## **Qlik Technical Workshop**

Wednesday, April 10, 2024





### Before we start the workshop...

#### A kind reminder

- All attendees are muted
- Please enter any questions into the chat





## Make the most of this Workshop

Set yourself up with one screen to watch and one to do yourself!





## **Getting Started Instructions**

#### Data and Apps provided for the workshop

To successfully perform all activities, present in this workshop, you have been provided with a few files on the following article:

https://community.qlik.com/t5/Official-Support-Articles/Tenant-Admin-Workshop/ta-p/2059958



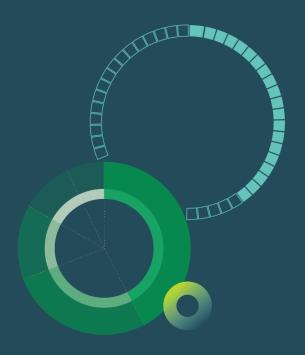




## Agenda

- The Hub
- App Creation
- Upload and configure App Analyzer
- Schedule a Reload
- User Onboarding
- Spaces and Space Roles
- Alerts and Subscriptions
- Security Roles
- What's next?
- Q & A Open discussion
- References (QCC / Learning)

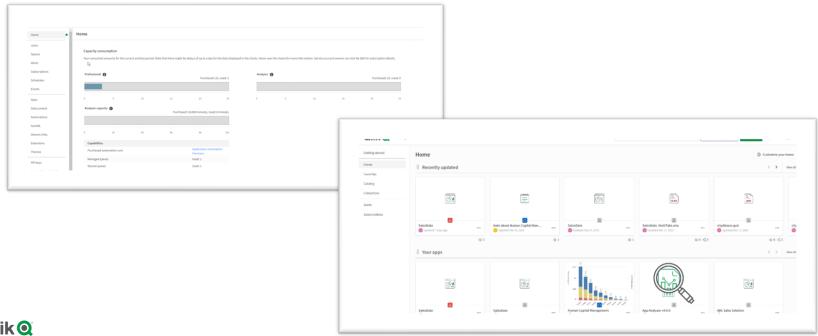
### **Hands-On Exercises**





#### **Workshop Objectives**

This workshop is designed to introduce you to Qlik Sense HUB and provide an overall description of what a tenant admin can realize in terms of navigation, space management and basic configuration. During the workshop we will also load up a couple of apps to have a grasp of the app creation mechanism (usually handled by developers). One of the two apps has been specifically designed to help tenant admins understand tenant workload so that corrective actions can be taken to optimize the environment.





