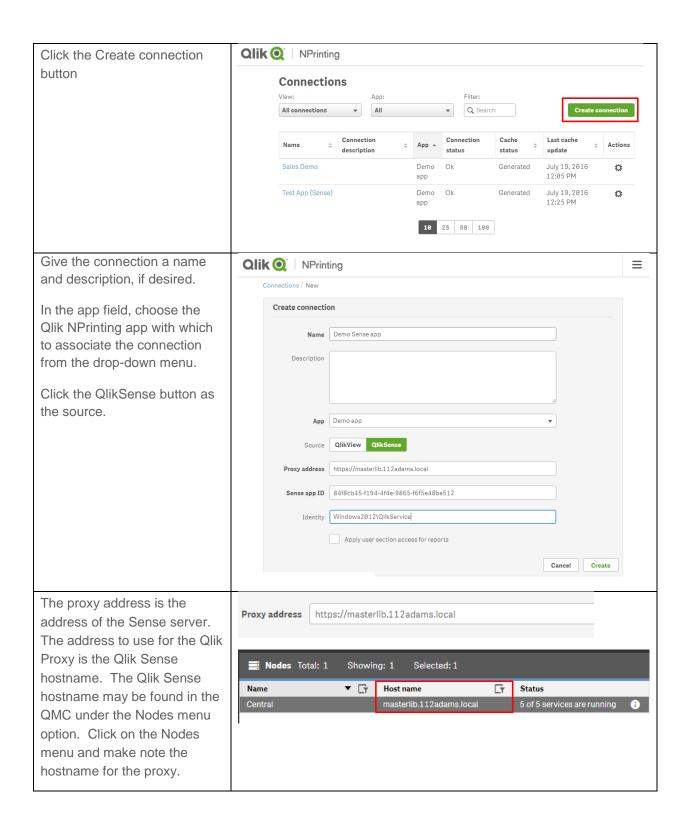
An NPrinting app is a container for entities used in the reporting process, including: connections (QVWs/QVFs used for source data), filters, conditions, reports, and tasks.

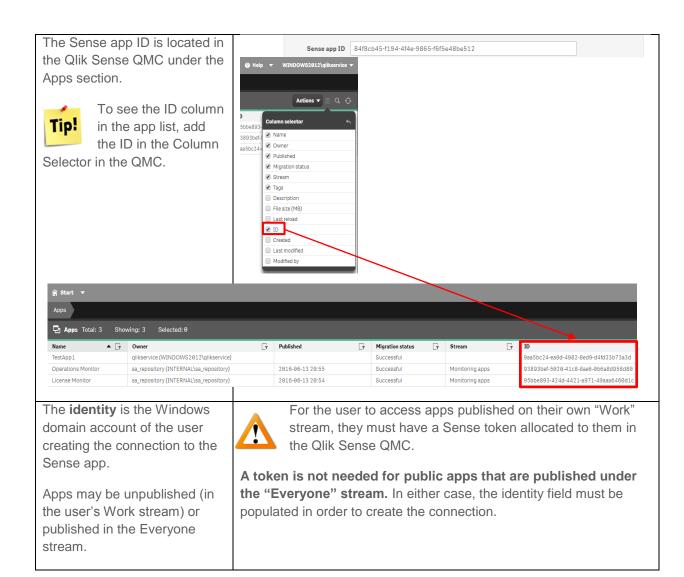
Creating an NPrinting app is the first step prior to report authoring and distribution.



Connections to Sense





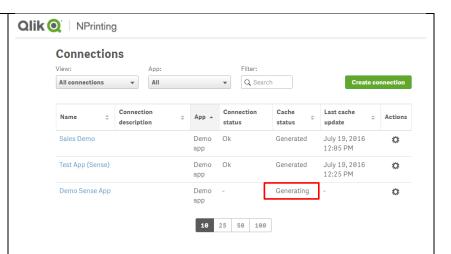


Click the Create button in the lower right-hand corner.

The Connections page will be displayed and the cache status for the new connection will show as 'Generating'.

This will automatically be updated when the cache is generated, or press F5 to refresh the page. Once the cache has been generated, reports can be authored.

Cache generation may take several minutes and will depend on the size of the app and the number of objects in the app.





Complexity of structure and amount of data greatly affect the metadata loading of NPrinting. After that, the amount of data is still a small bottleneck for Sense, although it's

highly optimized for it.

