**QlikNprinting Upgradation Steps [ Qlik 17.3 Sep 2017 version to Nov 2017]**

**Steps to Login to Nprinting Server:**

1. Go to RDP server where Npritning server installed.
2. Log in with the service account for that particular server [Nprinting server]

**Steps to back up the Existing server data:**

1. Take backup for all
2. Apps
3. Connections
4. Filters
5. Conditions
6. Reports
7. Tasks
8. Admin Tab-Users, license Activation, Email settings.

The above backup is to test whether the same structure with same data is available after upgrade the server or not.

**Copy the Default folder for Nprinting:**

Go to below path to copy the default folder for NP and save it in your backup folder in respective folder [it may be your folders projects---Qlik-Nprinting—BackupBeforeUpgrade]

C:\ProdramData\Nprinting

**Useful links before the Upgradation:**

Copied from Help file for Qlik

1. <http://help.qlik.com/en-US/nprinting/November2017/Content/DeployingQVNprinting/Backing-up-Qlik-NPrinting.htm>
2. <http://help.qlik.com/en-US/nprinting/November2017/Content/DeployingQVNprinting/Upgrading-Qlik-NPrinting.htm>

Before you begin:

* Check to see if Qlik NPrinting engine is installed on the Qlik NPrinting server computer where you are creating the backup.

Verify the location of your PostgreSQL installation, typically C:\Program Files\NPrintingServer\pgsql\bin.

Verify that you know the superuser password for the PostgreSQL database. [Use the repository password]

Delete, move, or rename any existing backup files if this is not the first backup created, as the tool will not overwrite an existing file with the same name.

**Steps to Stop the services:**

Do the following:

On the computer that hosts your Qlik NPrinting Server installation, open the Windows Service Manager (services. MSc), and stop the following services in the order listed, by right-clicking on the service then selecting Stop:

QlikNPrintingEngine (if installed on the computer)

QlikNPrintingScheduler

QlikNPrintingWebEngine

Using Windows Explorer, create a folder to store the backups in, for example C:\NPrintingBackups.

Open a Windows command prompt (cmd.exe) as administrator, and navigate to the folder where Qlik.NPrinting.Manager.exe is installed. The default location is %Program Files%\NPrintingServer\Tools\Manager. For example:

cd C:\Program Files\NPrintingServer\Tools\Manager

Enter Qlik.Nprinting.Manager.exe backup -f followed by the full path to the backup folder that you created in step 2, then concatenate -p followed by the full path to the PostgreSQL bin folder. Also concatenate the option --pg-passwordfollowed by the repository database superuser password that you defined during setup. For example:

Qlik.Nprinting.Manager.exe backup -f C:\NPrintingBackups\NP\_Backup.zip -p "C:\Program Files\NPrintingServer\pgsql\bin" **--pg-password secret Password [Repository password]**

Read the messages displayed on the console carefully as they provide important status and error information.

When the backup is complete, you will see a .zip file named NP\_Backup.zip in the folder that you created in step 2 above, for example C:\NPrintingBackups.

Verify that your backup was successful by navigating to the folder that you created in step 2 above, and checking that the .zip file is there.

Check below path while command prompt running --- is the file zipping or not

C:\users\srv\_qvnprint\appdata\local\temp\2

Download the. Exe files”:

Login to Qlik partner portal and download the latest [or whatever the version you want you can download]

1.QlikNprinting for Serve

2.QlikNprinting for Engine

3.QlikNprinitng for Designer

Exit command prompt

Cmd\exit enter;

**Then after stop the repo service.**

Below Tasks to be End in task manager:

Go to task manager -🡪Process tab-🡪 click show process for all users be sure to see all working process.

Do end task for below process: [close below task manually]

1. QlikNprinting.engine.exe
2. QlikNprintign.schedular.exe
3. QlikNprinting.webengine.exe
4. QlikNprinting.cefsharp.exe [if two process running end both]
5. Webconsoleproxy.exe
6. Newsstandproxy.exe

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Below Order to install Qlik Nprinting

* Qlik Nprinting Serve
* QlikNprinting Engine
* Qlik Nprinting Designer

Installation – QlikNprinting Server

Go to the folder where the software’s placed.

Double click on Qlik Nprinting Server.exe

-🡪 accept license🡪Next🡪Next-🡪Yes🡪Install-🡪Finish.

It will take two three times installation in between [this is the process happens]

Then after it will ask for service account logon details

Username: \*\*\*\*\*\*\*\*\*

Password: \*\*\*\*\*\*\*\*\*

That should be your service account details.

Then after Test the credential --🡪it will give you the Successful message.

-🡪Next—Next

Finally, you will get setup finished successfully.

Then after go to command prompt -🡪 win+R -🡪 services.msc

Check for the Qlik services ----🡪Except Engine service all should be in running mode.

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Install QlikNprintingEngine:

Double click on QlikNprintignEngine.exe

Install-🡪yes-🡪 enter the service account logon details

----🡪Enter the ComputerName [MaachineName]

This you will get from QlikNprinting Server login and go to 🡪admin🡪EngineManager-🡪there it will be the Engine address

Go to Run-🡪Services.msc-🡪 Qlik services🡪check engine service it will be in running mode.

Install QlikNprintingDesigner:

\*\*\* This is different from all before installing this you have to uninstall the existing Designer

Steps to uninstall the Designer

Go to control panel -🡪install/uninstall-🡪select qliknprintingdesigner-🡪uninstall-🡪

It will ask for any other using the services -🡪close other users End task-🡪Then click uninstall.

Install now:

Then Double click on QlikNprintingDesigner.exe

Next-🡪install🡪yes🡪Next🡪finish🡪setup successfully completed.

Goto Npritning server and go to admin tab and check the engine manager is it online or not.

**Final verification after upgrade.**

If you open now it will open the latest upgraded version.

Need to Reload the metadata when you check reports.

Then check with your previous apps and connections and test one report if everything is fine

Now you are in new version of QlikNprinting ☺.

Thank you ☺