### **Data and App provided for the workshop**



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		CustomerID	EmployeeKey	ProductID	LineNo		UnitPrice		OrderDate		Sales
2		CUST25	E00033	90022		3		0.000	4/19/2012		943
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4	10011	CUST25	E00033	90026		10	31.23	0.000	4/19/2012		312.3
5	10011	CUST25	E00033	90036		8	160.00	0.000	4/19/2012	6/6/2016	1280
5	10011	CUST25	E00033	90072		1	354.00	0.000	4/19/2012	6/6/2016	354
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5	10015	CUST63	E00016	90035		2		0.000	6/16/2012		168
6	10015	CUST63	E00016	90062		3	762.00	0.000	6/16/2012		2286
	10016	CUST65	E00012	90016		4	226.80	0.150	6/16/2012	1/6/2015	771.1
8	10016	CUST65	E00012	90034		2	96.00	0.000	6/16/2012	1/6/2015	190
9	10016	CUST65	E00012	90046		2	480.00	0.150	6/16/2012	1/6/2015	810
90	10017	CUST67	E00012	90005		2	600.00	0.200	6/17/2012	1/6/2015	960
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3	10018	CUST46	E00012	90011		2	700.00	0.000	7/2/2012	1/6/2015	1400
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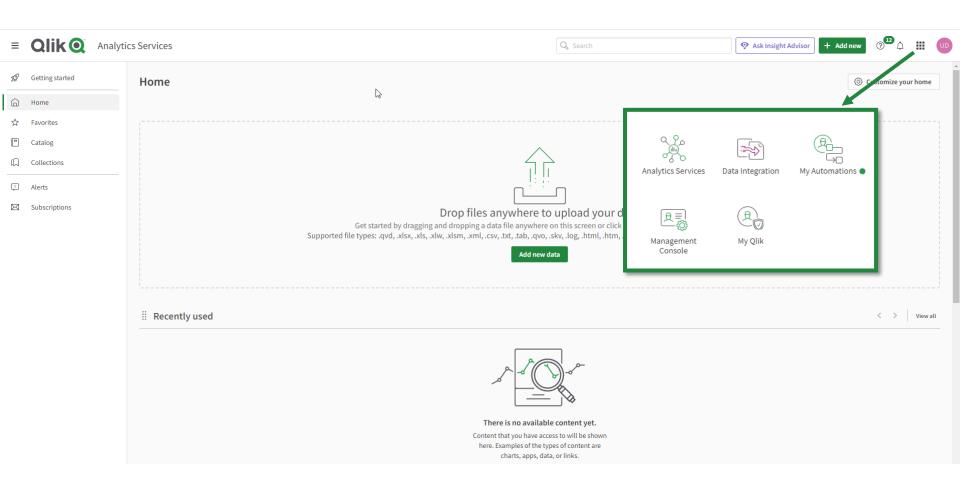
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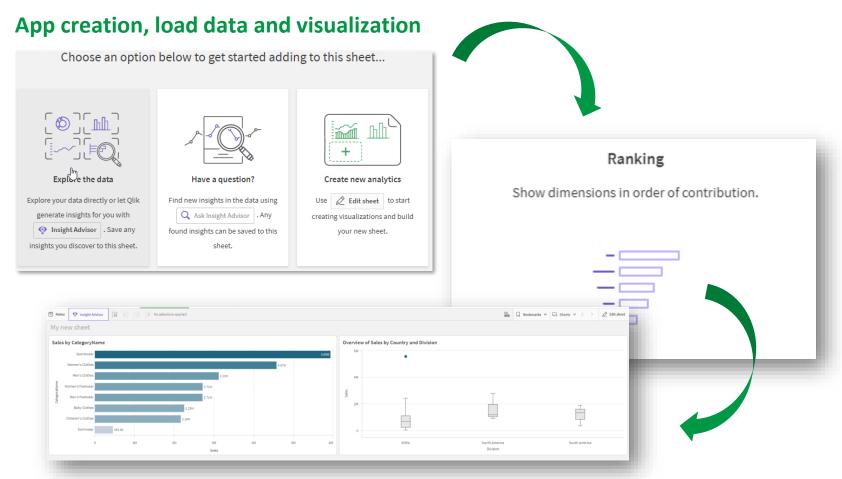
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6 CUST65	X-Sibe	Malcolm X	Albuquerque	USA	North America	1917 Milton Dr.	(303) 333-3939	87230	US dollar
7 CUST66	Sport Shop	Anna Bella	Reggio Emilia	italy	EMEA:	itrada Provinciale 124	0522-556721	42100	Euro
8 CUST67	De Bikini Expertu	Thomá Lindao	Rio de Janeiro	Brazil	South America	lv. Copacabana, 267	(21) 555-3412	02389-890	Grazilian Real
8 CUST68	Golden Design Group	Carl Perry	Genève	Switzerland	EMEA	irenzacherweg 237	0897-034214	1203	Swiss Franc
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4 CUST84	Art et Fashion	Pierre Robert	Lyon	France	EMEA	t, rue du Commerce	78.32.54.86	69004	Euro
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d CUST91	Slotzy Danz	Bontekk Wallessa	Warsowa	Poland	EMEA	d. Filtrowa 66	(26) 642-7012	01-012	Zloty
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8 CUST127	Stephanies	Staffan Blond	Stockholm	Sweden	EMEA	Satauppochner, 1	(8) 10 20 30	11111	Swedish Krona