Additional information on connections can be found here:

http://help.glik.com/en-

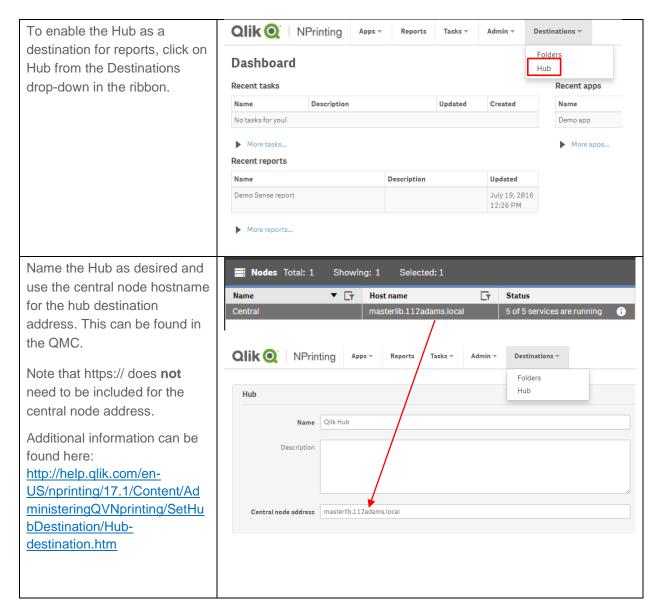
<u>US/nprinting/17.1/Content/GettingStarted/HowCreateConnections/Create-Connections.htm</u>

Set up the hub as a destination

In addition to delivery via e-mail, save-to-disk and the NPrinting Newsstand, Qlik NPrinting 17.1 also offers the possibility to send reports to the Qlik Sense 3.0 Hub.



Users accessing the hub to download reports do **not** need a token allocated to them.



