

QlikView Server Installation - Cannot Contact Service But Service Running (With Port Information)

Information

Description After a QlikView 11 installation some or none of the services are communicating to each other and show as down, however they are running and logging properly.

Resolution Most likely this is a problem with the server's name resolution with the DNS.

To resolve:

- Change the servername to "localhost" for all service URLs.

If above does not work, you will need to check and see if the ports are open for communication from all affected services. Use telnet client to check:

QMS: 4799, 4780, 4750, 4730, 4735

DSC: 4730, 4735, 389

QDS: 4720

QVS: 4747, 4774

- Check to see if a proxy is configured on the browser or somewhere in the system; this will cause communication to fail as well.

Cause

- Name resolution was not working or configured properly.
- Proxy was being used

Tags Installation, Port, Ports, Services, Service, Cannot Contact Service, Offline, Not Responding, QVS, QlikView Server, QMS, QEMC, Management Service, QMC

Attachment 1

Attachment 2

Attachment 3

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