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65	E00061	Richman	Mark	Finance	Global Finance Direct	Rolph Lundgren
66	E00062	Champion	Luis	Finance	Global Finance Cont	Mark Richman
67	E00062	Champion	Luis	Finance	Payment Specialist	Mark Richman
68	E00063	Estavez	Julia	Finance	Payment Specialist	Luis Champion
69	E00064	Mong	Jay	Finance	Jr Controller	Luis Champion
70	E00064	Mong	Jay	Finance	Jr Controller	Mark Richman
71	E00065	Fernandez	Lucia	Finance	Invoice Specialist	Erik Fredriksen
72	E00065	Fernandez	Lucia	Finance	Invoice Specialist	Mark Richman
73	E00066	Schweitzer	Daniela	Finance	Legal Counsel	Mark Richman
74	E00080	Ramos	Marco	IT	BI Specialist	Rolf Wesenlund
75	E00081	Gutierrez	Martina	IT	BI Specialist	Rolf Wesenlund
76	E00161	Carpachio	Valentino	Sales	Account Manager	Helena Du Froid
77	E00162	Lazy	Lionel	Sales	Account Manager	Mike McDonald
78	E00163	McCloud	Liz	Marketing	Product Marketing A	Erin Bell
79	E00164	Galloway	Lisa	Purchasing	Purchasing Manager	Miro Takako
80	E00165	Connors	Petra	Purchasing	Purchasing Manager	Miro Takako



#### **Explore The Hub**







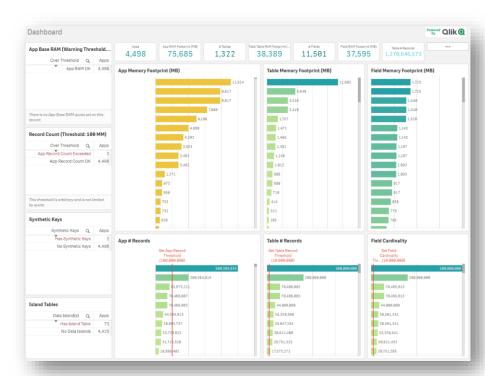
#### **Upload and configure App Analyzer**

The App Analyzer allows monitoring app resource consumption, providing insights on:

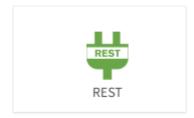
- App, Table and Field memory footprints
- Synthetic keys and island tables to help improve app development
- Threshold analysis for fields, tables, rows and more
- Reload times and peak RAM utilization by app
- And much more...

#### **Download it from:**

https://community.qlik.com/t5/Support-Updates/The-App-Analyzer-for-Qlik-SaaS-customers-is-available-NOW/ba-p/1734927



# **Creation of the REST API connector** required in the APP Analyzer



```
In the script modify accordingly the following:

SET vu_tenant_fqdn = 'https:// your tenantname.eu.qlikcloud.com';

Set vu_rest_connection = ':REST for App Analyzer';

Set vu_qvd_storage_connection = 'lib://:DataFiles';
```

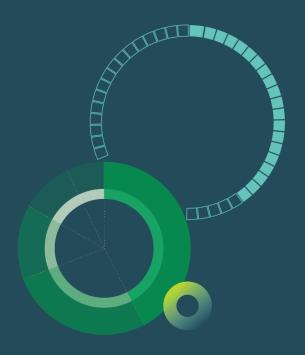
#### Ensure:

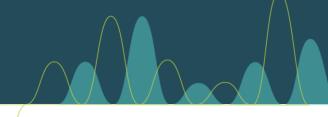
- You use the tenant hostname and not the ALIAS
- The query header includes the Bearer key word





## On boarding users







#### **User invitation**

For this exercise you can use any convenient email.

If you do not have one you can always create one on the fly by using a free disposable email service.

Example:

https://temp-mail.org/

https://generator.email/

https://emailfake.com/



Date: 27-03-2023 14:36:28

Subject: Welcome to Qlik Cloud | Let's get started





You're invited!

We are thrilled to have you on board.

Umberto De Domenico has invited you to use Qlik Sense at https://demoworkshop.eu.glikcloud.com. Click the button below to get started.