Authoring and previewing reports

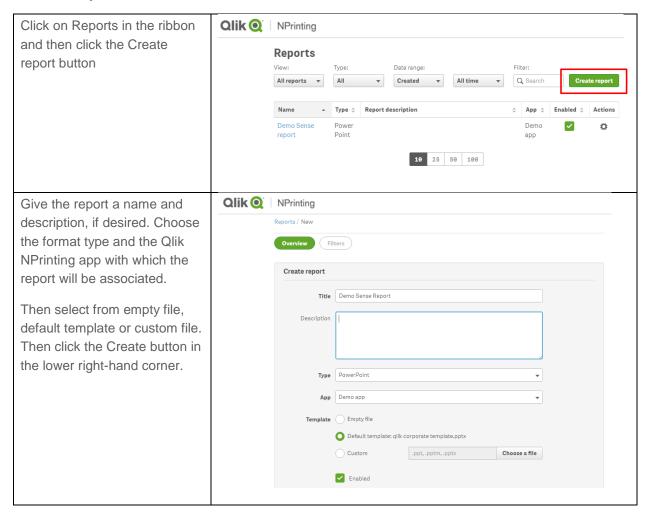
Report content

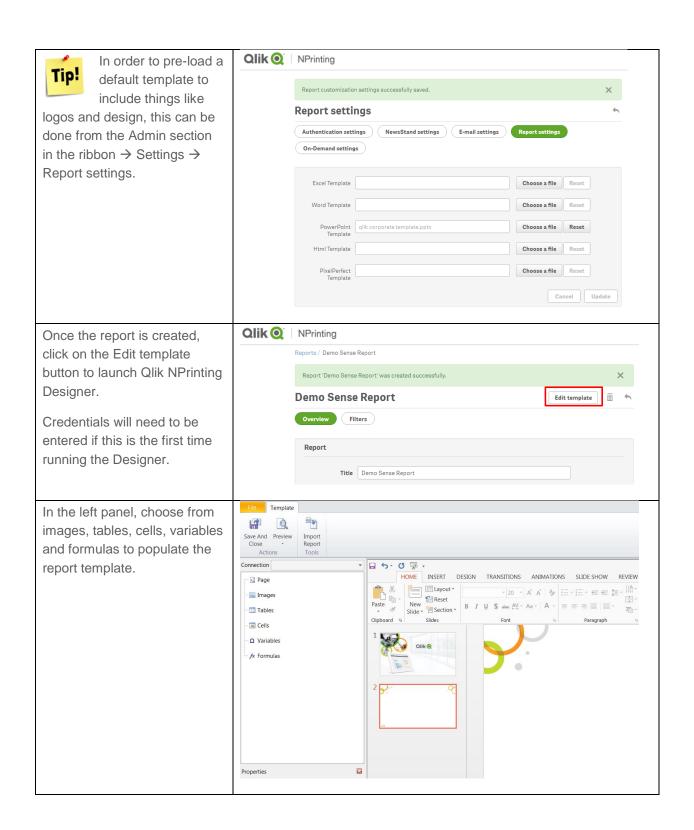


Qlik Sense objects which are/are not supported

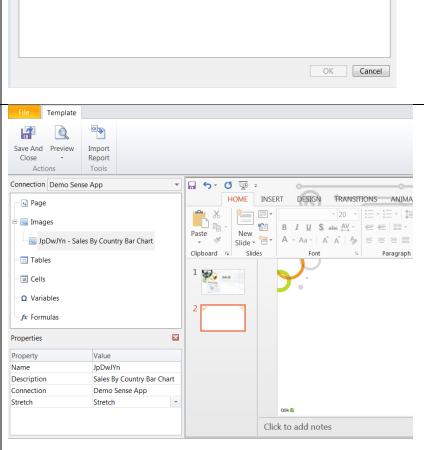
- Reports can include:
 - Charts
 - Tables
 - Formulas
 - Variables
- Reports do not include:
 - Sheets
 - Extension objects
 - Stories

Create a report





N Select Objects For this example, right-click on images and click on Add Connection Demo Sense App Search objects. The object list from Name the connection will appear. Total Revenue US\$ Sales By Country Bar Chart Revenue By Year-Quarter The object IDs are not Tip! Revenue By Country Bar very descriptive or Profit amount and % by salesperson Product Category Geo Drill useful for Qlik Sense. Product Category %ages Pie Chart Instead, use the object Name which is represented by the title of the object in Qlik Sense. Qlik NPrinting should recognize the title of the object even if Show titles is set to 'Off' in Qlik Sense. Template Select the object(s) to include H Q in the report and click OK. Save And Preview Import Close Report Actions Connection Demo Sense App 🗓 Page 💹 JpDwJYn - Sales By Country Bar Chart



ID

O\qYpnz

O\JpDwJYn

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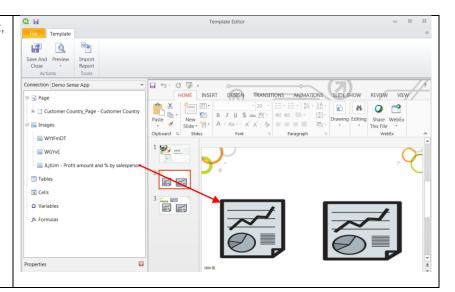
Connection

Demo Sense

-

To add the object to the report, simply drag and drop the newly added object into the template in the desired location.

The images can be expanded/shrunk as needed inside the template editor by dragging the edges and resizing.



Previewing reports

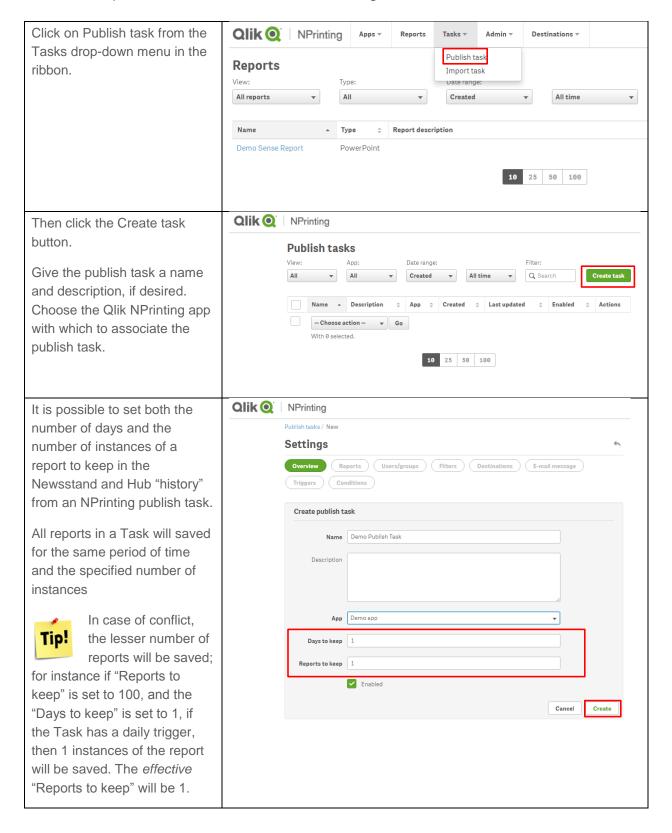
When previewing a report from the template editor, the first connection takes several seconds to establish a connection to Sense for these reasons (see text at right):

