

Automatic Refresh and maintain open Session in Ajax

Information

Description By default, QlikView Server will terminate inactive sessions based upon various settings in the QlikView Management Console. However, there may be situations where one needs to maintain a session, without user interaction. One example would be presenting information on a display in an office, a show booth, or a manufacturing floor.

This article provides an example on how to solve the above issue using the Ajax client.

Note: This will require altering and customizing code shipped with QlikView Server. All customization is done at your own risk and is not covered by QlikTech Support or Maintenance Agreements. Please backup any files prior to modification.

Resolution

- On the QlikView Server installation, open Windows Explorer and proceed to the location of the Ajax client files (C:\Program Files\QlikView\QlikView Server\QlikViewClients\QlikViewAjax)
- Make a copy of the file opendoc.htm. Rename the copy to opendoc_automatic.htm
- Edit the copied file and add the following script in the <Head></Head> section:

```
<script type="text/javascript">
function doRefresh() {
    location.reload(true)
}
window.setInterval("doRefresh()",60000);
</script>
```

- Save the file

In the example above, window.setInterval calls a function at specified intervals (in milliseconds). The window will reload every minute, maintaining the session. This may cause disruption for the end-user. In this case another script can be used instead:

```
setInterval(function() {
    var str = '<update></update>';
    $.ajax({
        type: 'POST',
        url: '/QvAjaxZfc/QvsViewClient.aspx?mark=' + qva.Mark + '&view=' + qva.View +
        '&host=' + qva.Host + '&slot=',
        processData: false,
        data: str,
        dataType: 'xml'
    });
}, 1000*60*1); // Interval to ping the server in ms, 60000 ms = 1 minute. Can be altered
```

This script will send an empty update request in the background using Ajax, preventing the session from timing out. As the request is sent in the background, it will not interfere with any user interaction.

The new opendoc_automatic.htm can be applied to the AccessPoint, affecting all QlikView Documents, or to a single document.

To set the customized opendoc_automatic.htm to be used in AccessPoint, do the following:

- Open QlikView Management Console
- Go to System - Setup - <QlikView Webserver instance> - AccessPoint - Accesspoint Settings

- In Client Paths, change the path for Full Browser and Small Device Version to /QvAjaxZfc/opendoc_automatic.htm

The screenshot shows the 'Accesspoint Settings' tab in the QlikView Management Console. Under the 'Client Paths' section, the 'Full Browser and Small Device Version' radio button is selected. The corresponding text box contains the path '/QvAjaxZfc/opendoc_automatic.htm'. Other options include 'IE plugin' and 'Download', which are not selected. The 'Default Preferred Client' section also shows 'Full Browser and Small Device Version' as the selected option.

- Click Apply to save changes

To use the customized opendoc_automatic.htm for a single QlikView document do the following:

- Open QlikView Management Console
- Go to Documents - User Documents - <Document> - Server - Availability
- Change the path for Full Browser and Small Device Version to /QvAjaxZfc/opendoc_automatic.htm

The screenshot shows the 'Availability' tab in the QlikView Management Console. Under the 'Access Point' section, the 'Full Browser and Small Device Version' checkbox is checked. The 'Url' field next to it contains the path '/QvAjaxZfc/opendoc_automatic.htm'. Other options include 'IE Client', 'Mobile Client', 'Download Document', 'Print and Export to Excel', and 'Session Collaboration'. The 'User Privileges' section shows 'Print and Export to Excel' is checked for 'All Users'.

- Click Apply to save changes

To apply the customized opendoc_automatic.htm using a Distribution Task do the following:

- Open QlikView Management Console
- Go to Documents - Source Documents - <Document> - Server - Availability
- Change the path for Full Browser and Small Device Version to /QvAjaxZfc/opendoc_automatic.htm

General Reload Reduce Distribute Document Information Triggers Server

Server Objects **Availability** Performance

Access Point

Access Method: IE Client
 Mobile Client
 Full Browser and Small Device Version Url: /QvAjaxZfc/opendoc_automatic.htm

User Privileges: Download Document Named Users
 Print and Export to Excel All Users
 Session Collaboration

- Click Apply to save changes

Tags customizing, opendoc.htm, maintain session, keep alive,

Attachment 1

Attachment 2

Attachment 3

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