

\$564 million

projected 2018 deductions
from Medicare payments due
to high readmissions rates

source: CMS data

2010 Patient Protection and Affordable Care Act (ACA) enacted the Hospital Readmission Reduction Program (HRRP)

Readmissions made up about \$41 billion in healthcare spending

Goal: improve healthcare for Americans by linking payment to the quality of hospital care

2011 to 2014 significant gains were made, for example:

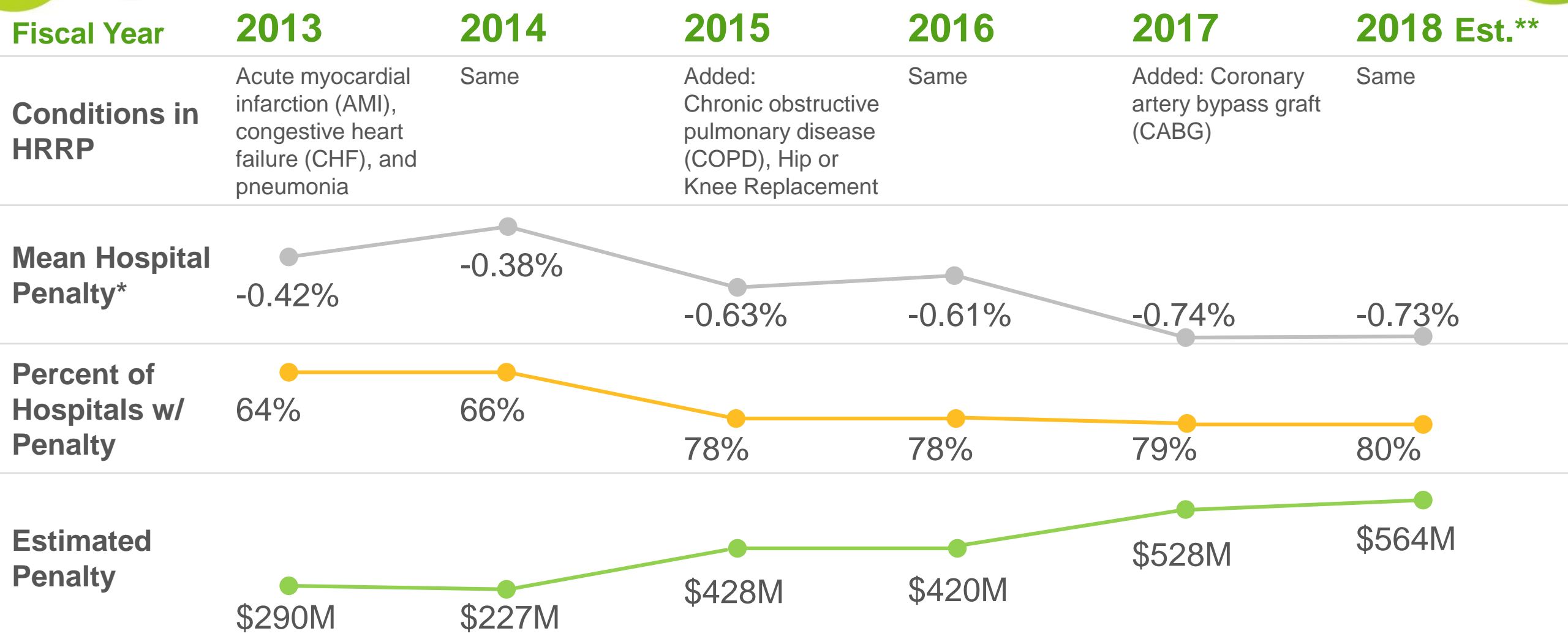
Readmission rates for heart failure decreased from 24.5% (2005-2008) to 22%

Readmissions for pneumonia decreased from 18.2% to 16.9%

CMS' spending on readmissions fell \$9 billion

HRRP enacted under the ACA





* Mean for hospitals penalized ** Kaiser Health News

A Multi-Disciplinary, Proactive Approach

Basics *and mostly reactive to* **Advanced** *proactive & preventive approach*

Readmissions Dashboards

- Encounters & providers falling into HRRP
- Identify treatment misses or interventions

Risk Scoring

- Patient risk of readmission
- Proactive reach out or appointment follow ups

Daily Team Huddle

- Patient centered, multi-disciplinary team
- Nurses trained and utilize LEAN strategies to identify root causes

Chronic Disease Dashboard

- AMI, COPD, etc. dashboards
- Patient preventive care recommendations
- Post discharge planning and follow ups

SDoH

- Sociodemographic status (SDS) data to better understand patient populations
- Geo spatial analysis to mitigate root causes of readmissions

Care Transitions

- Preferred referral provider lists
- Data exchange agreements
- Telehealth, paramedics
- Outreach and partnerships