

QlikView[®] Governance Dashboard 2.0.2 – Release notes

What's new in this release?

The QlikView Governance Dashboard 2.0.2 release contains bug fixes (see below). The QlikView Governance Dashboard 2.0 contains new and updated features. For more detailed information about new and updated features, please visit the Qlik help site: http://help.qlik.com/en-US/governance-dashboard/2.0/

- No installation required.
 You simply download the Governance Dashboard QVW file and load it into QlikView.
- Easy to configure scans that include a large number of file locations and QlikView Server and Publisher log folders.
- Incremental reloads select only files that have been updated or added.
 The first reload of a newly deployed Governance Dashboard takes longer that it did in the previous version, but all subsequent reloads take significantly less time than the previous version because they load incrementally.
- QlikView Publisher statistics include the task reload history as well as the latest reload status.
- Increased audit log information is accessible.
- Hidden script password is available.
- User customizations added:
 - Session Heatmap
 - Session concurrency history (30-390 days)
 - Session concurrency interval (1, 5, or 10 minutes)
 - Months of History (2-36 months)
- Extra troubleshooting fields available for debugging.
- QlikView 12 supported along with QlikView 11.2.

Bug fixes

QlikView Governance Dashboard 2.0.2 comes with fixes to the issues described below.

Duplication of log entries when Governance Dashboard is reloaded more frequently than the log is split.

Jira issue ID: GOVDASH-128

Description: Governance Dashboard 2.0.1 shows Session counts much higher than the 1.1.1 version. This also affects Events, Performance, and Audit log incremental loads. When the Governance Dashboard reloads more frequently than the QlikView Server log files are split, there is a chance of duplication, as observed on the Dashboard page in the server error count and the top sessions chart.

Governance Dashboard sometimes returns Table not found error when using Exclusion filters.

Jira issue ID: GOVDASH-125

Description: Sometimes the Governance Dashboard 2.0.1 fails to reload when using file/folder filtering.

Change the session concurrency interval.

Jira issue ID: GOVDASH-117

Description: Documentation describes removing two files to change th session concurrency interval.

Three files need to be removed.

Concurrent Sessions chart displays data incorrectly

Jira issue ID: GOVDASH-116

Description: The expression used to calculate the Concurrent Sessions chart is incorrect.

Time stamps for Event log file and Log Details on the Dashboard are different.

Jira issue ID: GOVDASH-115

Description: Time stamps are different between Event log and Log Details on Governance Dashboard

2.0.1.

Governance Dashboard fails to show Task history for most locales.

Jira issue IDs: GOVDASH-10, GOVDASH-64

Description: Failure reported with TaskExecutionHistory format DD.MM.YYYY hh:mm:ss. Governance Dashboard cannot interpret the local Publisher timestamp format. It correctly displays the data only for the US and Sweden.

Governance Dashboard reload when only Publisher data is loaded.

Jira issue ID: GOVDASH-15

Description: Reload failure occurs in Governance Dashboard 2.0 when there is Publisher data but no Session data.

QlikView Governance Dashboard 2.0.2 - Release notes 2

Governance Dashboard App Aging calculation shows gaps where there are no gaps.

Jira issue ID: GOVDASH-12

Description: The load script does not calculate the gap between Session Start and Document Timestamp.

Known issues and limitations

The following issues and limitations were identified at release time. The list is not comprehensive; it does however list all known major issues and limitations. The ambition is to have the issues fixed in coming versions.

Governance Dashboard requires additional configuration to properly handle Publisher timestamp formats for certain locales.

Workaround: Open the Governance Dashboard in the QlikView Desktop and change the SET TimestampFormat variable value in the load script to match the timestamp format of the locale.

QlikView 12 SR5 Desktop crashes when the Governance Dashboard is reloaded.

Workaround: This is caused by the Prescription Tracker.qvw demo app which is included in the C:\programdata\qliktech\documents folder. If this QVW is removed *or* the Governance Dashboard is configured to *not* load that documents folder (containing Prescription Tracker app), this error should not occur.

After upgrade to QlikView 12 SR4, Governance Dashboard shows metadata load errors in the log.

Description: The errors are generated by the QlikView reload engine and occur when the Governance Dashboard cannot read the metadata in the xml of a QVW. In other words, the Governance Dashboard load script is reading xml and stumbles on something in the xml (which resides in the QVWs). The result is that the Governance Dashboard will not have all the metadata for specific QVWs available for the user to view in the Governance Dashboard. However, this is not critical to the app, though missing some metadata is impactful.

Cannot read files if the file name contains a right square bracket (1).

Description: If a QVW file name contains a right square bracket "]", Governance Dashboard cannot read the file. It shows "No data to display" on the Objects tab.

Governance Dashboard shows wrong document sizes.

Description: The Governance Dashboard shows document sizes that are known to be wrong.