### **Smart Solutions Group**



#### **DELIVERING SOLUTIONS AND SERVICES SINCE 2006**







### IT Integrator

Providing a wide range of own products, tools and platforms. Full lifecycle of application and software development. IT project management IT Outsourcing and complex integration projects

# Procurement Outsource & Consultancy

Diverse, creative team of people passionate about procurement. CIPS certified category managers helped in saving of 3<sup>rd</sup> party spend many local and international companies. Consultancy and outsource model

# CIPS Training Center

The only CIPS approved study center in CIS. Dedicated to sharing experience based knowledge. All aspects of Procurement, Logistics & Supply Chain Management With over **1000** successfully graduated students since 2011



PROCUREMENT PRODUCTS | E2E PROCUREMENT ECO-SYSTEM

#### **TOOLS**

# E-Procurement system (P2P)

A Comprehensive procurement & supply chain management tool that makes processes easier, faster and more efficient to help you deliver on business expectations. It manages the Procurement Process Lifecycle with controlling the key data and out- of-system activities.



## E-Sourcing, Auctions & Marketplace system

It's a single Marketplace platform that brings structure and transparency to the complicated Tendering processes (RFx) and business valuable benefits both for Contracting Organization and Suppliers. Place where you can not only buy, but sell your assets using comprehnsive RFx and Auctions methods



#### **SERVICES**

# Outsourcing & Consulting

Procurement governance creation
Internal Controls Setup
Procurement transformation
Category Expertise
Inventory Optimization
Landscape Analysis
Cost efficiency and optimization
Ensuring Compliance Function
Planning and Forecasting
Contract Management
Better cost model for company
Big pool of skilled and fit for
purpose specialists.



#### Professional Education

CIPS based Capability
Assessment
Creation Individual
Development plan based on
organization needs.
Creating of the Tailor made
education programs for the
whole procurement
organization
Leadership capabilities
assessment. Position fit
mapping based on consolidated
portfolio





#### IT / Telecom system integrations including process change management

# IT / Telecom Outsourcing & Managed Service

Undertakes delivery of outsourcing and/or managed services for the client. 3-layer approach (Strategic, Tactical, Operational)is applied to guarantee expected efficiency level.

IT services are offered in compliance to the best-practice methodologies (e.g. ITIL) and include support of IT and Telecom systems and applications in production; 1st, 2nd and 3rd level support to users and administrators of specific applications; and provision of hosting services. VOIP Support and Maintenance; IT infrastructure design managed services



# Agile Software Development Methodology I Product creation

Agile Scrum Framework is created to support in establishing and explain the Software Development Process in an easier and more practical way. The formats and standards of communication between Business Analyst, Product Owner, Development team etc are essential for the success of software development projects. Smart Solutions is supporting organizations to implement Agile/Scrum Framework to bring Client's development teams to next efficiency level. Also our team supports clients in efficient product creation path, using Agile methods



#### Agile Scrum Ondemand Software Development

Designing and developing applications and software solutions has been a core and continuous activity of Smart Solutions since its very existence. We have developed for a wide range of clients some of their most popular and successful applications. Smart Solutions provides a wide range of own products, tools and platforms. We also undertake the development and support of tailor-made applications according to clients' needs. We offer the best price/performance ratio and optimal Total Cost of Ownership (TCO) for the client.



## IT Project Management

Professional project managers of Smart Solutions are ready to takeover all IT projects of organization supporting you in concentration on the core business of your organization.

Smart Solutions is proposing certified (PMP, PMI, PRINCE 2) personnel with a proven experience record on various industries, including: banking, software development, oil & gas, industrial and government.



#### Digital Transformation

Smart solutions delivers superior digital transformation services customized under each client to be ahead of evolving market demands and to tap all opportunities from data and analytics to digitally enabled operating models and strategies.

We have an elaborated methodology, pool of experts, a wide network of international partners and extensive years of experience to help our clients in their digital transformation journey.

Data governance is a part of our data and analytics services.



### **Digital Transformation**



#### **Data & Analytics**

Analytics & Artificial
Intelligence
Data Transformation & Delivery
Digital Strategy
Internet of Things
Robotics & Automation

#### **Build a digital culture**

Digital Culture & Capabilities Digital Organization Full-Scale Transformation Enterprise Agility

#### Modernize core technology

Technology Transformation Infrastructure & Cloud Enterprise Architecture Cybersecurity Agile Delivery Technology Sourcing

# Create stunning digital experiences

End-to-End Journey Redesign Experience Design

## Accelerate marketing & sales

Digital Marketing Operations & Technology Digital Sales Dynamic E-commerce Pricing Personalization at Scale

# Optimize your operations

Corporate Functions
Enterprise Resource Planning
IT Project Optimization
Lean IT
Digitizing Operations



