

QlikView 11 Certification FAQs



General Questions

What certifications are available for QlikView 11?

- QlikView 11 Designer
- QlikView 11 Developer
- QlikView 11 System Administrator

Who may take QlikView 11 Certification Exams?

The QlikView 11 Certification Program was previously only available to Qlik Partners, but now it is open to ALL users who wish to prove their expertise with QlikView.

What is the format of the QlikView 11 Certification Exams?

The exams are scenario-based, multiple-choice knowledge tests delivered at Pearson VUE Test Centers globally.

How much does a QlikView 11 Certification Exam cost?

The exams cost the equivalent of \$250 USD, paid for by credit card when you register through Pearson VUE.

Are the QlikView 11 Certification Exams available in multiple languages?

The Designer and Developer exams are available in 8 languages: **Brazilian Portuguese, Chinese (Simplified), French, English, German, Spanish, Japanese** and **Russian**. Chinese, Japanese and Russian are only available in Test Centers that run operating systems in the respective language. The System Administrator exam is currently available in **English** only.

Preparing for your Certification Exam

How should I prepare for my QlikView 11 Certification Exam?

Visit the [Certification web pages](#) on qlik.com or the Qlik Partner Portal and find details on each certification.

1. Gain the experience listed under Exam Prerequisites
2. Familiarize yourself with the Recommended Preparation Resources; attend training and get hands-on experience with QlikView
3. Study the Exam Domain Areas - these are the topics on the exam, broken into sections and objectives
4. Take the [FREE Designer and Developer Practice Questions](#)

NOTE: Practice questions for System Administrator Certification Exam are not available at this time.

Is training required prior to taking a certification exam?

No, but training is highly recommended. QlikView training is one of the first and most important steps for preparing for your certification exam. Refer to the [Certification web pages](#) for the complete list of Recommended Preparation Resources.

Is field experience required prior to taking a certification exam?

No, but hands-on, practical use of QlikView in the field is highly recommended. We recommend at least 60 days of experience for the Designer exam and at least 90 days for the Developer or System Administrator exams.

What kinds of questions are on the certification exams?

The exams are all multiple-choice questions. If more than one response is required, the question will tell you exactly how many responses are correct. Some questions will include an exhibit, displayed on a split screen, with the question on one side of the screen and the exhibit on the other side.

How are certification exam scores calculated?

There is no penalty for providing incorrect answers. If you choose an incorrect answer, you do not earn credit for that item. No points are deducted for incorrect answers or answers left blank.

If a question requires multiple answers, you must choose the exact number of answers specified in the question to earn credit for a correct answer. Partial credit is not given.

Scoring is calculated by adding up the number of correct answers and determining if this is above or below the passing score for the exam.

What are the passing scores for the certification exams?

The passing score is 65% for the Designer and System Administrator exams and 75% for the Developer exam.

Registering for your Certification Exam

How do I register for a certification exam?

You must register for your certification exam on the [Pearson VUE](#) web site. You will be required to create an account on the site.

IMPORTANT! If your company is a member of the Qlik Partner Network and want your certifications credited toward the program requirements, your Pearson VUE web account must contain the email address associated with your Qlik.com login ID, your full name and company name.

For details about exam registration, review the [Step-by-Step Online Scheduling Guide](#). Pearson VUE [Customer Service](#) can help answer your registration questions.

Do I have to take the certification exam in the country in which I live?

No, you can schedule exams at any testing location. For example, if you are located in Germany but are in France for a project and want to take an exam, you may register and take the exam at a Pearson VUE Test Center in France.

Can I reschedule or cancel my certification exam?

Yes, to reschedule or cancel your exam, go to the [Pearson VUE](#) web site and click “Reschedule a Test” or “Cancel a Test”. **If you have an appointment and do not show up to take your exam, you will forfeit your exam fee. NO REFUNDS are given if you miss your exam appointment.**

Can a Qlik employee help me reschedule or cancel my certification exam?

No. Contact [Pearson VUE](#) for assistance.

Paying for your Certification Exam

What payment options does Pearson VUE offer?

Pearson VUE offers payment by credit card and vouchers. Pearson VUE accepts the following major credit cards: VISA, MasterCard, American Express and JCB. Debit cards are not accepted.

How can I buy a certification exam voucher?

Certification exam vouchers may be purchased [online](#) from Pearson VUE. Complete the PDF form for your region and submit your order to Pearson VUE. You will receive your voucher via email after your payment is processed.

Taking your Certification Exam

When should I arrive at the Test Center?

Plan to arrive at least 15 minutes before the exam begins. If you arrive more than 15 minutes late, you are not guaranteed exam availability or a refund.

What should I bring to the testing location?

Bring two forms of ID. One ID must have your picture and signature (such as a passport or driver's license); the other ID must have your signature (such as a credit card). Food, laptops, backpacks, notepads, pens, books, phones, pagers, watches and wallets, or other personal equipment are NOT allowed in the test area. Test Centers provide secure storage space for your personal items while you are taking the exam.

Will I be able to write down notes?

You will be provided an erasable note board and marker to use during your exam at the Pearson VUE Test Center.

How long are the certification exams?

All QlikView certification exams are 120 minutes. There will be a timer displayed on the top right-hand side of the screen showing the time remaining. You will also be notified 15 minutes before the exam time ends.

After your Certification Exam

How will I know if I passed my certification exam?

When you complete your exam, you will receive a print out that shows your score and your pass / fail result. You will be notified by email when your exam results are loaded into [Qlik CertTracker](#).

Can I re-take a certification exam?

Yes, if you do not pass an exam, you can re-take it as many times as you wish. Each re-take is at full-charge and you must wait for seven days before re-taking any exam.

Where do I get my certificate and logo after I pass my certification exam?

[Qlik CertTracker](#) is the system used to manage certifications obtained at a Pearson VUE Test Center. To print your certificate after passing your exam, log in and click on “Printable Documents”. To download the official Qlik Certification logos, click on “Download Center”.

NOTE: Qlik CertTracker is a credential management system hosted by Pearson VUE and DOES NOT have the same login credentials as the Qlik Partner Portal (unless you have specifically changed them to match). Use the **Reset Your CertTracker Password** link to recover your CertTracker login credentials with your last name and the email address used to register for your certification exam on the Pearson VUE web site. If you no longer have access to that email address, request assistance from our [Qoncierge team](#).

Support

Where do I get support if I have questions?

For questions about registering for or taking the QlikView 11 Certification Exams, contact [Pearson VUE](#). Pearson VUE also provides [FAQs](#) on their web site.

If you have questions about the QlikView 11 Certification Program, contact your [local Education Services representative](#).

Qlik provides a full overview of the [QlikView 11 Certification Program](#) on our web site. If you work for a Qlik Partner, refer to the Partner Education and Certification Program Guide for additional information. Customers and partners also find the latest training information in the [training catalog](#).

Who do I contact if I have a question at a Pearson VUE Test Center?

Pearson VUE Test Centers have staff on-site to assist you. If a question cannot be answered or the problem cannot be solved while you are at the Test Center, please ask the exam proctor to file an incident report, and then follow up with Pearson VUE directly to resolve the problem.

Where do I find my local Education Services representative’s contact information?

For support in your local language, contact the Education Services representative in your area. Their contact information can be found at <http://www.qlik.com/us/services/training/training-contacts>.

If you are uncertain who to contact, email certification@qlik.com.

Disclaimer

For additional questions not addressed in this document, contact your [local Education Services representative](#). Any content is subject to change at any time without prior notice. This document is intended for informational purposes only.