Get Started

Get the Qlik Sense Mobile experience.



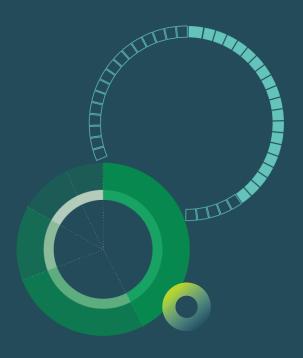


Qlik Q

Have questions or feedback, contact Qlik Support.

Your data will be processed in accordance with Qlik's Privacy Notice.

## **Subscription concepts**





## **Subscription models**

### User based subscriptions

### Capacity based subscriptions

Business	Enterprise		Standard	Prem	ium	Enterprise	
1.25 GB	5 GB		5 GB		10	GB	
		<b>—</b>					

### **Large Apps**

Assigned large app capacity	Supported app size (in-memory)
1 pack of 20 GB	20 GB
2 packs of 20 GB	40 GB
Packs of 100GB	50 GB



### User model Subscription management console view Entitlements anad capabilities

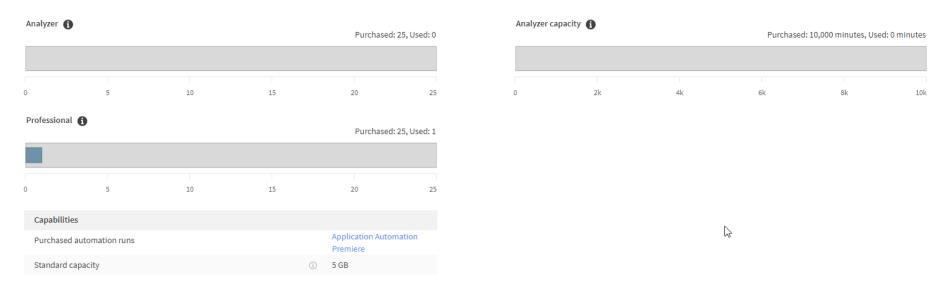
#### Home

#### Capacity consumption

This page summarizes capacity consumption for your subscription and your individual tenants. Some of the data on this page is updated once every day. Hover over the charts for more information.

The unit of measure for Qlik Cloud capacity and limits is represented by GB (gigabytes) in the user interface, documentation, and product description. Each GB (in binary) represents a GiB (1,073,741,824 bytes).

For detailed information about capacity consumption and licensed capabilities, see Product Description for Qlik Cloud Subscriptions. The Qlik Cloud service account owner can view and manage their subscription from the My Qlik portal.

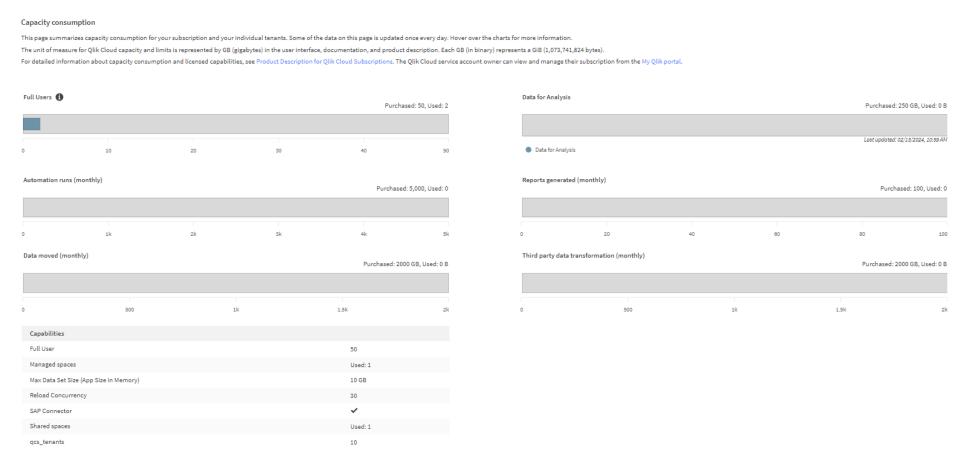




### Capacity model Subscription management console view

#### Entitlements and capabilities

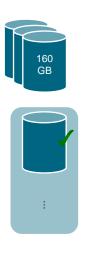
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### **Dedicated Capacity / Expanded Apps vs. Large Apps**

How do Large Apps work for reloads?