Subsequent previews (even for new reports) will render faster. This is specific to Sense reports, particularly those with images.

- A "handshaking" between NPrinting and QRS happens; Sense checks the validity of the Certificates chain.
- The specific .NET SDK assemblies and their dependencies to connect to Sense are loaded by NPrinting (NPrinting supports different versions of Sense and loads versionspecific DLLS)
- NPrinting then connects to a valid Sense Engine (QES). The Sense Engine loads and caches some information about the app structure and some data.
- The more complex the app structure is, the more time it takes to load.
- The more data the app has, the more time it takes to load.
- Subsequent connections are faster because both NPrinting and Sense have already loaded DLLs and cached some data.

Report Distribution

To distribute reports, create a Publish Task in Qlik NPrinting.



Once all parameters have been entered, click the Create button in the lower right-hand corner. An admin cannot Make sure that reports that are sent to the Newsstand and Hub are delete published the ones that should be displayed there. If test reports are to be sent reports in the to either destination, create an additional user in NPrinting that can Newsstand and Hub. What an be used for these purposes. A token will not have to be allocated for admin can do is to configure these additional users in Sense, as accessing the hub and the "reports to keep" and "days downloading reports does not require a token. to keep" settings in the publish Report history is not accessible from the Hub, only the Newsstand. task in order to set up the correct reports lifetime. These settings affect both Newsstand and Hub published reports. The purging batch runs every 10 seconds for Newsstand and every 8 hours for Hub. Qlik Q | NPrinting Next add a report(s) to the publish task. Click on the Publish tasks / Demo Publish Task / Reports Reports button and then click Reports the Add report button. Overview Users/groups Filters Destinations E-mail message Title A Report \$\phi\$ Report type \$\phi\$ 10 25 50 100

On the subsequent screen, select the report to be added to the task from the Choose report drop-down menu and edit the friendly name, if desired.



The friendly name is how reports will be displayed in the

Newsstand and Hub. Any dynamic naming applied to the report will appear in the downloaded version of the report or to any reports sent via e-mail or saved to disk.

Select the desired output format.



The output formats available will depend on the template type

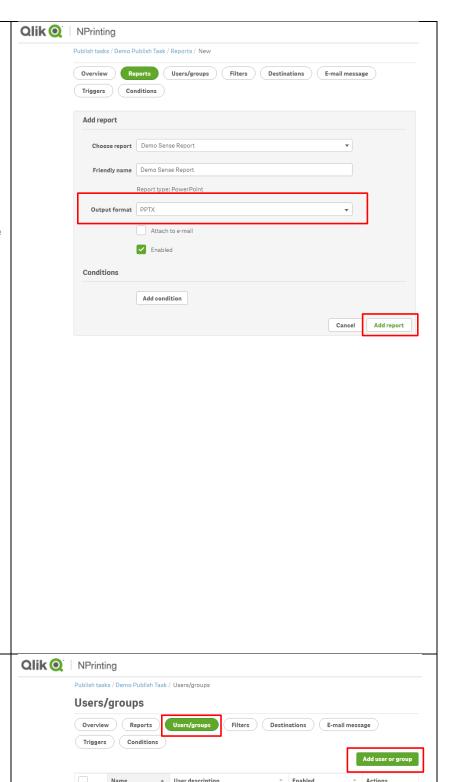
being using.

For example, a PowerPoint template can be rendered as PPTX or PDF, while an Excel template can be rendered as XLSX, XLS, PDF, HTML or TIFF.

Finally, click the Add report button in the lower right-hand corner.

