

Student Instruction

For Online Learning Activities

General Information

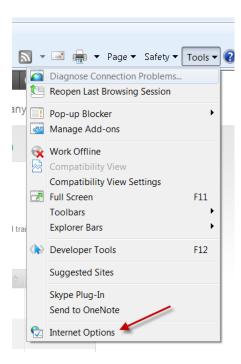
This instruction is a general guide for accessing QlikView e-learning courses/exercise materials and online assessments.

Please save or print this instruction so that you can easily come back to it later when needed.

- *Windows IE is our recommended browser.
- *Please make sure the download feature is enabled in your computer and the pop-up blocker is turned off before you start to download exercise documents.
- *We do not recommend you to cancel individual learning modules.

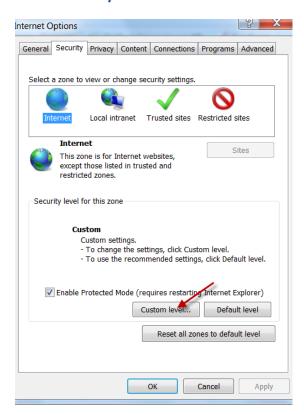
How to Enable Document Downloads

1. In the Menu bar, click on **Tools** and select **Internet Options**:

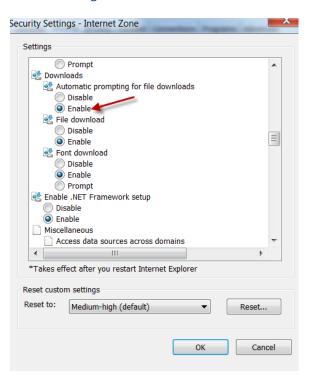




2. Go to **Security** and select **Custom level**:



3. Find **Downloads** – **Automatic prompting for file downloads**, have **"Enable"** ticked, and click **OK** to save the change:





How to Turn off Pop-up Blockers

You can choose one of the following solutions:

A) Turn off Pop-up Blocker:

- 1.Open Internet Explorer, and then click Internet Options on the Tools menu to open the Internet Properties dialog box.
- 2. Click the Privacy tab, and click to clear Block pop-ups to turn Pop-up Blocker off.

B) Add *.sumtotalsystems.com to the list of Trusted sites.

- 1. Launch Internet Explorer.
- 2. From the Tools menu, choose Internet Options.
- 3. Click the Security tab.
- 4. Select Trusted sites.
- 5. Click Sites.
- 6. Add *.sumtotalsystems.com to the Trusted sites zone.

C) Uncheck the option "Enable third-party browser extensions".

- 1. Launch Internet Explorer.
- 2. From the Tools menu, choose Internet Options.
- 3. Click the Advanced tab.
- 4. Under Browsing, uncheck/disable the option Enable third-party browser extensions
- 5. Click OK
- 6. Restart the IE browser for the change to take effect.
- D) Disable all other pop-up blocking utility software (like Pop-up Blocker, Protected mode, etc.).

How to Restart a Completed Learning Activity

1. Launch the completed learning activity from My Trainining – Class History:

Class History





2. In the Learner portal, go to Learn – Training Schedule:



3. Change View to Completed activities:



4. Restart your completed learning activities (key word search is available):