Large App - Reloads Non - Interactive Workloads Every Reload has it's own engine!
Even the smaller ones.
An upper limit of 3x Large App Capacity is applied to Reload









Note: first time the app is reloaded it may take a little longer

### Dedicated Capacity / Expanded Apps vs. Large Apps

How do Large Apps work for consumers behind the scenes?

Engine size range = app size in memory \* 4 Large Apps – App usage Meaning: an app which is 10 GB will be 40 GB and end up on a 40 GB engine Interactive Workloads & Qlik View Apps if the app is 12 GB it is 48 and will end up on a 60 GB engine 60 GB



Remember this is happening in the background to consider upfront user sessions which anyway are not counted against memory consumption in the new Large apps model

#### Spaces. Which one to pick up?

#### Type



#### Shared

Develop collaboratively and share with users that you invite to this space.



#### Managed

Provide governed access with strict access control for both the app and its data.

A managed space is for consumption only.

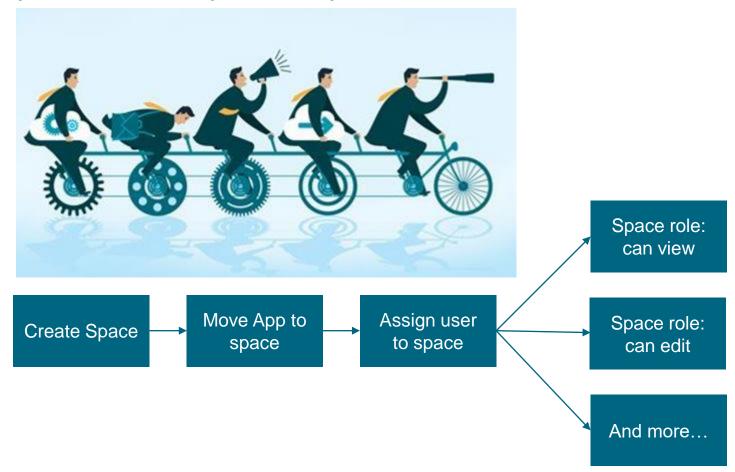
A shared space, instead, is where you enable co-developing





#### **Shared space creation and space role exploration**

Qlik Q



#### Shared Space — Sense Client Actions Reminder: this table is continuously updated

Permissions without any entitlement restrictions (Professional/Full User) Analyzer entitlements limited permissions

a = Must also be Resource Owner

				Shared S	pace						
	Space Roles										
Sense Client Actions	Is owner		Can manage Can edit		Can edit dat	a in apps	Can view				
	User space o			lser is facilitator		ser is producer	User is codeveloper		User is space consumer		
	Prof/An	alyzer	Prof/	/Analyzer	Prof/	Analyzer	Prof/Ana	alyzer	all		
01 Open App (via URL)	0	Δ	0	A	0	A	•	A	0		
02 Edit App Attributes and Options	0	Ø	0	A	0	A	•	A			
03 Create private bookmarks 💯	0	Ø	0	A	0	Ø	0	Ø	•		
04 Create snapshots and stories	0	Ø	0	A	0	A	0	A	<b>Ø</b>		
05 Create and Edit Monitored Charts	0	Θ	•	A	0	A	•	A	0		
06 Open Data Model Viewer	0		0		0		•				
07 Create Private Sheets	0		•		0		•				
08 Move sheets, stories & bookmarks private → public	0		0		0		0				
09 Move sheets private → published			Managed Spaces only								
10 Move stories private → published											
11 Move bookmarks private → published											
12 Open Data Manager & Data Load Editor	Q		Q		Q		0				
13 Reload App	0		0		0		0				
14 Binary Load	0		0		0		0				
15 Change User for Section Access IAC Indexing	Q		Q		Q		0				
16 View Notes	0	A	0	A	0	A	0	A	0		
17 Edit Notes	0	Α	0	A	0	A	0	A	0		
18 Export data in charts	0	Α	0	A	0	A	0	A	0		
19 Edit script if not owner							0				
20 Business logic	0	Ø									