## datanomix

# Red Flags Management

How Active Intelligence approach helps to save taxpayers' money

#### **Vitaliy Trenkenshu**

Managing Partner, datanomix.pro



## Agenda

- Main challenges

   in public procurement of Kazakhstan
- Transformation objectives
   for the Committee of the internal public audit of the Ministry of Finance of the Republic of Kazakhstan
- Implementation
   Methodology, Data, Architecture
- Demo
   of the Apps, including Writeback and document generation
- Results and impact

# It is essential to spend tax-payers money efficiently Principles: value for money, transparency, competitive tendering

- **US\$ 10B** are spent annually for public procurement by the government, which is **6%** of Kazakh GDP
- 10-20% of total costs estimation of bribery in public procurement.
- 55% of all corruption crimes are committed in the field of public procurement.



# Non-competitive procurement led to overpricing of goods Lack of transparency in procurement entails corruption risks

- Up to 20% estimated loss from single sourced procurements\*
- **62%** share of non-competitive public procurements in Kazakhstan
- **US\$ 470 million** estimated annual losses to the state budget of Kazakhstan due to non-competitive public procurements

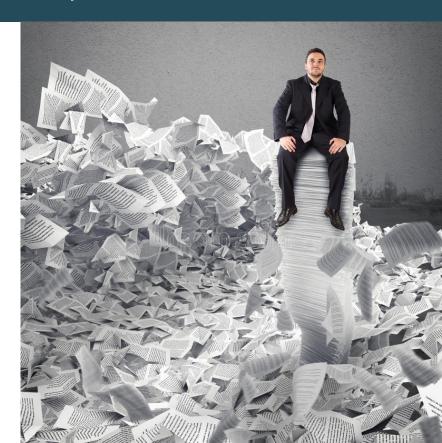


### There are too many procurements

Auditors are unable to check them all for compliance

- **18,383** state bodies
- **80,000+** suppliers
- **3M+** procurement plan items annually
- 1.5M+ contracts concluded annually





### **Transformation objectives**

Automatic red flags identification Focusing the attention of auditors on riskiest procurements

#### **Preventive measures**

Checking risky public procurements preemptively to make corrective actions in due time

3,000,000 procurements Qlik Sense® 130,000 red flags



# **IMPLEMENTATION**

Methodology, Data, Apps



## Methodology for spotting Red Flags in Public Procurement

43 red flags on all stages from planning to contracting

### Pretendering







- Overvalued estimates
- Undervalued estimates
- Affiliated entities
- Exclusive rights
- Errors
- Unrealistic deadlines
- ...

- Collusion
- Splitting-up contracts
- Unreasonable qualification requirements
- Unreasonable restriction of competition
- Lack of information
- ...

### Posttendering

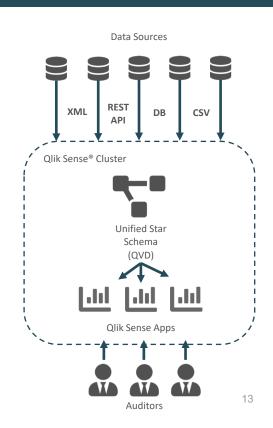
- Transactions with shell companies
- Transactions with entities affiliated with customer's decisionmaker
- Unreasonable changes to the terms of the contract
- Unrealistically fast contract execution



#### Data used

### Over 100M rows updated daily from 5 data sources

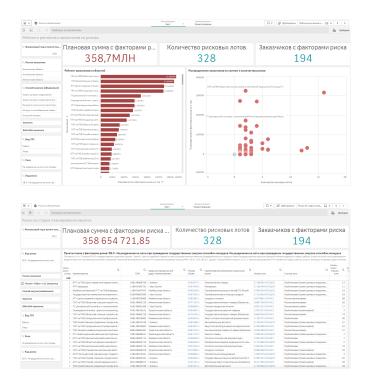
- Public procurement data
   Plan elements, tenders, contracts, customers, suppliers, etc.
- Payment data
   From government customers to suppliers
- Tax data
   Of all Kazakh legal entities
- Certificates of Origin
   Of goods "Made in Kazakhstan"
- Banned suppliers
   Prohibited from participating in procurement



### **DEMO**

# Qlik Sense® Applications For Red Flags identification and processing

- Each App contains the list of risky procurements with all necessary details to make decision and take actions
- Assignment of a responsible auditor and tracking the status of each red flag
- Automatic generation of auditors' prescription drafts based on document templates





# **Results and impact**Of the first 6 months of the project

- 132K items with risk factors were identified
- US\$ 305M in financial violations were identified
- 70% of red flags were identified at the planning stage
- 1,685 procurement officers were brought to disciplinary responsibility
- 90 cases were transferred to law enforcement agencies
- US\$ 86M of taxpayer's money has been saved



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