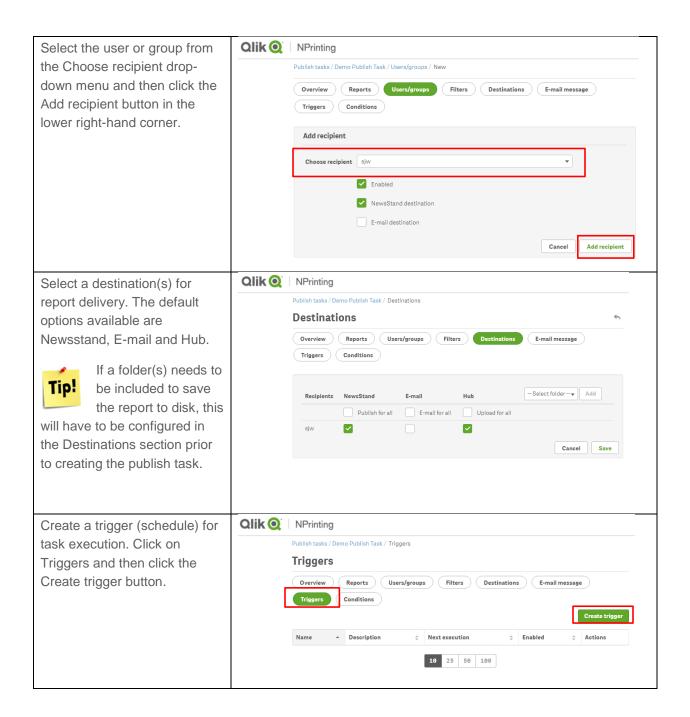
Next, select the user(s) to receive the reports in the publish task.

Click on Users/groups and then the Add user or group button.



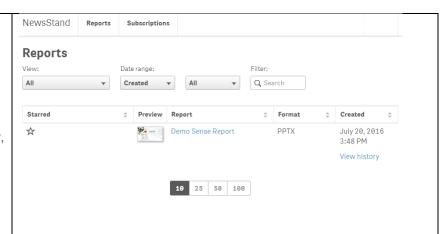
-- Choose action -- 🔻 Go

10 25 50 100



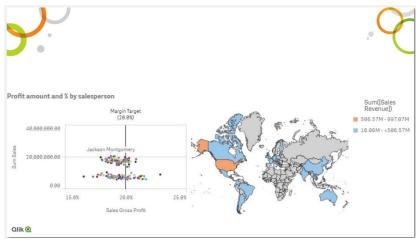
Give the trigger a name and Qlik Q | NPrinting description, if desired. Select Publish tasks / Demo Publish Task / Triggers / new one of the available schedule **New Trigger** types. Overview Reports Users/groups Filters Destinations E-mail message Triggers Conditions For recurring triggers, pick from the associated abled Disabled Create trigger for task Demo Publish Task parameters as well as start Name New Trigger date, time zone and end Description parameters. Once all information has been entered. click the Create button in the lower right-hand corner. Schedule Schedule type One-shot Daily Weekly Time 15:43 Start Start date 20/07/2016 Time zone US/Eastern Create Cancel Qlik Q | NPrinting The task can also be manually run by clicking the Run now Publish tasks / Demo Publish Task button which can be found in The task with id '3d798389-9c80-4ed2-a1f3-f40e59347201' was successfully scheduled for execution. the publish task Overview Settings section. Reports Users/groups Filters Destinations E-mail message Triggers Conditions A message showing that the task was successfully Publish task scheduled for execution will Name Demo Publish Task appear. When the publish task has run Qlik Sense S successfully, the reports can Reports be viewed from the selected destinations. Work Reports dli For the Hub, the Reports section will Streams not be visible until it Demo Sense Everyone has been populated with at Monitoring apps least one report. Only the most recently published version of the report will be available in the Hub.

From the Newsstand, the report can be previewed on the web without opening Office, a PDF reader or a web browser (for HTML reports). The report can also be downloaded and report history, dependent on the parameters initially established in the publish task, is also accessible.



Resulting sample report





Additional Links

NPrinting videos

http://help.qlik.com/en-US/nprinting/17.0/Content/Videos/Intro-Videos.htm

http://help.qlik.com/en-US/nprinting/17.1/Content/Videos/Intro-Videos.htm

NPrinting architecture

http://help.qlik.com/en-US/nprinting/17.1/Content/DeployingQVNprinting/Architecture-sizing.htm