### **Shared Space – HUB Actions**

Actions

01 Create App

03 List Apps

04 Open App

05 Delete App

06 Edit App Properties

07 Export (download) App from this Space

09 Publish and Republish from this Space

10 Publish and Republish to this Space 11 Move App from this Space

12 Move App to this Space -13 Reload App

14 Schedule Reload App

15 Change Owner for App

18 See this Space in Hub Selector

21 Change Owner for this Space

19 Change Name and Roles for this Space

26 Open (Read) Data File for App Reload

33 Move Data File (to any other space)

25 Open (Read) Data Connection for App Reload (Incl CAuth/Pwd)

27 Edit Data Connection (Overwrite with same resourceid and name)

31 Binary load from apps within space (Need professional to reload) 32 Move Data Connection (to any other space)

16 View Notes

17 Edit Notes

20 Delete this Space

22 Create Data Resource

24 List Data Connections

23 List Data Files

28 Delete Data File

29 Delete Data Connection 30 Update Data File (Overwrite with same name)

08 Import (upload) App to this Space

02 Duplicate App

Is owner User is

space owner

Prof/Analyzer

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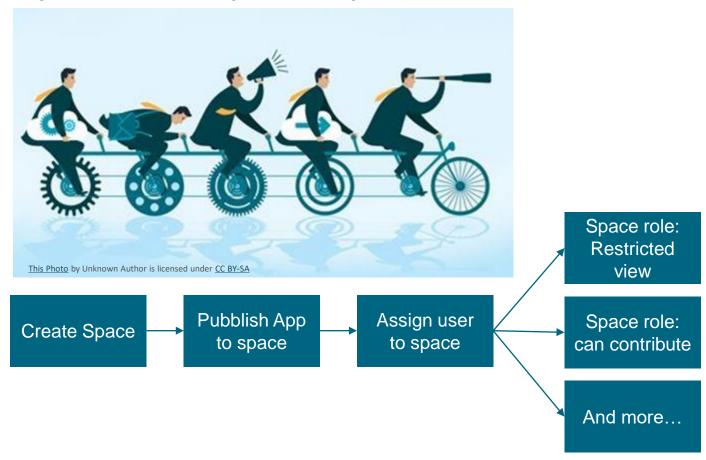
8

	System Roles <sup>5</sup>						
an consume data	TenantAdmin	AnalyticsA					
User is data consumer							
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Permissions without any entitlement restrictions (Professional/Full User)

Analyzer entitlements limited permissions

#### Managed space creation and space role exploration





=Permissions without any entitlement restrictions (Professional/Full User)

### Check the up to date **permission grid** regurarily

					M	lanaged Space									
		Space Roles													
Sense Client Actions	Is o	User is space owner Space owner Space owner Can manage Can Operator Can publish Can publis		Can	n contribute	Can view	Has restricted view	Can consume data							
∑g.												space	space	User is e contributor	User is space consumer
	Prof/A	nalyzer	Prof,	/Analyzer	AII	AII	Prof/An	alyzer	All	All	All				
01 Open App (via URL)	0	A	0	A	0		0	0	•	•					
02 Edit App Attributes and Options	0		0		0										
03 Create private bookmarks	0	A	0	A			0	0	•	•					
04 Create private snapshots and stories	0	A	0	A			0	0	•						
05 Create and Edit Monitored Charts	0	A	0	A			0	0	0						
06 Open Data Model Viewer	0		0												
07 Create Private Sheets	0	A	0	A			0	0							
08 Move sheets, stories & bookmarks <i>private</i> → <i>public</i>					Personal and Shared Spaces only										
09 Move sheets <i>private</i> → <i>published</i> <sup>6</sup>	0		0				0								
10 Move stories <i>private</i> → <i>published</i> <sup>6</sup>	0	A	0	A			0	Ø							
11 Move bookmarks private — published <sup>6</sup>	0	A	0	A			0	0							
12 Open Data Manager & Data Load Editor															
13 Reload App	0		0												
14 Binary Load	0		•								•				
15 Change User for Section Access IAC Indexing															
16 View Notes	0	A	0	A	•		•	0	•	•					
17 Edit Notes	0	A	0	A	0		0	0	•	<b>Ø</b>					
18 Download data in charts (export in-app data)	0	A	0	A			0	0	0						
19 Download chart image (export in-app images)	0	A	0	A	0		0	0	•	0					
20 Key Driver Analysis (KDA)	0	A	0	A			0	Ø	0						

### **Managed Space – HUB Actions**

Actions

01 Create App 02 Duplicate App

03 Open App

05 Delete App

06 Edit App Properties 07 Export (download) App from this Space 08 Import (upload) App to this Space 09 Publish and Republish from this Space

10 Publish and Republish to this Space

11 Move App from this Space 12 Move App to this Space 13 Reload App

14 Schedule Reload App 15 Change Owner for App 16 View Notes

18 Create this type of Space

19 See this Space in Hub Selector

22 Change Owner for this Space

23 Create Data Resource

25 List Data Resources

24 List Data Files

29 Delete Data File

30 Delete Data Connection

20 Change Name and Roles for this Space

27 Open (Read) Data File for App Reload

31 Update Data File (Overwrite with same name)

33 Move Data Connection (to any other space) 34 Move Data File (to any other space)

26 Open (Read) Data Connection for App Reload (Incl OAuth/Pwd)

28 Edit Data Connection (Overwrite with same resourceid and name)4

32 Binary load from apps within space (Need professional to reload)

17 Edit Notes

#### Reminder: this table is continuously updated

Managed Space

Can publish

User is

space publisher

All

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Can manage

User is

space facilitator

Prof/Analyzer

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User is

space owner

Prof/Analyzer

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Space Roles

Supported in Management Console

Can contribute

User is

space contributor

Has restricted view

User is

basic

Can view

User is

space consumer

=Permissions without any entitlement restrictions (Professional/Full User)

Can consume data

User is

data consumer

All

0

analyzer entitlements limited permissions
also be Resource Owner

TenantAdmin

All

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AnalyticsAdmin

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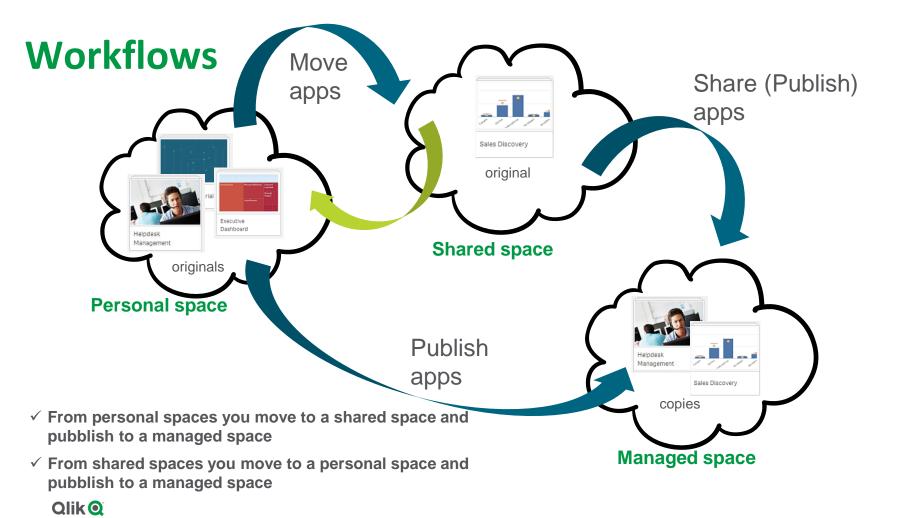
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### **Setting up subscriptions and alerts**





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### **Assign Analytics Admin security role**



#### Permissions

Security role	Description	Туре
Analytics Admin	Partial administrator who has access to the Management Console, but only to the areas of governance and content	Admin
Audit Admin	Partial administrator who has access to the Management Console, but only to events	Admin
Data Admin	Partial administrator who has access to the Management Console, but only to manage data spaces	Admin
Data Services Contributor	User who can access Data Integration services	User
Data Space Creator	User who can create data spaces	User
Developer	User who can generate API keys	User
Managed Space Creator	User who can create managed spaces	User
Private Analytics Content Creator	User who can create analytics content in their personal space, create alerts and subscription reports	User
Shared Space Creator	User who can create shared spaces	User
Steward	User who can create, update, and delete a glossary, and approve, edit, and delete terms	User
Tenant Admin	Full tenant administrator who has complete access to the Management Console to manage and administer the tenant	Admin



## **Qlik Learning Portal**

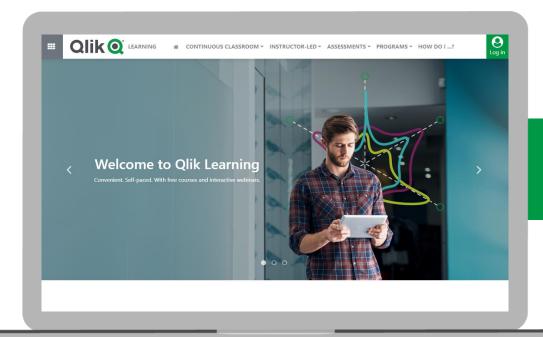
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#### Check out the Qlik Insider Webinar



Qlik Insider pages.qlik.com/qlikinsider



#### Check out Q&A with Qlik



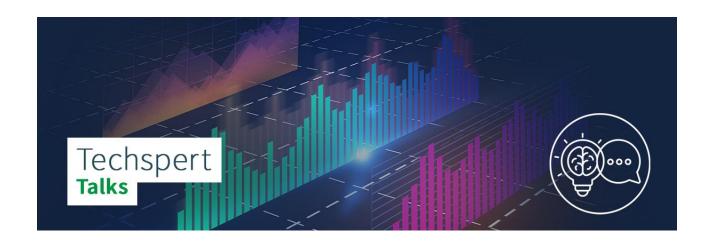
#### **Q&A** with **Qlik**

https://community.qlik.com/t5/Q-A-with-Qlik/bd-p/talk-to-experts-tuesday



### **Check out "Techspert Talks" Webinar Series**

Qlik Community > Blogs & Events > Events > Expert Led > Techspert Talks





# Support Updates

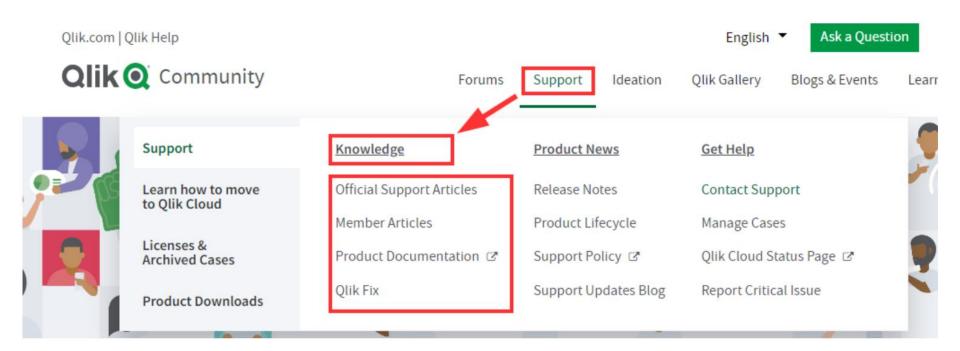
The Support Updates blog delivers important and useful Qlik Support information about end-of-product support, new service releases, and general support topics.













#### Youtube

https://www.youtube.com/@QlikSupport

https://www.youtube.com/@QlikOfficial

https://www.youtube.com/playlist?list=PLW1uf5CQ\_gSqF5bcmbBrk1q7Q4-h899V1



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# Qlik Q

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